

PUBLIC UTILITIES COMMISSION OF NEVADA
MEMORANDUM

DATE: October 2, 2026

TO: The Commission
Via: Anne-Marie Preisach, DRO

FROM: Kellie Nichols, Senior Compliance Investigator, Consumer Complaint Resolution Division

SUBJECT: Agenda 19-26; Item No. 4B; Docket No. 26-09018
Harmony Partida vs. Southwest Gas Corporation. Complaint regarding billing dispute.

I. Summary

Harmony Partida, a residential customer of Southwest Gas Corporation (“Southwest Gas”) submitted a written complaint to the Consumer Complaint Resolution Division (“Division”) of the Public Utilities Commission of Nevada’s (“Commission”) Regulatory Operations Staff (“Staff”), regarding Ms. Partida’s disputed billing charges from Southwest Gas.

The Division has completed its investigation and recommends that the Commission find that no probable cause exists to set the matter for hearing or further proceedings and that an order to dismiss Ms. Partida’s complaint be issued.

II. Procedural Background

On July 30, 2026, Ms. Partida submitted a written complaint to the Division alleging that Southwest Gas improperly billed her account for 38 months of usage at her residence. The usage occurred after she took possession of the residence (the “Service Address”), but before she established her service account. *See* Exhibit A. Ms. Partida previously lived in Reno, NV where she received both electric and natural gas service from Sierra Pacific Power Company d/b/a NV Energy. Southwest Gas alleges that the bills for the usage were sent electronically to the prior occupant. Ms. Partida was not aware that Southwest Gas was providing natural gas service to her until her natural gas service was discontinued on June 3, 2025.

On July 31, 2026, the Division opened a written complaint, designated as File No. 55-2635-KN. The complaint was then forward to Southwest Gas for investigation and response.

On August 20, 2026, the Division received a written response from Southwest Gas. *See* Exhibit B. Southwest Gas claimed that it consistently advised Ms. Partida that she was responsible for the natural gas usage since she took possession of the Service Address and offered her two separate 24-month payment arrangements to assist with resolving the outstanding balance. Southwest Gas claimed that Ms. Partida was responsible for the entire outstanding balance.

On August 25, 2026, Ms. Partida sent Ms. Nichols a supplemental attachment to her formal complaints. *See* Exhibit C.

On September 1, 2026, the Division emailed its written response to Ms. Partida, advising her of the Division's findings and providing Southwest Gas's written response. *See Exhibit D.*

On September 14, 2026, the Division received a letter from Ms. Partida in which she objected to the Division's findings and requested that the Commission reject the Division's recommendation, apply a six-month statutory cap on her usage, allegedly mandated under Nevada Administrative Code ("NAC") 704.344(3), and order Southwest Gas to erase her outstanding balance. *See Exhibit E.*

Pursuant to NAC 703.636, the Division transmitted the unresolved complaint to the Commission for review.

III. Analysis and Investigation

The complaint presented by Ms. Partida requests that the Commission apply a six-month cap on the outstanding amount applied for her usage under NAC 704.344 and order Southwest Gas to erase the outstanding balance of \$4,3230.72. Based on the information provided by Ms. Partida and Southwest Gas, the Division determined that Southwest Gas correctly billed Ms. Partida for her usage at the Service Address and complied with the applicable statutes, regulations and tariff provisions.

The Division recommends that the Commission determine that no probable cause exists to set the matter for hearing and that an order to dismiss Ms. Partida's complaint be issued. Ms. Partida's complaint raised concerns about whether Southwest Gas properly billed her for usage for the period between when she occupied the Service Address through when she established her service account, whether the doctrine of administrative duress applies, and whether Ms. Partida's agreement to pay the outstanding balance is void under the doctrine of performance under protest defined by Nevada Revised Statutes ("NRS") 104.1308. The Division's recommendation is based on the following analysis of each issue, in turn.

Whether Southwest Gas Properly Billed Ms. Partida for her Usage at the Service Address

Southwest Gas's Rule 5 states that bills will be rendered for service not less than monthly and will be based upon therm usage for gas service, based on the reading of the meter. Specifically, Rule 5(A) states that bills for service will be rendered to each customer not less frequently than once each month and will be based upon therm usage for gas service as measured by the meter.

In this instance, Southwest Gas provided monthly bills that contained the therm usage. While the bills were sent electronically to the prior occupant, not Ms. Partida, there is no allegation or evidence that Southwest Gas was incorrectly billing for the usage at the Service Residence or that the meter was incorrectly measuring Ms. Partida's natural gas consumption. Further, customers are responsible for contacting Southwest Gas to establish, transfer, or terminate service, and Ms. Partida did not do so.

Applicability of NAC 704.344

Ms. Partida asserted that Southwest Gas cannot require her to pay for more than three to six months of past usage pursuant to NAC 704.344 because she was not aware that she was receiving service from Southwest Gas. However, the Division found that NAC 704.344 did not apply to this dispute and Ms. Partida is responsible for the outstanding balance that has occurred since she took possession of the Service Address.

NAC 704.344 states:

1. If a meter is tested pursuant to NAC 704.343 and is found to be inaccurate by more than 2 percent, the bill for service of any customer affected must be adjusted as provided in this section.
2. Except as otherwise provided in subsection 3, if the meter has:
 - (a) Under-recorded the usage of gas or electric energy, the adjustment must be made only for the period of the most recent 3 months of usage.
 - (b) Over-recorded usage, the adjustment must be made only for the period of the most recent 6 months of usage.
3. If the utility establishes that the meter has been tampered with or used without its authorization, the adjustment must be calculated for a period not to exceed the most recent 6 months of usage or the date on which the tampering or unauthorized use began, whichever is greater.
4. A customer who, because of an adjustment to his or her bill, owes the utility money for service may pay that amount over a 3-month period.
5. The utility shall credit the account of a customer who was overcharged because of an inaccurate meter not later than 30 days after the overcharge is determined.

The Division confirmed that Ms. Partida took possession of the Service Address on April 18, 2022. The Division reviewed copies of the bills for the Service Address from April 18, 2022, through July 14, 2026, and compiled a statement of account.¹ Service was discontinued from June 3, 2025, through March 17, 2026. When Southwest Gas disconnected service on June 3, 2025, Ms. Partida did not have gas service until March 17, 2026. Based upon the Division's review of the bills, there is no evidence that the meter was inaccurately measuring Ms. Partida's usage and the bills reflect consistent natural gas usage, nor did Ms. Partida allege that her usage was incorrectly measured. Therefore, the Division determined that NAC 704.344 does not apply, and Ms. Partida is responsible for the bills resulting from her natural gas usage.²

Rule 6(D)(2)

Further, Southwest Gas also complied with Rule 6(D)(2) by offering Ms. Partida a payment plan.³ Rule 6(D)(2) states that, "Termination of service for nonpayment of a bill for service will not occur when a residential customer enters into a written agreement with the Company . . . for the deferred payment of a delinquent bill." Southwest Gas offered to enter into a payment plan with Ms. Partida and indicated that it will not terminate service if she entered into an approved payment plan.

Doctrine of Administrative Duress

Ms. Partida claimed that her agreement to pay the outstanding balance to Southwest Gas was rendered void under the doctrine of administrative duress. As outlined above, Ms. Partida is responsible for the outstanding balance resulting from her own natural gas usage at the Service Address under applicable law and tariff provisions.

¹ See Exhibit C.

² Ms. Partida also claimed that her agreement to pay the outstanding balance was not enforceable in light of the statutory cap on the outstanding bill placed by NAC 704.344. As explained, NAC 704.344 does not apply because there is no evidence or allegation that Ms. Partida was billed for usage measured by a faulty meter.

³ See Exhibit C.

Performance Under Protest

Ms Partida claimed that her agreement to pay the outstanding balance to Southwest Gas was unenforceable under NRS 104.1308. NRS 104.1308, part of the Uniform Commercial Code, does not apply to a dispute between a utility customer and a utility before the Commission. Nevertheless, Ms. Partida exercised her right to dispute the amount owed under her service agreement with Southwest Gas and the Division's investigation found she was responsible for the outstanding balance for the Service Address.

Based on the findings of the Division's investigation, Staff recommends that the Commission find that no probable cause exists to set the matter for hearing and that the complaint be dismissed.

IV. Notice and Subsequent Action

The Division filed this Memorandum with the Commission, thereby transmitting Ms. Partida's complaint to the Commission for review, along with information required by NAC 703.636. This item has been duly noticed for Commission consideration at this agenda meeting. In addition to the usual public notice required for items on the Commission's Agenda, both Ms. Partida and Southwest Gas have been notified that the Commission will consider the complaint at its regularly scheduled Agenda Meeting on October 14, 2026, and copies of the Memorandum and associated correspondence have been provided to Ms. Partida and Southwest Gas.

V. Conclusions and Recommendations

Based on the foregoing, the Division finds that Southwest Gas Corporation has complied with its set tariffs and State regulations. The Division recommends that the Commission find that no probable cause exists to set the matter for further proceedings and issue an order closing the matter.



JOE CUMMINGS
Governor

STATE OF NEVADA
PUBLIC UTILITIES COMMISSION

HAYLEY WILLIAMSON
Chair

TAMMY CORDOVA
Commissioner

RANDY J. BROWN
Commissioner

STEPHANIE MULLEN
Executive Director

WRITTEN COMPLAINT

Date: July 30, 2026
Name: Harmony Partida
Service Address: [REDACTED]
City: [REDACTED] State: NV Zip: [REDACTED]
Home Phone: [REDACTED] Work Phone: NA ext: NA Cell: same
Account Number: 9 [REDACTED] 5
Company/Utility Name: Southwest Gas Corporation
Type of Service (i.e. gas, electric): Natural Gas

Description of your Complaint (Please include copies of all supporting documents including bills, letters, photos or other material)

See Attached Formal Complaint
Addendum.

Desired Outcome (What do you want done?)

See Attached Formal Complaint
Addendum.

Signature Harmony Partida

Date July 30, 2026

NORTHERN NEVADA OFFICE
1150 East William Street
Carson City, Nevada 89701-3109
(775) 684-6101 • Fax (775) 684-6110

<http://puc.nv.gov>

SOUTHERN NEVADA OFFICE
9075 W. Diablo Drive, Suite 250
Las Vegas, Nevada 89148
(702) 486-7210 • Fax (702) 486-7206

insung Wendy's A14

**ADDENDUM TO PUCN WRITTEN
COMPLAINT FORM
BEFORE THE PUBLIC UTILITIES
COMMISSION OF NEVADA**

HARMONY PARTIDA,

Complainant,

VS.

SOUTHWEST GAS CORPORATION,

Respondent.

July 30, 2026

**FORMAL COMPLAINT AND EMERGENCY
REQUEST FOR STAY OF DISCONNECTION**

Pursuant to NRS 703.310, Complainant Harmony Partida hereby submits this Formal Complaint against Southwest Gas Corporation (SWG) and requests an Emergency Stay of Disconnection. This statement serves as the complete, formal

addendum to the attached PUCN Written Complaint Form following the closure of informal file No. 256005.

1. EMERGENCY REQUEST FOR STAY

Complainant requests an immediate, formal stay of disconnection pending the final adjudication of this matter by the Commissioners. The Consumer Complaint Resolution Division staff issued an informal administrative hold on penalties and disconnection until July 31, 2026. A formal Commission stay is critically required to prevent the immediate termination of life-essential utility access while this severe regulatory dispute is under official review.

2. FAILURE OF INFORMAL DIVISION TO APPLY NEVADA LAW (NAC 704.344)

The informal staff response issued by

Senior Compliance Investigator Kellie Nichols contains a fatal legal deficit. The investigator completely failed to address, analyze, or enforce **NAC 704.344**

Subsection 2(a), which was the explicitly cited focus of the initial complaint.

Staff uncritically permitted SWG to back-bill for 38 months based on a verbal

"agreement" to backdate service extracted from the Complainant on March 3, 2026.

This agreement was obtained under extreme physical and economic duress; the Complainant's residence had been without heat or hot water during winter freezes since October 2025 because SWG withheld service connections over arbitrary documentation demands. Under Nevada administrative law, a utility provider cannot contractually force a consumer to waive strict state billing caps. Absent documented fraud or physical meter

tampering (neither of which are alleged or present), delayed billing adjustments resulting from utility billing delays are strictly capped by state law at a maximum window of 3 to 6 months.

3. REBUTTAL OF UNVERIFIED UTILITY TIMELINE AND DELIVERY EVIDENCE

Complainant categorically denies SWG's unsubstantiated claim that door tags were left at the residence on 11/06/2024, 05/13/2025, or 05/28/2025. SWG has provided zero verifiable physical proof of service (such as field technician logs or photographic confirmation) to support these assertions. Complainant never received a single bill, notice, or warning from SWG prior to April 2026.

The reality of SWG's gross administrative delay is conclusively evidenced by **Exhibit A**. In April 2026, SWG delivered a single,

bulk dump of thirty-eight (38) separate, individual monthly service bills spanning from April 2022 to March 2026 to the property all at once. The 38 separate envelopes were found stuffed inside the Complainant's residential mailbox, secured only by a flimsy rubber band. Crucially, **not a single one of the 38 envelopes bears a United States Postal Service (USPS) postmark or postage marking.**

SWG bypassed the federal mail system entirely to hand-deliver three years of administrative errors in a single afternoon without creating a postmark trail. This irregular delivery method proves SWG failed to provide standard, incremental monthly billing notices over a 38-month period, rendering the balance uncollectible under Nevada regulatory law.

4. EXHAUSTION OF ADMINISTRATIVE

REMEDIES

This formal filing is submitted to the Commission Secretary to officially exhaust all available administrative remedies provided under the Nevada Revised Statutes.

5. DESIRED OUTCOME

Complainant respectfully requests that the Commission:

- Issue an immediate emergency order staying all disconnection actions by Southwest Gas Corporation.
- Order Southwest Gas Corporation to adjust the backdated billing to reflect the maximum legal limits allowed under **NAC 704.344**.
- Order the permanent erasure of the remaining uncollectible 32+ months of charges (\$4,230.72) from the account balance.

Respectfully submitted,

[s] Harmony Partida
Harmony Partida

[REDACTED] NV [REDACTED]

[REDACTED]

Subject Southwest Gas Corporation Complaint

To: [REDACTED] <[REDACTED]>]

From Kellie Nichols <kdnichols@puc.nv.gov>

Date: Mon, Jul 20, 2026 at 1:31 PM

Dear Ms. Partida,

This is in response to your email on June 22, 2026, to the Public Utilities Commission of Nevada ("PUCN") regarding being billed by Southwest Gas Corporation ("SWG") for four years, for a lump sum of \$4,230.72. Thank you for taking the time to contact us and express your concerns.

In your complaint you stated when you moved from Reno, Nevada to Fallon Nevada, you transferred your utility service with NV Energy. In Reno, NV Energy serves both electric and gas, but you state that your new bill from NV Energy did not show any natural gas consumption, so you felt that all the appliances were electric.

After approximately 38 months of living at [REDACTED], [REDACTED], NV you did not have hot water. You stated you called NV Energy and they informed you that SWG was the provider of Natural Gas in Fallon.

I contacted SWG to gather additional information. Below is a timeline of events that SWG provided me regarding your property at [REDACTED], [REDACTED] NV [REDACTED].

11/06/2024 – A door tag was left at the property requesting that the occupant contact Southwest Gas regarding the gas service.

05/13/2025 – A door tag was left at the property requesting that the occupant contact Southwest Gas regarding the gas service.

05/28/2025 – A door tag was left at the property requesting that the occupant contact Southwest Gas regarding the gas service.

06/03/2025 – Gas service was disconnected due to non-payment.

10/28/2025 – Ms. Harmony Partida contacted Southwest Gas to request service in her name. She was advised that, due to credit issues associated with the premises, a copy of her lease agreement and identification would be required before service could be established.

02/25/2026 – Southwest Gas received an email on behalf of Ms. Partida stating that she was the owner and occupant of the residence located at [REDACTED], [REDACTED] NV [REDACTED]. Ms. Partida advised that her uncle, Jose Feria, was a co-borrower on the mortgage and that his name also appeared on the deed. She stated that escrow closed, and she took possession of the home in April 2022. Ms. Partida further advised that she believed the home was all-electric until the water heater stopped functioning due to the gas service being disconnected.

03/02/2026 – Southwest Gas emailed Ms. Partida advising that, after reviewing the proof of ownership she provided, service could be established in her name; however, the billing would need to be backdated to the original purchase date of 04/18/2022.

03/03/2026 – Ms. Partida contacted Southwest Gas and was advised that all required documentation had been received. She was informed that, in order to establish service in her name, she would need to agree to have the account backdated to 04/18/2022. Ms. Partida confirmed that this was the date escrow closed and agreed to proceed. She was advised that once the account became active, she would receive a bill reflecting the amount due. During the conversation, Ms. Partida stated that she did not dispute the charges because she now understood that the property had been using natural gas for both the furnace and water heater. She requested that service be established, and a service order was scheduled for 03/05/2026 between 4:00 p.m. and 6:00 p.m.

03/05/2026 – Southwest Gas established and connected natural gas service in Ms. Partida's name following her agreement to have the account backdated to the property purchase date of 04/18/2022.

06/08/2026 – Ms. Partida contacted Southwest Gas to dispute the outstanding balance and requested to speak with a manager. The call was transferred to a Lead Customer Specialist. Ms. Partida stated that she had provided proof of ownership through the deed and had previously advised Southwest Gas that she had occupied the property since 04/18/2022. Ms. Partida further advised that she had contacted the Public Utilities Commission of Nevada (PUCN) regarding the matter and intended to pursue resolution through that process.

07/01/2026 – Ms. Partida contacted Southwest Gas and advised that she had filed a complaint with the Public Utilities Commission and had also consulted with an attorney. During the discussion, Ms. Partida was reminded that she had previously agreed to the account being backdated in order to establish service. Ms. Partida stated that she was unaware the property was receiving natural gas service until the water heater stopped working and maintained that she should not be responsible for backdated charges. Ms. Partida advised that she was willing to pay charges beginning from the date service was established in her name, March 2026, and that she would continue to work with the Commission regarding the dispute. During the call, the two most recent Late Payment Charges totaling \$90.51 and \$90.90, were reversed.

In my investigation, I asked SWG why it took them four years to determine why they hadn't billed you for the gas service. The bills at 700 N. Maine Street had remained in the previous customer's name. All the bills, delinquency and disconnect notices were sent to the previous customer's address on record, as SWG was unaware of the sale of the property. However, SWG left door hangers at [REDACTED] on November 6, 2024, May 13, 2025 and May 28, 2025 regarding gas service..

The gas service was disconnected on June 3, 2025. SWG did not receive any contact from you until October 28, 2025; you were asked to provide SWG proof of ownership before service could be established in your name.

On March 5, 2026, SWG established and connected natural gas in your name at [REDACTED], and you agreed to have the account backdated to the property purchase date of April 18, 2022.

You have asked that SWG back bill your account for 3 months as stated in NAC 704.344, and I also asked SWG if they were willing to bill you only for 3 months plus the current bill. SWG states that Churchill County Assessor records, you took over ownership on April 18, 2022.

On February 6, 2026, you sent SWG an email explaining that escrow closed and you took possession of the home in April 2022. This proves you have been residing in the property since April 2022 and used the gas consumption in question. SWG is willing to extend a payment arrangement for 12, 18 or 24 months, to make the payments more manageable.

SWG has credited your account for \$181.41 for all late charges. They have also waived the security deposit of \$115, as a courtesy. SWG has waived notices and late charges until August 1, 2026; to give you time to make a payment arrangement with them. You can reach SWG at 877-860-6020.

I hope the issues you have brought forth have been addressed. If you choose, you may pursue this further by completing the attached written complaint form. Your comments and concerns will remain on file with the Consumer Complaint Resolution Division of the PUCN for three years.

Sincerely,

Kellie Nichols
Senior Compliance Investigator



This message, including any attachments, is the property of the Public Utilities Commission of Nevada and is solely for the use of the individual or entity intended to receive it. It may contain confidential, privileged, and/or proprietary information and any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient(s) or if you have received this message in error, please contact the sender by reply email and permanently delete it.

From: hal@admin.nv.gov <hal@admin.nv.gov>
Sent: Monday, June 22, 2026 3:05 PM
To: puccompliance <puccompliance@puc.nv.gov>
Subject: HAL Form Submission Notification

A new form has been submitted.

PUC - Oral Complaint Form

To update the form please visit: <https://hal.nv.gov/submitted/256005>User's entries follow

Oral Complaint Form

Consumer Complaint Resolution staff will respond to you within 5 business days or sooner depending on the nature of the oral complaint.

Name: * Req

Harmony Partida

Address: * Req

[REDACTED]
[REDACTED] NV, [REDACTED]

Phone Number: * Req

[REDACTED]

Email Address: * Req

[REDACTED]

Service Address * Req

[REDACTED]

[REDACTED] NV, [REDACTED]

If the service address is located in an HOA, what is the HOA's name? Enter N/A if the service address is not in an HOA. * Req

N/A

☐ Check if service address is a business.

Name of company complaint is about: * Req

Southwest Gas

Account number: * Req

9 [REDACTED] 5

Description of your oral complaint and desired resolution: * Req

Hello, my name is Harmony Partida. I took possession of my home in Fallon, Nevada 89406, on April 14, 2022. I moved directly from Reno, Nevada, where I lived my entire life prior to moving to Fallon. In Reno, natural gas and electric utilities are billed jointly by a single provider (NV Energy).

• The Billing Omission:

- Upon moving to Fallon, I successfully transferred my utility service with NV Energy. My initial statements showed a significant increase in billing,, but no charge for natural gas consumption. Which led me to reasonably conclude that all major appliances in my new home—including the water heater—were fully electric.

• Discovery of Gas Line: - After 38 months of occupying the residence, my hot water ceased. A professional technician inspected the unit and discovered it was a natural gas appliance, and noted that the gas supply line was currently empty/off. I immediately contacted NV Energy to investigate, which subsequently revealed that Southwest Gas was the gas provider for this specific region.

- Southwest Gas Demand:

-It was not until four years (4yrs) after Southwest Gas asserts that my natural gas usage began (4/18/2022). It was 4 years later that I received my first bill from them. I received 38 individual month's bills in the mail, all at one time (mailed on 4/13/2026). Southwest Gas issued 38 egregious retroactive billing statements demanding a total of \$4,230.72 Spanning 38 months of unbilled usage. They have confirmed via telephone that there is absolutely no evidence of meter tampering, physical bypass, or wrongdoing on my part. The gas line was simply left physically open and active by Southwest Gas from a prior occupant without a customer account attached to it. A careless oversight on their part which exposed my daughter and I to potential harms.

- Addressing the unauthorized, unfair, back-billing issue with Southwest Gas:

- On 6/8/2026, I contacted Southwest Gas and spoke to a manager, "Isela", (identifying employee #IXL3). At that time, I requested that a reasonable adjustment of 3 months total billing, be made to my account. Instead of the 38 months of delayed billing balance they had asked of me.

*A ticket number was assigned:

31474783.

- Prior Intake Discrepancy:

-On June 9, 2026, I spoke to a PUCN phone representative ("Erica") who erroneously asserted that the commission could only assist me in setting up a 12-month repayment plan for the full \$4,230.72. She claimed NAC § 704.344(2)(a) did not apply based on her personal assumption that I "must have known" gas was being used. Despite my attempts to calmly and clearly explain to her my ignorance regarding my lack of awareness to any usage of natural gas at my home prior to 6/3/2025; when Southwest Gas discontinued the flow of natural gas to my home.

* REMEDY REQUESTED UNDER NEVADA ADMINISTRATIVE LAW:

- Enforce the Legal Lookback Limit:

-Under NAC § 704.344, utilities are strictly barred from back-billing a residential customer beyond 3 months (or 6 months under related standard billing error provisions) for an undercharge/omission when the customer is not at fault. An administrative failure by Southwest Gas to close a service valve or audit their own active meters does not grant them a 3-year, and two months collection window.

- Recalculate Valid Liability:

-Based on the total demanded sum of \$4,230.72 over 38 months, the true monthly average is \$111.33. I request that the PUCN order Southwest Gas to void the 35 invalid months (\$3,896.55) and cap my total legal liability to the maximum compliant period.

- Establish a Rules-Compliant Deferred Payment Plan:

-Under Southwest Gas Rule No. 6, I request that the legally adjusted balance be distributed into an extended, interest-free payment arrangement.

- Maintain the Account Hold:

-I request that the PUCN formally notify Southwest Gas of this active dispute to ensure no service disconnections or late fee penalties are applied during adjudication, please.

Thank you very much for your attention to this matter.

Sincerely,

Sincerely,
Harmony Claudia Partida
(consumer)

» **Check this box to receive occasional consumer information emails.** (Selected)

=====END REPORT=====

Tired of too many email, you can update your form's setting to only receive a daily email.





Stephanie J. Smith, Associate General Counsel

August 20, 2026

Kellie Nichols
Public Utilities Commission of Nevada
Consumer Complaint Division
9075 W. Diablo Drive, Suite 250
Las Vegas, Nevada 89148

Re: Partida vs. Southwest Gas Corporation
File No.: 55-2635-KN

Dear Ms. Nichols,

Please allow this letter to serve as Southwest Gas Corporation's (Southwest Gas) response to the customer complaint filed July 31, 2026, by Ms. Harmony Partida (Customer or Ms. Partida). A copy of the Customer's complaint letter and attachments are attached hereto as Exhibit 1. Pursuant to your letter, and in accordance with Section 703.626 of the Nevada Administrative Code (NAC), Southwest Gas provides the following information:

Background

On July 31, 2026, the Public Utilities Commission of Nevada (Commission) received a formal written complaint from the Customer regarding her alleged misunderstanding that her residence at [REDACTED], [REDACTED], Nevada [REDACTED] (Service Address) was receiving natural gas service. Ms. Partida claims that she is only responsible for the most recent three (3) months of natural gas usage per NAC 704.344, 2(a).

Statement of Facts

Ms. Partida took ownership of her Service Address on April 18, 2022, and did not contact the Company to start natural gas service in her name. The previous occupant in whose name gas service was previously provided for the Service Address, continued to receive monthly bills via email for the Service Address, but also did not contact Southwest Gas to disconnect service or refute charges. Please refer to Exhibit 2, attached hereto, for the Statement of Account for the Service Address, both for Ms. Partida and Ms. Taylor.

On November 6, 2024, Southwest Gas placed a door tag at the Service Address requesting that the occupant contact Southwest Gas regarding the natural gas service. Southwest Gas subsequently placed door tags at the Service Address on May 13, 2025, and again on May 28, 2025. Due to no response from any individual on behalf of the Service Address, and due to the substantial outstanding account balance for the Service



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August 20, 2026

address, Southwest Gas disconnected natural gas service for non-payment on June 3, 2025.

On October 28, 2025, Ms. Partida contacted Southwest Gas to have natural gas service established in her name. Per Southwest Gas' Nevada Gas Tariff No. 7 (Tariff), Rule No. 3, the required documentation was requested from the Customer prior to establishing natural gas service. Please refer to Exhibit 3, attached hereto, for a copy of the Nevada Gas Tariff, Rule No. 3.

On February 25, 2026, Southwest Gas received an email from Ms. Partida with the required documentation to establish natural gas service, which included information that she actually took ownership of the Service Address in April 2022. Please refer to Exhibit 4, attached hereto, for a copy of the emails received from Ms. Partida.

After reviewing Ms. Partida's documentation and investigating the account activity at the Service Address, Southwest Gas contacted Ms. Partida on March 2, 2026, to advise her that in order to have service established in her name, the unpaid balance from April 18, 2022, the time she took possession of the property, would be added to her account. Ms. Partida acknowledged this fact, and natural gas service was established in her name on March 5, 2026. Southwest Gas offered Ms. Partida a payment plan in order to accommodate her large outstanding balance. Ms. Partida did not enter into a payment plan at that time.

On June 8, 2026, Ms. Partida contacted Southwest Gas to dispute her outstanding balance. Ms. Partida was reminded that the outstanding balance must be paid to avoid service disconnection.

On July 10, 2026, Ms. Partida made a one-time payment of \$121.00 towards the balance of her account, and based this payment on the mistaken assertion that according to NAC 704.344, 2(a), she is only responsible for the last three (3) months of natural gas usage. Please refer to Exhibit 2 for the payment history for the Service Address.

Ms. Partida contacted Southwest Gas on July 30, 2026, to avoid service disconnection, which was scheduled for July 31, 2026. Pursuant to the filing of her formal complaint, Southwest Gas placed the scheduled disconnection on hold. During this phone call interaction, Ms. Partida was offered a payment plan of 12, 18 or 24 months to pay the balance of her account. However, Ms. Partida refused and is now requesting a 3-year-long plan (36 months). To date, Ms. Partida's outstanding balance is \$4,192.54. Please refer to Exhibit 5 for all bills for which Ms. Partida is responsible.



Response to Complaint

Ms. Partida does not dispute that she has resided at the Service Address and used natural gas since April 2022. Southwest Gas has consistently advised her that she is responsible for the natural gas usage since April 18, 2022, and has offered two separate 24-month payment arrangements to assist with resolving the balance. Ms. Partida incorrectly cites NAC 704.344, 2(a) and (b) to support her position that she is only obligated to pay for the most recent three (3) or six (6) months of service. However, NAC 704.344 states in pertinent part as follows:

NAC 704.344 Adjustment of bill when meter inaccurate. (NRS 703.025, 704.210)

1. If a meter is tested pursuant to NAC 704.343 and is found to be inaccurate by more than 2 percent, the bill for service of any customer affected must be adjusted as provided in this section.
2. Except as otherwise provided in subsection 3, if the meter has:
 - (a) Under-recorded the usage of gas or electric energy, the adjustment must be made only for the period of the most recent 3 months of usage.
 - (b) Over-recorded usage, the adjustment must be made only for the period of the most recent 6 months of usage.
3. If the utility establishes that the meter has been tampered with or used without its authorization, the adjustment must be calculated for a period not to exceed the most recent 6 months of usage or the date on which the tampering or unauthorized use began, whichever is greater.

NAC 704.344 is not applicable to Ms. Partida's situation, as there is no evidence that the meter serving the Service Address was inaccurate. Rather, Ms. Partida was unaware that natural gas was being used at her property, and did not contact Southwest Gas until service was disconnected for nonpayment. It is the responsibility of a new occupant, and/or the departing occupant, to notify Southwest Gas when natural gas service needs to be established, transferred or discontinued.

Southwest Gas' standard procedure is to require payment of 70% of an outstanding balance before restoring service following a disconnection due to nonpayment. In Ms. Partida's case, that amount would be \$2,934.78. However, in an effort to resolve this matter, Southwest Gas is willing to reduce the required upfront payment to 50% of that amount, or \$1,467.39, and offer her a 24-month payment plan for the remaining balance. Additionally, as a gesture of goodwill, Southwest Gas has waived all late payment fees associated with Ms. Partida's account. Southwest Gas has also not required Ms. Partida to pay a security deposit, despite her lack of prior account history with the Company.



Partida v. Southwest Gas Corporation
August 20, 2026

Southwest Gas notes that participation in the monthly installment payment plan is contingent upon timely payment of all, monthly installments and current charges. Failure to comply with the terms of the payment arrangement may result in cancellation of the plan and disconnection of natural gas service.

Conclusion

Southwest Gas respectfully submits that the information provided addresses Ms. Partida's concerns and clarifies the Company's position regarding this matter. Southwest Gas remains willing to assist Ms. Partida in establishing a payment arrangement should she choose to do so. Please do not hesitate to contact me if there are any questions or if there is additional information Southwest Gas may provide.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephanie J. Smith".

Stephanie J. Smith

Exhibit 1



JOE LOMBARDO
Governor

STATE OF NEVADA
PUBLIC UTILITIES COMMISSION

HAYLEY WILLIAMSON
Chair

TAMMY CORDOVA
Commissioner

RANDY J. BROWN
Commissioner

STEPHANIE MULLEN
Executive Director

July 31, 2026

Amy L. Timperley
Southwest Gas Corporation
5242 Spring Mountain Road
Las Vegas, NV 89193-8510

Re: *Partida vs. Southwest Gas Corporation*

File: *55-2635-KN*

Dear Ms. Timperley,

This letter is to inform you that the above referenced individual has filed with the Public Utilities Commission of Nevada ("PUCN"), the attached complaint against your company.

In order for the Consumer Complaint Resolution Division ("Division") of the PUCN to fairly and accurately process this complaint, it is imperative that we receive your detailed written response, along with any supporting documentation, no later than August 20, 2026. Please be advised that you will not be given a second notice regarding this matter. The provisions of Nevada Administrative Code 703.626 are applicable and will be enforced.

In responding to this letter and/or other requests from Division personnel assigned to review and investigate this matter, please reference the above file number in all your correspondence.

Your immediate attention to this matter will ensure prompt resolution of this complaint.

Sincerely,

/s/ Kellie Nichols

Kellie Nichols
Senior Compliance Investigator

Consumer Complaint Worksheet

Record Number: 92705

Compliance Investigator:

KELLIE NICHOLS

Office

Carson City

How Filed:

Formal

Date: 7/30/2026 2:32:53 PM

Complainant:

PARTIDA , HARMONY

██████████

██████████

NV

██████████

Contact Phone ██████████ **Contact Name**

Account No:

Special Comments:

Respondent:

SOUTHWEST GAS - NORTH

Contact:

Type of Service GAS

Reason for Complaint:

BLD - Billing Dispute

Background data:

7-30-26 Email received from Bre.

Dear Secretary Potter,

Please find attached my Written Formal Complaint and an Emergency Request for a Stay of Disconnection regarding my account (9██████████7) with Southwest Gas Corporation (SWG), pursuant to NRS 703.310.

The Consumer Complaint Resolution Division recently closed its informal review of my file (File No. 256005). The investigator's response completely failed to address the core legal focus of my complaint: NAC 704.344 Subsection 2(a), which strictly caps utility back-billing at 3 to 6 months. Staff uncritically accepted an unverified timeline from SWG and a verbal "agreement" extracted from me under extreme duress while my home was left without hot water or heat.

I am escalating this to a Formal Complaint prior to the utility's July 31, 2026 disconnect exemption deadline tomorrow.

Please note that the official PUCN Written Complaint PDF form provided by staff contains digital security restrictions that prevent electronic filling and signing. To ensure strict compliance with NAC 703.621, I have physically printed, handwritten, signed, and scanned the official form (Attachment 2), and I have attached my comprehensive, signed legal argument as a formal addendum petition (Attachment 2).

Furthermore, I have attached Exhibit A (Attachment 3), which exposes an egregious violation of standard billing practices. In April 2026, SWG hand-delivered 38 separate, backdated monthly envelopes all at once, secured only by a rubber band, and stuffed them directly into my residential mailbox. As documented, not a single one of the 38 envelopes bears a USPS postmark or postage marking. SWG bypassed the federal mail system entirely to dump three years of administrative errors onto my property without a federal mail trail, rendering the balance uncollectible under Nevada regulatory law.

I respectfully request that the Commission issue an emergency stay of disconnection and formally docket this matter for review by the Commissioners.

Additionally, I would like to state that I am twenty-seven years old and the sole source of support for my household. I work as a waitress in a coffee shop, and my total income last year was twenty-two thousand dollars. I have always acted responsibly and honorably in all of my financial dealings.

While I do realize now that the 38 months Southwest Gas delayed billed me for was for natural gas service that my household was indeed consuming, we were completely unaware of this usage throughout the entire duration they have back billing me for.

When multiple consumer protections are in place—including NAC 704.344 subsection 2(a), PUCN rules, and SWG's own tariff laws—that cap delayed billing due to clerical error at a maximum of 6 months, it shocks me that a monopolized utility provider would ignore these laws to charge a residential customer for their own negligence. They have threatened to withhold service unless I agreed to an unrevealed, retroactive billing amount.

This has been a hard journey; the consumer protection that was available to me at the informal level has been a shameful

misrepresentation of what those words mean.

In closing, I pray that justice exists at the executive, formal level of this process.

Respectfully submitted,

CSI Response:

7-31-26 Can SWG hold off on disconnecting Ms. Partida's account until the formal complaint is completed? Also, can you waive late chages too?

Narrative:

Resolution:

Closed date:

Subject Southwest Gas Corporation Complaint

To: [REDACTED] <[REDACTED]>]

From Kellie Nichols <kdnichols@puc.nv.gov>

Date: Mon, Jul 20, 2026 at 1:31 PM

Dear Ms. Partida,

This is in response to your email on June 22, 2026, to the Public Utilities Commission of Nevada ("PUCN") regarding being billed by Southwest Gas Corporation ("SWG") for four years, for a lump sum of \$4,230.72. Thank you for taking the time to contact us and express your concerns.

In your complaint you stated when you moved from Reno, Nevada to Fallon Nevada, you transferred your utility service with NV Energy. In Reno, NV Energy serves both electric and gas, but you state that your new bill from NV Energy did not show any natural gas consumption, so you felt that all the appliances were electric.

After approximately 38 months of living at 700 N. Maine Street, Fallon, NV you did not have hot water. You stated you called NV Energy and they informed you that SWG was the provider of Natural Gas in Fallon.

I contacted SWG to gather additional information. Below is a timeline of events that SWG provided me regarding your property at [REDACTED], Fallon, NV [REDACTED].

11/06/2024 – A door tag was left at the property requesting that the occupant contact Southwest Gas regarding the gas service.

05/13/2025 – A door tag was left at the property requesting that the occupant contact Southwest Gas regarding the gas service.

05/28/2025 – A door tag was left at the property requesting that the occupant contact Southwest Gas regarding the gas service.

06/03/2025 – Gas service was disconnected due to non-payment.

10/28/2025 – Ms. Harmony Partida contacted Southwest Gas to request service in her name. She was advised that, due to credit issues associated with the premises, a copy of her lease agreement and identification would be required before service could be established.

identification would be required before service could be established.

02/25/2026 – Southwest Gas received an email on behalf of Ms. Partida stating that she was the owner and occupant of the residence located at [REDACTED], Fallon, NV [REDACTED]. Ms. Partida advised that her uncle, Jose Feria, was a co-borrower on the mortgage and that his name also appeared on the deed. She stated that escrow closed, and she took possession of the home in April 2022. Ms. Partida further advised that she believed the home was all-electric until the water heater stopped functioning due to the gas service being disconnected.

03/02/2026 – Southwest Gas emailed Ms. Partida advising that, after reviewing the proof of ownership she provided, service could be established in her name; however, the billing would need to be backdated to the original purchase date of 04/18/2022.

03/03/2026 – Ms. Partida contacted Southwest Gas and was advised that all required documentation had been received. She was informed that, in order to establish service in her name, she would need to agree to have the account backdated to 04/18/2022. Ms. Partida confirmed that this was the date escrow closed and agreed to proceed. She was advised that once the account became active, she would receive a bill reflecting the amount due. During the conversation, Ms. Partida stated that she did not dispute the charges because she now understood that the property had been using natural gas for both the furnace and water heater. She requested that service be established, and a service order was scheduled for 03/05/2026 between 4:00 p.m. and 6:00 p.m.

03/05/2026 – Southwest Gas established and connected natural gas service in Ms. Partida's name following her agreement to have the account backdated to the property purchase date of 04/18/2022.

06/08/2026 – Ms. Partida contacted Southwest Gas to dispute the outstanding balance and requested to speak with a manager. The call was transferred to a Lead Customer Specialist. Ms. Partida stated that she had provided proof of ownership through the deed and had previously advised Southwest Gas that she had occupied the property since 04/18/2022. Ms. Partida further advised that she had contacted the Public Utilities Commission of Nevada (PUCN) regarding the matter and intended to pursue resolution through that process.

07/01/2026 – Ms. Partida contacted Southwest Gas and advised that she had filed a complaint with the Public Utilities Commission and had also consulted with an attorney. During the discussion, Ms. Partida was reminded that she had previously agreed to the account being backdated in order to establish service. Ms. Partida stated that she was unaware the property was receiving natural gas service until the water heater stopped working and maintained that she should not be responsible for backdated charges. Ms. Partida advised that she was willing to pay charges beginning from the date service was established in her name, March 2026, and that she would continue to work with the Commission regarding the dispute. During the call, the two most recent Late Payment Charges totaling \$90.51 and \$90.90, were reversed.

In my investigation, I asked SWG why it took them four years to determine why they hadn't billed you for the gas service. The bills at 700 N. Maine Street had remained in the previous customer's name. All the bills, delinquency and disconnect notices were sent to the previous customer's address on record, as SWG was unaware of the sale of the property. However, SWG left door hangers at [REDACTED] on November 6, 2024, May 13, 2025 and May 28, 2025 regarding gas service..

The gas service was disconnected on June 3, 2025. SWG did not receive any contact from you until October 28, 2025; you were asked to provide SWG proof of ownership before service could be established in your name.

On March 5, 2026, SWG established and connected natural gas in your name at [REDACTED] and you agreed to have the account backdated to the property purchase date of April 18, 2022.

You have asked that SWG back bill your account for 3 months as stated in NAC 704.344, and I also asked SWG if they were willing to bill you only for 3 months plus the current bill. SWG states that Churchill County Assessor records, you took over ownership on April 18, 2022.

On February 6, 2026, you sent SWG an email explaining that escrow closed and you took possession of the home in April 2022. This proves you have been residing in the property since April 2022 and used the gas consumption in question. SWG is willing to extend a payment arrangement for 12, 18 or 24 months, to make the payments more manageable.

SWG has credited your account for \$181.41 for all late charges. They have also waived the security deposit of \$115, as a courtesy. SWG has waived notices and late charges until August 1, 2026; to give you time to make a payment arrangement with them. You can reach SWG at 877-860-6020.

I hope the issues you have brought forth have been addressed. If you choose, you may pursue this further by completing the attached written complaint form. Your comments and concerns will remain on file with the Consumer Complaint Resolution Division of the PUCN for three years.

Sincerely,

Kellie Nichols
Senior Compliance Investigator



This message, including any attachments, is the property of the Public Utilities Commission of Nevada and is solely for the use of the individual or entity intended to receive it. It may contain confidential, privileged, and/or proprietary information and any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient(s) or if you have received this message in error, please contact the sender by reply email and permanently delete it.

From: hal@admin.nv.gov <hal@admin.nv.gov>
Sent: Monday, June 22, 2026 3:05 PM
To: puccompliance <puccompliance@puc.nv.gov>
Subject: HAL Form Submission Notification

A new form has been submitted.

PUC - Oral Complaint Form

To update the form please visit: <https://hal.nv.gov/submitted/256005>User's entries follow

Oral Complaint Form

Consumer Complaint Resolution staff will respond to you within 5 business days or sooner depending on the nature of the oral complaint.

Name: * Req

Harmony Partida

Address: * Req

Fallon NV, [REDACTED]

Phone Number: * Req

[REDACTED]

Email Address: * Req

Service Address * Req

FALLON NV,

If the service address is located in an HOA, what is the HOA's name? Enter N/A if the service address is not in an HOA. * Req

N/A

☐ Check if service address is a business.

Name of company complaint is about: * Req

Southwest Gas

Account number: * Req

9 5

Description of your oral complaint and desired resolution: * Req

Hello, my name is Harmony Partida. I took possession of my home in Fallon, Nevada , on April 14, 2022. I moved directly from Reno, Nevada, where I lived my entire life prior to moving to Fallon. In Reno, natural gas and electric utilities are billed jointly by a single provider (NV Energy).

• The Billing Omission:

- Upon moving to Fallon, I successfully transferred my utility service with NV Energy. My initial statements showed a significant increase in billing,, but no charge for natural gas consumption. Which led me to reasonably conclude that all major appliances in my new home—including the water heater—were fully electric.

• Discovery of Gas Line: - After 38 months of occupying the residence, my hot water ceased. A professional technician inspected the unit and discovered it was a natural gas appliance, and noted that the gas supply line was currently empty/off. I immediately contacted NV Energy to investigate, which subsequently revealed that Southwest Gas was the gas provider for this specific region.

- Southwest Gas Demand:

-It was not until four years (4yrs) after Southwest Gas asserts that my natural gas usage began (4/18/2022). It was 4 years later that I received my first bill from them. I received 38 individual month's bills in the mail, all at one time (mailed on 4/13/2026). Southwest Gas issued 38 egregious retroactive billing statements demanding a total of \$4,230.72 Spanning 38 months of unbilled usage. They have confirmed via telephone that there is absolutely no evidence of meter tampering, physical bypass, or wrongdoing on my part. The gas line was simply left physically open and active by Southwest Gas from a prior occupant without a customer account attached to it. A careless oversight on their part which exposed my daughter and I to potential harms.

- Addressing the unauthorized, unfair, back-billing issue with Southwest Gas:

- On 6/8/2026, I contacted Southwest Gas and spoke to a manager, "Isela" , (identifying employee #IXL3). At that time, I requested that a reasonable adjustment of 3 months total billing, be made to my account. Instead of the 38 months of delayed billing balance they had asked of me.

*A ticket number was assigned:

31474783.

- Prior Intake Discrepancy:

-On June 9, 2026, I spoke to a PUCN phone representative ("Erica") who erroneously asserted that the commission could only assist me in setting up a 12-month repayment plan for the full \$4,230.72. She claimed NAC § 704.344(2)(a) did not apply based on her personal assumption that I "must have known" gas was being used. Despite my attempts to calmly and clearly explain to her my ignorance regarding my lack of awareness to any usage of natural gas at my home prior to 6/3/2025; when Southwest Gas discontinued the flow of natural gas to my home.

* REMEDY REQUESTED UNDER NEVADA ADMINISTRATIVE LAW:

- Enforce the Legal Lookback Limit:

-Under NAC § 704.344, utilities are strictly barred from back-billing a residential customer beyond 3 months (or 6 months under related standard billing error provisions) for an undercharge/omission when the customer is not at fault. An administrative failure by Southwest Gas to close a service valve or audit their own active meters does not grant them a 3-year, and two months collection window.

- Recalculate Valid Liability:

-Based on the total demanded sum of \$4,230.72 over 38 months, the true monthly average is \$111.33. I request that the PUCN order Southwest Gas to void the 35 invalid months (\$3,896.55) and cap my total legal liability to the maximum compliant period.

- Establish a Rules-Compliant Deferred Payment Plan:

-Under Southwest Gas Rule No. 6, I request that the legally adjusted balance be distributed into an extended, interest-free payment arrangement.

- Maintain the Account Hold:

-I request that the PUCN formally notify Southwest Gas of this active dispute to ensure no service disconnections or late fee penalties are applied during adjudication, please.

Thank you very much for your attention to this matter.

Sincerely,

Sincerely,
Harmony Claudia Partida
(consumer)

» **Check this box to receive occasional consumer information emails.** (Selected)

=====END REPORT=====

Tired of too many email, you can update your form's setting to only receive a daily email.

**ADDENDUM TO PUCN WRITTEN
COMPLAINT FORM
BEFORE THE PUBLIC UTILITIES
COMMISSION OF NEVADA**

HARMONY PARTIDA,

Complainant,

VS.

SOUTHWEST GAS CORPORATION,

Respondent.

July 30, 2026

**FORMAL COMPLAINT AND EMERGENCY
REQUEST FOR STAY OF DISCONNECTION**

Pursuant to NRS 703.310, Complainant Harmony Partida hereby submits this Formal Complaint against Southwest Gas Corporation (SWG) and requests an Emergency Stay of Disconnection. This statement serves as the complete, formal

addendum to the attached PUCN Written Complaint Form following the closure of informal file No. 256005.

1. EMERGENCY REQUEST FOR STAY

Complainant requests an immediate, formal stay of disconnection pending the final adjudication of this matter by the Commissioners. The Consumer Complaint Resolution Division staff issued an informal administrative hold on penalties and disconnection until July 31, 2026. A formal Commission stay is critically required to prevent the immediate termination of life-essential utility access while this severe regulatory dispute is under official review.

2. FAILURE OF INFORMAL DIVISION TO APPLY NEVADA LAW (NAC 704.344)

The informal staff response issued by

Senior Compliance Investigator Kellie Nichols contains a fatal legal deficit. The investigator completely failed to address, analyze, or enforce **NAC 704.344**

Subsection 2(a), which was the explicitly cited focus of the initial complaint.

Staff uncritically permitted SWG to back-bill for 38 months based on a verbal

"agreement" to backdate service extracted from the Complainant on March 3, 2026.

This agreement was obtained under extreme physical and economic duress; the Complainant's residence had been without heat or hot water during winter freezes since October 2025 because SWG withheld service connections over arbitrary documentation demands. Under Nevada administrative law, a utility provider cannot contractually force a consumer to waive strict state billing caps. Absent documented fraud or physical meter

tampering (neither of which are alleged or present), delayed billing adjustments resulting from utility billing delays are strictly capped by state law at a maximum window of 3 to 6 months.

3. REBUTTAL OF UNVERIFIED UTILITY TIMELINE AND DELIVERY EVIDENCE

Complainant categorically denies SWG's unsubstantiated claim that door tags were left at the residence on 11/06/2024, 05/13/2025, or 05/28/2025. SWG has provided zero verifiable physical proof of service (such as field technician logs or photographic confirmation) to support these assertions. Complainant never received a single bill, notice, or warning from SWG prior to April 2026.

The reality of SWG's gross administrative delay is conclusively evidenced by **Exhibit A**. In April 2026, SWG delivered a single,

bulk dump of thirty-eight (38) separate, individual monthly service bills spanning from April 2022 to March 2026 to the property all at once. The 38 separate envelopes were found stuffed inside the Complainant's residential mailbox, secured only by a flimsy rubber band. Crucially, **not a single one of the 38 envelopes bears a United States Postal Service (USPS) postmark or postage marking.**

SWG bypassed the federal mail system entirely to hand-deliver three years of administrative errors in a single afternoon without creating a postmark trail. This irregular delivery method proves SWG failed to provide standard, incremental monthly billing notices over a 38-month period, rendering the balance uncollectible under Nevada regulatory law.

4. EXHAUSTION OF ADMINISTRATIVE

REMEDIES

This formal filing is submitted to the Commission Secretary to officially exhaust all available administrative remedies provided under the Nevada Revised Statutes.

5. DESIRED OUTCOME

Complainant respectfully requests that the Commission:

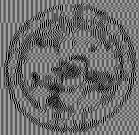
- Issue an immediate emergency order staying all disconnection actions by Southwest Gas Corporation.
- Order Southwest Gas Corporation to adjust the backdated billing to reflect the maximum legal limits allowed under **NAC 704.344**.
- Order the permanent erasure of the remaining uncollectible 32+ months of charges (\$4,230.72) from the account balance.

Respectfully submitted,

[s] Harmony Partida
Harmony Partida

[REDACTED], NV [REDACTED]

[REDACTED]



JOE LOMBARDO
Governor

STATE OF NEVADA

PUBLIC UTILITIES COMMISSION

HAYLEY WILLIAMSON
Chair

TAMMY CORDOVA
Commissioner

RANDY J. BROWN
Commissioner

STEPHANIE MULLEN
Executive Director

WRITTEN COMPLAINT

Date: July 30, 2026
Name: Harmony Partida
Service Address: [REDACTED]
City: [REDACTED] State: NV Zip: [REDACTED]
Home Phone: [REDACTED] Work Phone: NA ext: NA Cell: same
Account Number: 9 [REDACTED] 5
Company/Utility Name: Southwest Gas Corporation
Type of Service (i.e. gas, electric): Natural Gas

Description of your Complaint (Please include copies of all supporting documents including bills, letters, photos or other material):

See Attached Formal Complaint Addendum.

Desired Outcome (What do you want done?):

See Attached Formal Complaint Addendum.

Harmony Partida
Signature

July 30, 2026
Date

NORTHERN NEVADA OFFICE
1150 East William Street
Carson City, Nevada 89701-3109
(775) 684-6101 • Fax (775) 684-6110

<http://puc.nv.gov>

SOUTHERN NEVADA OFFICE
9075 W. Diablo Drive, Suite 250
Las Vegas, Nevada 89148
(702) 486-7210 • Fax (702) 486-7206

Wendy's A14

Samsung Wendy's A14



Exhibit 2

Navigation

Receivables	Down payments	Totals	Payment List	Chronology
-------------	---------------	--------	--------------	------------

	Post Date	Invoice Date Post	Invoice	Invoice Date	Invoice Num	Invoice Amount	Invoice Date	Invoice Num
000	03/17/2026	Service Establishment Charge	26.25	03/17/2026	1005074945		03/17/2026	
000	04/10/2026	Consumption Billing	28.69	04/10/2026	20000315034	54.94	04/10/2026	14
000	04/10/2026	Consumption Billing	47.30	04/10/2026	20000315035	102.24	04/10/2026	26
000	04/10/2026	Consumption Billing	36.08	04/10/2026	20000315036	138.32	04/10/2026	18
000	04/10/2026	Consumption Billing	24.98	04/10/2026	20000315037	163.30	04/10/2026	10
000	04/10/2026	Consumption Billing	29.04	04/10/2026	20000315038	192.34	04/10/2026	13
000	04/10/2026	Consumption Billing	29.67	04/10/2026	20000315039	222.01	04/10/2026	13
000	04/10/2026	Consumption Billing	50.97	04/10/2026	20000315040	272.98	04/10/2026	27
000	04/10/2026	Consumption Billing	205.05	04/10/2026	20000315041	478.03	04/10/2026	132
000	04/10/2026	Consumption Billing	181.25	04/10/2026	20000315042	659.28	04/10/2026	114
000	04/10/2026	Consumption Billing	228.22	04/10/2026	20000315043	887.50	04/10/2026	142
000	04/10/2026	Consumption Billing	223.63	04/10/2026	20000315045	1111.13	04/10/2026	139
000	04/10/2026	Consumption Billing	152.56	04/10/2026	20000315046	1263.69	04/10/2026	85
000	04/10/2026	Consumption Billing	66.16	04/10/2026	20000315047	1329.85	04/10/2026	30
000	04/10/2026	Consumption Billing	57.01	04/10/2026	20000315048	1386.86	04/10/2026	25
000	04/10/2026	Consumption Billing	53.26	04/10/2026	20000315049	1440.12	04/10/2026	21
000	04/10/2026	Consumption Billing	51.32	04/10/2026	20000315050	1491.44	04/10/2026	18
000	04/10/2026	Consumption Billing	51.32	04/10/2026	20000315052	1542.76	04/10/2026	18
000	04/10/2026	Consumption Billing	46.37	04/10/2026	20000315053	1589.13	04/10/2026	16
000	04/10/2026	Consumption Billing	41.23	04/10/2026	20000315054	1630.36	04/10/2026	14
000	04/10/2026	Consumption Billing	323.03	04/10/2026	20000315055	1953.39	04/10/2026	146
000	04/10/2026	Consumption Billing	317.72	04/10/2026	20000315056	2271.11	04/10/2026	144
000	04/10/2026	Consumption Billing	290.54	04/10/2026	20000315057	2561.65	04/10/2026	132
000	04/10/2026	Consumption Billing	252.46	04/10/2026	20000315059	2814.11	04/10/2026	114
000	04/10/2026	Consumption Billing	169.38	04/10/2026	20000315060	2983.49	04/10/2026	79
000	04/10/2026	Consumption Billing	77.33	04/10/2026	20000315061	3060.82	04/10/2026	35
000	04/10/2026	Consumption Billing	41.11	04/10/2026	20000315062	3101.93	04/10/2026	16
000	04/10/2026	Consumption Billing	34.42	04/10/2026	20000315063	3136.35	04/10/2026	14
000	04/10/2026	Consumption Billing	26.36	04/10/2026	20000315064	3162.71	04/10/2026	11
000	04/10/2026	Consumption Billing	25.00	04/10/2026	20000315065	3187.71	04/10/2026	10
000	04/10/2026	Consumption Billing	26.29	04/10/2026	20000315066	3214.00	04/10/2026	11
000	04/10/2026	Consumption Billing	91.08	04/10/2026	20000315067	3305.08	04/10/2026	59
000	04/10/2026	Consumption Billing	207.31	04/10/2026	20000315068	3512.39	04/10/2026	145
000	04/10/2026	Consumption Billing	187.61	04/10/2026	20000315075	3700.00	04/10/2026	131
000	04/10/2026	Consumption Billing	207.80	04/10/2026	20000315076	3907.80	04/10/2026	147
000	04/10/2026	Consumption Billing	146.32	04/10/2026	20000315077	4054.12	04/10/2026	101
000	04/10/2026	Consumption Billing	109.43	04/10/2026	20000315079	4163.55	04/10/2026	75
000	04/10/2026	Consumption Billing	41.85	04/10/2026	20000315080	4205.40	04/10/2026	24
000	04/10/2026	Final Billing	25.32	04/10/2026	20000315081	4230.72	04/10/2026	11
000	04/15/2026	Consumption Billing	21.27	04/16/2026	200371267777	4251.99	04/15/2026	11
000	05/14/2026	Consumption Billing	19.50	05/15/2026	200011361834	4362.00	05/14/2026	9
000	05/14/2026	Late Payment Charges	90.51	05/15/2026	200011361834		05/14/2026	
000	06/15/2026	Consumption Billing	22.22	06/16/2026	200531382041	4475.12	06/15/2026	12
000	06/15/2026	Late Payment Charges	90.90	06/16/2026	200531382041		06/15/2026	
000	07/01/2026	Invoice Reversal	90.51	07/01/2026			07/01/2026	
000	07/10/2026	Payment - Web	121.00	07/10/2026			07/10/2026	
000	07/15/2026	Consumption Billing	19.83	07/16/2026	200101411380	4192.54	07/15/2026	9
USD			4,494.95	302.41				

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Receivables	Down payments	Totals	Payment List	Chronology
Receivables	Down payments	Totals	Payment List	Chronology

Receivables	Down payments	Totals	Payment List	Chronology	Receivables	Down payments	Totals	Payment List	Chronology
Receivables	Down payments	Totals	Payment List	Chronology	Receivables	Down payments	Totals	Payment List	Chronology

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	Post Date	Invoice Date	Invoice	Invoice Line	Invoice Num	Invoice Date	Invoice Num	Invoice Date	Invoice Num
	05/17/2021	Consumption Billing	46.40	46.40	200640008201	05/18/2021	200640008201	05/17/2021	46.40
	06/04/2021	Payment - Web		46.40	960000021842	06/04/2021	960000021842	06/04/2021	
	06/14/2021	Consumption Billing	33.48	33.48	143000061425	06/15/2021	2009300020206	06/14/2021	33.48
	06/18/2021	Payment - Web		33.48	958000064514	06/18/2021	958000064514	06/18/2021	
	07/14/2021	Consumption Billing	34.61	34.61	111500126961	07/15/2021	200280035135	07/14/2021	34.61
	07/19/2021	Payment - Web		34.61	928000075137	07/19/2021	928000075137	07/19/2021	
	08/12/2021	Consumption Billing	30.52	30.52	174500146131	08/13/2021	200330071208	08/12/2021	30.52
	08/23/2021	Payment - Web		30.52	925000132225	08/23/2021	925000132225	08/23/2021	
	09/13/2021	Consumption Billing	31.64	31.64	144500195824	09/14/2021	200190095505	09/13/2021	31.64
	10/08/2021	Payment - Web		31.64	953000195711	10/08/2021	953000195711	10/08/2021	
	10/12/2021	Consumption Billing	35.16	35.16	150500243145	10/13/2021	200880121513	10/12/2021	35.16
	11/10/2021	Consumption Billing	50.32	50.32	132500343255	11/12/2021	200910159433	11/10/2021	87.24
	11/10/2021	Late Payment Charges	1.76	1.76	315600035420	11/12/2021	200910159433	11/10/2021	
	11/12/2021	Payment - Web		35.16	944000252398	11/12/2021	944000252398	11/12/2021	
	12/13/2021	Consumption Billing	104.21	104.21	143000320000	12/14/2021	200020162205	12/13/2021	158.81
	12/13/2021	Late Payment Charges	2.52	2.52	322000039291	12/14/2021	200020162205	12/13/2021	
	01/14/2022	Consumption Billing	185.16	185.16	141500386997	01/18/2022	200880180899	01/14/2022	351.70
	01/14/2022	Late Payment Charges	7.73	7.73	307600052993	01/18/2022	200880180899	01/14/2022	
	02/14/2022	Consumption Billing	110.94	110.94	147500392344	02/15/2022	200500213886	02/14/2022	475.43
	02/14/2022	Late Payment Charges	12.79	12.79	317200045028	02/15/2022	200500213886	02/14/2022	
	03/16/2022	Consumption Billing	78.53	78.53	171500445095	03/17/2022	200580239273	03/16/2022	568.97
	03/16/2022	Late Payment Charges	15.01	15.01	315600054412	03/17/2022	200580239273	03/16/2022	
	04/14/2022	Consumption Billing	19.08	19.08	131000552336	04/15/2022	200670261700	04/14/2022	604.63
	04/14/2022	Late Payment Charges	16.58	16.58	310800058271	04/15/2022	200670261700	04/14/2022	
	05/13/2022	Consumption Billing	34.86	34.86	140000526388	05/16/2022	200560242136	05/13/2022	656.45
	05/13/2022	Late Payment Charges	16.96	16.96	321600062770	05/16/2022	200560242136	05/13/2022	
	06/14/2022	Consumption Billing	47.30	47.30	1565000669582	06/15/2022	200280269428	06/14/2022	721.41
	06/14/2022	Late Payment Charges	17.66	17.66	305600073134	06/15/2022	200280269428	06/14/2022	
	07/14/2022	Consumption Billing	36.09	36.09	173000632428	07/15/2022	200880309279	07/14/2022	776.10
	07/14/2022	Late Payment Charges	18.61	18.61	318600078765	07/15/2022	200880309279	07/14/2022	
	08/09/2022	Courtesy Credit		0.02	324000571076	08/09/2022	324000571076	08/09/2022	
	08/12/2022	Consumption Billing	24.98	24.98	123500708888	08/15/2022	200010308256	08/12/2022	820.40
	08/12/2022	Late Payment Charges	19.33	19.33	311600090624	08/15/2022	200010308256	08/12/2022	
	09/13/2022	Consumption Billing	29.04	29.04	168500694935	09/14/2022	200360379500	09/13/2022	869.27
	09/13/2022	Late Payment Charges	19.83	19.83	320400085739	09/14/2022	200360379500	09/13/2022	
	10/12/2022	Consumption Billing	29.67	29.67	119000787108	10/13/2022	200900400259	10/12/2022	919.35
	10/12/2022	Late Payment Charges	20.41	20.41	314800106218	10/13/2022	200900400259	10/12/2022	
	11/10/2022	Consumption Billing	50.97	50.97	159500812355	11/14/2022	200690401910	11/10/2022	991.32
	11/10/2022	Late Payment Charges	21.00	21.00	314800112857	11/14/2022	200690401910	11/10/2022	
	12/13/2022	Consumption Billing	205.05	205.05	152000860040	12/14/2022	200470429120	12/13/2022	1218.39
	12/13/2022	Late Payment Charges	22.02	22.02	309200105452	12/14/2022	200470429120	12/13/2022	
	01/13/2023	Consumption Billing	181.25	181.25	155000841713	01/17/2023	200830473761	01/13/2023	1425.76
	01/13/2023	Late Payment Charges	26.12	26.12	320000112634	01/17/2023	200830473761	01/13/2023	
	02/14/2023	Consumption Billing	228.22	228.22	120500980893	02/15/2023	200740479111	02/14/2023	1683.73
	02/14/2023	Late Payment Charges	29.75	29.75	314000116651	02/15/2023	200740479111	02/14/2023	
	03/16/2023	Consumption Billing	223.63	223.63	150500986017	03/17/2023	200770475092	03/16/2023	1917.92
	03/16/2023	Late Payment Charges	10.56	10.56	307600131663	03/17/2023	200770475092	03/16/2023	
	04/14/2023	Consumption Billing	152.56	152.56	1280001062501	04/17/2023	200270480556	04/14/2023	2080.95
	04/14/2023	Late Payment Charges	10.47	10.47	312400127751	04/17/2023	200270480556	04/14/2023	
	05/15/2023	Consumption Billing	66.16	66.16	1280001122468	05/16/2023	200360552129	05/15/2023	2154.74

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	Post Date	Invoice Date Post		Invoice Date	Invoice Num	Invoice Amount	Invoice Date	
	05/15/2023	Late Payment Charges	7.63		2003600552129		05/16/2023	2003600552129
	06/14/2023	Consumption Billing	57.01		1595001084795	2254.91	06/15/2023	200080556875
	06/14/2023	Late Payment Charges	43.16		315600143641		06/15/2023	200080556875
	07/14/2023	Consumption Billing	53.26		122001126122		07/17/2023	200790584713
	07/14/2023	Late Payment Charges	44.30		318400146172		07/17/2023	200790584713
	08/14/2023	Consumption Billing	51.32		123501302925		08/15/2023	200520608685
	08/14/2023	Late Payment Charges	45.37		309600170086		08/15/2023	200520608685
	09/13/2023	Consumption Billing	51.32		138501226819		09/14/2023	200990647815
	09/13/2023	Late Payment Charges	46.39		314000157586		09/14/2023	200990647815
	10/12/2023	Consumption Billing	46.37		119001333586		10/13/2023	200010635147
	10/12/2023	Late Payment Charges	47.42		316400175600		10/13/2023	200010635147
	11/13/2023	Consumption Billing	41.23		105501458644		11/14/2023	200600702657
	11/13/2023	Late Payment Charges	48.35		322800162064		11/14/2023	200600702657
	12/13/2023	Consumption Billing	323.03		164001355727		12/14/2023	200200726882
	12/13/2023	Late Payment Charges	49.17		312400175218		12/14/2023	200200726882
	01/16/2024	Consumption Billing	317.72		147501429596		01/17/2024	200750755983
	01/16/2024	Late Payment Charges	55.63		308400196957		01/17/2024	200750755983
	02/14/2024	Consumption Billing	290.54		104001612238		02/15/2024	200070770378
	02/14/2024	Late Payment Charges	61.99		320000203528		02/15/2024	200070770378
	03/15/2024	Consumption Billing	252.47		143001526552		03/18/2024	200220773537
	03/15/2024	Late Payment Charges	67.80		317600205173		03/18/2024	200220773537
	04/15/2024	Consumption Billing	169.38		155001506464		04/16/2024	200540763947
	04/15/2024	Late Payment Charges	72.85		316800202911		04/16/2024	200540763947
	05/14/2024	Consumption Billing	77.33		167001546900		05/15/2024	200140859435
	05/14/2024	Late Payment Charges	76.23		306400210489		05/15/2024	200140859435
	06/13/2024	Consumption Billing	41.11		111501739426		06/14/2024	200380854122
	06/13/2024	Late Payment Charges	77.78		313200215621		06/14/2024	200380854122
	07/15/2024	Consumption Billing	34.42		140001727993		07/16/2024	200220837007
	07/15/2024	Late Payment Charges	78.60		305200219022		07/16/2024	200220837007
	08/13/2024	Consumption Billing	26.37		150501761814		08/14/2024	200350859298
	08/13/2024	Late Payment Charges	79.29		311600239240		08/14/2024	200350859298
	09/12/2024	Consumption Billing	25.01		176001827055		09/13/2024	200300973072
	09/12/2024	Late Payment Charges	79.82		320000243757		09/13/2024	200300973072
	10/11/2024	Consumption Billing	26.29		161001778246		10/14/2024	200550908123
	10/11/2024	Late Payment Charges	80.32		311200241859		10/14/2024	200550908123
	11/12/2024	Consumption Billing	91.08		123502057688		11/13/2024	200020926963
	11/12/2024	Late Payment Charges	80.84		311200251183		11/13/2024	200020926963
	12/12/2024	Consumption Billing	207.30		128002006178		12/13/2024	200510928043
	12/12/2024	Late Payment Charges	82.67		312800251050		12/13/2024	200510928043
	01/14/2025	Consumption Billing	187.61		104002123376		01/15/2025	200111018277
	01/14/2025	Late Payment Charges	86.81		305600244999		01/15/2025	200111018277
	02/13/2025	Consumption Billing	207.80		155001976642		02/14/2025	200211062373
	02/13/2025	Late Payment Charges	90.56		322800257402		02/14/2025	200211062373
	03/17/2025	Consumption Billing	146.32		129502196713		03/18/2025	200131044044
	03/17/2025	Late Payment Charges	94.72		320800282606		03/18/2025	200131044044
	04/15/2025	Consumption Billing	109.43		162502083062		04/16/2025	200871028332
	04/15/2025	Late Payment Charges	97.65		3115600278915		04/16/2025	200871028332
	05/14/2025	Consumption Billing	41.85		1115023303730		05/15/2025	200681129191
	05/14/2025	Late Payment Charges	99.83		318800302917		05/15/2025	200681129191
	06/11/2025	Final Billing	25.32		134002276288		06/12/2025	200891120393

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	Post Date	Invoice ID, Ref	Invoice	Invoice Date	Invoice Num	Invoice Amount	Payed In	Bank Code
	08/29/2025	Write Off	6,743.18	08/30/2025	30000204313	6576.18-	08/30/2025	
	04/10/2026	Invoice Reversal	97.65	04/10/2026	30000204312	6717.86-	04/10/2026	
	04/10/2026	Invoice Reversal	99.83	04/10/2026	30000204312	6717.86-	04/10/2026	
	04/10/2026	Invoice Reversal	41.85	04/10/2026	30000204312	5265.31-	04/10/2026	
	04/10/2026	Invoice Reversal	80.84	04/10/2026	30000204318	5265.31-	04/10/2026	
	04/10/2026	Invoice Reversal	91.08	04/10/2026	30000204311	6743.18-	04/10/2026	
	04/10/2026	Invoice Reversal	25.32	04/10/2026	30000204316	5829.7-	04/10/2026	
	04/10/2026	Invoice Reversal	86.81	04/10/2026	30000204313	6576.18-	04/10/2026	
	04/10/2026	Invoice Reversal	109.43	04/10/2026	30000204314	6369.1-	04/10/2026	
	04/10/2026	Invoice Reversal	146.32	04/10/2026	30000204317	6369.10-	04/10/2026	
	04/10/2026	Invoice Reversal	82.67	04/10/2026	30000204317	5555.28-	04/10/2026	
	04/10/2026	Invoice Reversal	207.30	04/10/2026	30000204322	4776.29-	04/10/2026	
	04/10/2026	Invoice Reversal	78.60	04/10/2026	30000204322	4776.29-	04/10/2026	
	04/10/2026	Invoice Reversal	34.42	04/10/2026	30000204315	6128.06-	04/10/2026	
	04/10/2026	Invoice Reversal	90.56	04/10/2026	30000204315	6128.06-	04/10/2026	
	04/10/2026	Invoice Reversal	207.80	04/10/2026	30000204323	4663.27-	04/10/2026	
	04/10/2026	Invoice Reversal	77.78	04/10/2026	30000204323	4663.27-	04/10/2026	
	04/10/2026	Invoice Reversal	41.11	04/10/2026	30000204329	3102.44-	04/10/2026	
	04/10/2026	Invoice Reversal	49.17	04/10/2026	30000204329	3102.44-	04/10/2026	
	04/10/2026	Invoice Reversal	323.03	04/10/2026	30000204329	3102.44-	04/10/2026	
	04/10/2026	Invoice Reversal	29.75	04/10/2026	30000204339	1683.73-	04/10/2026	
	04/10/2026	Invoice Reversal	187.61	04/10/2026	30000204316	5829.70-	04/10/2026	
	04/10/2026	Invoice Reversal	79.82	04/10/2026	30000204320	4986.78-	04/10/2026	
	04/10/2026	Invoice Reversal	25.01	04/10/2026	30000204320	4986.78-	04/10/2026	
	04/10/2026	Invoice Reversal	79.29	04/10/2026	30000204321	4881.95-	04/10/2026	
	04/10/2026	Invoice Reversal	26.37	04/10/2026	30000204321	4881.95-	04/10/2026	
	04/10/2026	Invoice Reversal	76.23	04/10/2026	30000204324	4544.38-	04/10/2026	
	04/10/2026	Invoice Reversal	77.33	04/10/2026	30000204324	4544.38-	04/10/2026	
	04/10/2026	Invoice Reversal	80.32	04/10/2026	30000204319	5093.39-	04/10/2026	
	04/10/2026	Invoice Reversal	26.29	04/10/2026	30000204319	5093.39-	04/10/2026	
	04/10/2026	Invoice Reversal	67.80	04/10/2026	30000204326	4148.59-	04/10/2026	
	04/10/2026	Invoice Reversal	252.47	04/10/2026	30000204326	2730.24-	04/10/2026	
	04/10/2026	Invoice Reversal	48.35	04/10/2026	30000204330	2730.24-	04/10/2026	
	04/10/2026	Invoice Reversal	41.23	04/10/2026	30000204330	2730.24-	04/10/2026	
	04/10/2026	Invoice Reversal	72.85	04/10/2026	30000204325	4390.82-	04/10/2026	
	04/10/2026	Invoice Reversal	169.38	04/10/2026	30000204325	4390.82-	04/10/2026	
	04/10/2026	Invoice Reversal	61.99	04/10/2026	30000204327	3828.32-	04/10/2026	
	04/10/2026	Invoice Reversal	290.54	04/10/2026	30000204327	3828.32-	04/10/2026	
	04/10/2026	Invoice Reversal	47.42	04/10/2026	30000204331	2640.66-	04/10/2026	
	04/10/2026	Invoice Reversal	46.37	04/10/2026	30000204331	2640.66-	04/10/2026	
	04/10/2026	Invoice Reversal	55.63	04/10/2026	30000204328	3475.79-	04/10/2026	
	04/10/2026	Invoice Reversal	317.72	04/10/2026	30000204328	3475.79-	04/10/2026	
	04/10/2026	Invoice Reversal	46.39	04/10/2026	30000204332	2546.87-	04/10/2026	
	04/10/2026	Invoice Reversal	51.32	04/10/2026	30000204332	2546.87-	04/10/2026	
	04/10/2026	Invoice Reversal	45.37	04/10/2026	30000204333	2449.16-	04/10/2026	
	04/10/2026	Invoice Reversal	51.32	04/10/2026	30000204333	2449.16-	04/10/2026	
	04/10/2026	Invoice Reversal	44.30	04/10/2026	30000204334	2352.47-	04/10/2026	
	04/10/2026	Invoice Reversal	53.26	04/10/2026	30000204334	2352.47-	04/10/2026	
	04/10/2026	Invoice Reversal	19.33	04/10/2026	30000204345	820.4-	04/10/2026	

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	Post Date	Invoice ID, Ref		Invoice Date	Invoice Num	Invoice Amount	Invoice Due	Post Date	
	04/10/2026	Invoice Reversal		8800419164	30000204345	820.40-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	24.98	4,562.33-	8800419170	2254.91-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	43.16	4,605.49-	8800419171	2254.91-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	57.01	4,662.50-	8800419173	1218.39-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	22.02	4,684.52-	8800419174	1218.39-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	205.05	4,889.57-	8800419176	991.32-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	21.00	4,910.57-	8800419177	991.32-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	50.97	4,961.54-	8800419179	919.35-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	20.41	4,981.95-	8800419180	2154.74-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	7.63	4,989.58-	8800419181	2154.74-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	66.16	5,055.74-	8800419183	2080.95-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	10.47	5,066.21-	8800419184	2080.95-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	152.56	5,218.77-	8800419186	1917.92-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	10.56	5,229.33-	8800419187	1917.92-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	223.63	5,452.96-	8800419188	721.41-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	17.66	5,470.62-	8800419189	721.41-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	47.30	5,517.92-	8800419190	1683.73-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	228.22	5,746.14-	8800419192	1425.76-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	26.12	5,772.26-	8800419193	1425.76-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	181.25	5,953.51-	8800419195	869.27-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	19.83	5,973.34-	8800419196	869.27-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	29.04	6,002.38-	8800419200	919.35-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	29.67	6,032.05-	8800419201	919.35-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	18.61	6,050.66-	8800419202	776.1-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	36.09	6,086.75-	8800419210	776.1-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	16.96	6,103.71-	8800419211	656.45-	04/10/2026	04/10/2026	
	04/10/2026	Invoice Reversal	34.86	6,138.57-	100000316912	620.10	04/10/2026	04/10/2026	
	04/10/2026	Final Billing	15.49	6,123.08-	422037335429		04/10/2026	04/10/2026	
	04/10/2026	Reversal	290.54	6,413.62-	422037335423		04/10/2026	04/10/2026	
	04/10/2026	Reversal	187.61	6,601.23-	422037335424		04/10/2026	04/10/2026	
	04/10/2026	Reversal	41.23	6,642.46-	422037335425		04/10/2026	04/10/2026	
	04/10/2026	Reversal	41.11	6,683.57-	422037335426		04/10/2026	04/10/2026	
	04/10/2026	Reversal	41.85	6,725.42-	422037335427		04/10/2026	04/10/2026	
	04/10/2026	Reversal	29.67	6,755.09-	422037335428		04/10/2026	04/10/2026	
	04/10/2026	Reversal	46.37	6,801.46-	422037335430		04/10/2026	04/10/2026	
	04/10/2026	Reversal	228.22	7,029.68-	422037335431		04/10/2026	04/10/2026	
	04/10/2026	Reversal	53.26	7,082.94-	422037335432		04/10/2026	04/10/2026	
	04/10/2026	Reversal	24.98	7,107.92-	422037335433		04/10/2026	04/10/2026	
	04/10/2026	Reversal	51.32	7,159.24-	422037335434		04/10/2026	04/10/2026	
	04/10/2026	Reversal	91.08	7,250.32-	422037335435		04/10/2026	04/10/2026	
	04/10/2026	Reversal	152.56	7,402.88-	422037335436		04/10/2026	04/10/2026	
	04/10/2026	Reversal	66.16	7,469.04-	422037335437		04/10/2026	04/10/2026	
	04/10/2026	Reversal	207.30	7,676.34-	422037335438		04/10/2026	04/10/2026	
	04/10/2026	Reversal	146.32	7,822.66-	422037335439		04/10/2026	04/10/2026	
	04/10/2026	Reversal	19.08	7,841.74-	422037335440		04/10/2026	04/10/2026	
	04/10/2026	Reversal	50.30	7,892.04-	422037335441		04/10/2026	04/10/2026	
	04/10/2026	Reversal	25.32	7,917.36-	422037335442		04/10/2026	04/10/2026	
	04/10/2026	Reversal	51.32	7,968.68-	422037335443		04/10/2026	04/10/2026	
	04/10/2026	Reversal	34.86	8,003.54-	422037335444		04/10/2026	04/10/2026	
	04/10/2026	Reversal	34.42	8,037.96-	422037335444		04/10/2026	04/10/2026	
	04/10/2026	Reversal	185.16	8,223.12-	422037335444		04/10/2026	04/10/2026	

Navigation

Receivables	Down payments	Totals	Payment List	Chronology
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	Post Date	Invoice ID, Post	Totals	Rebill	Payroll	Share Price	Resumen	Resdate	Invoice Num	Invoice Date	Pay Date	Bank Code
	04/10/2026	Reversal			104.21	8,327.33-	422037335445	04/10/2026				04/10/2026
	04/10/2026	Reversal			252.47	8,579.80-	422037335446	04/10/2026				04/10/2026
	04/10/2026	Reversal			317.72	8,897.52-	422037335447	04/10/2026				04/10/2026
	04/10/2026	Reversal			223.63	9,121.15-	422037335448	04/10/2026				04/10/2026
	04/10/2026	Reversal			26.37	9,147.52-	422037335449	04/10/2026				04/10/2026
	04/10/2026	Reversal			205.05	9,352.57-	422037335450	04/10/2026				04/10/2026
	04/10/2026	Reversal			181.25	9,533.82-	422037335451	04/10/2026				04/10/2026
	04/10/2026	Reversal			169.38	9,703.20-	422037335452	04/10/2026				04/10/2026
	04/10/2026	Reversal			207.80	9,911.00-	422037335453	04/10/2026				04/10/2026
	04/10/2026	Reversal			47.30	9,958.30-	422037335454	04/10/2026				04/10/2026
	04/10/2026	Reversal			50.97	10,009.27-	422037335455	04/10/2026				04/10/2026
	04/10/2026	Reversal			57.01	10,066.28-	422037335456	04/10/2026				04/10/2026
	04/10/2026	Reversal			26.29	10,092.57-	422037335457	04/10/2026				04/10/2026
	04/10/2026	Reversal			109.43	10,202.00-	422037335458	04/10/2026				04/10/2026
	04/10/2026	Reversal			323.03	10,525.03-	422037335459	04/10/2026				04/10/2026
	04/10/2026	Reversal			77.33	10,602.36-	422037335460	04/10/2026				04/10/2026
	04/10/2026	Reversal			29.04	10,631.40-	422037335461	04/10/2026				04/10/2026
	04/10/2026	Reversal			78.53	10,709.93-	422037335462	04/10/2026				04/10/2026
	04/10/2026	Reversal			36.09	10,746.02-	422037335463	04/10/2026				04/10/2026
	04/10/2026	Reversal			25.01	10,771.03-	422037335464	04/10/2026				04/10/2026
	04/10/2026	Reversal			78.60	10,849.63-	422037335465	04/10/2026				04/10/2026
	04/10/2026	Reversal			17.66	10,867.29-	422037335466	04/10/2026				04/10/2026
	04/10/2026	Reversal			7.63	10,874.92-	422037335467	04/10/2026				04/10/2026
	04/10/2026	Reversal			86.81	10,961.73-	422037335468	04/10/2026				04/10/2026
	04/10/2026	Reversal			76.23	11,037.96-	422037335469	04/10/2026				04/10/2026
	04/10/2026	Reversal			7.73	11,045.69-	422037335470	04/10/2026				04/10/2026
	04/10/2026	Reversal			10.56	11,056.25-	422037335471	04/10/2026				04/10/2026
	04/10/2026	Reversal			55.63	11,111.88-	422037335472	04/10/2026				04/10/2026
	04/10/2026	Reversal			22.02	11,133.90-	422037335473	04/10/2026				04/10/2026
	04/10/2026	Reversal			45.37	11,179.27-	422037335474	04/10/2026				04/10/2026
	04/10/2026	Reversal			16.58	11,195.85-	422037335475	04/10/2026				04/10/2026
	04/10/2026	Reversal			80.32	11,276.17-	422037335476	04/10/2026				04/10/2026
	04/10/2026	Reversal			80.84	11,357.01-	422037335477	04/10/2026				04/10/2026
	04/10/2026	Reversal			19.33	11,376.34-	422037335478	04/10/2026				04/10/2026
	04/10/2026	Reversal			79.29	11,455.63-	422037335479	04/10/2026				04/10/2026
	04/10/2026	Reversal			10.47	11,466.10-	422037335480	04/10/2026				04/10/2026
	04/10/2026	Reversal			49.17	11,515.27-	422037335481	04/10/2026				04/10/2026
	04/10/2026	Reversal			82.67	11,597.94-	422037335482	04/10/2026				04/10/2026
	04/10/2026	Reversal			77.78	11,675.72-	422037335483	04/10/2026				04/10/2026
	04/10/2026	Reversal			29.75	11,705.47-	422037335484	04/10/2026				04/10/2026
	04/10/2026	Reversal			46.39	11,751.86-	422037335485	04/10/2026				04/10/2026
	04/10/2026	Reversal			20.41	11,772.27-	422037335486	04/10/2026				04/10/2026
	04/10/2026	Reversal			21.00	11,793.27-	422037335487	04/10/2026				04/10/2026
	04/10/2026	Reversal			1.76	11,795.03-	422037335488	04/10/2026				04/10/2026
	04/10/2026	Reversal			15.01	11,810.04-	422037335489	04/10/2026				04/10/2026
	04/10/2026	Reversal			43.16	11,853.20-	422037335490	04/10/2026				04/10/2026
	04/10/2026	Reversal			97.65	11,950.85-	422037335491	04/10/2026				04/10/2026
	04/10/2026	Reversal			47.42	11,998.27-	422037335492	04/10/2026				04/10/2026
	04/10/2026	Reversal			72.85	12,071.12-	422037335493	04/10/2026				04/10/2026
	04/10/2026	Reversal			12.79	12,083.91-	422037335494	04/10/2026				04/10/2026

Navigation

Receivables		Down payments	Totals	Payment List	Chronology	
	Post Date	Invoice ID, Post		Refill	Refill	Post Date
	04/10/2026	Reversal			67.80	12,151.71-42203733549504/10/202604/10/2026
	04/10/2026	Reversal			44.30	12,196.01-42203733549604/10/202604/10/2026
	04/10/2026	Reversal			18.61	12,214.62-42203733549704/10/202604/10/2026
	04/10/2026	Reversal			99.83	12,314.45-42203733549804/10/202604/10/2026
	04/10/2026	Reversal			26.12	12,340.57-42203733549904/10/202604/10/2026
	04/10/2026	Reversal			61.99	12,402.56-42203733550004/10/202604/10/2026
	04/10/2026	Reversal			79.82	12,482.38-42203733550104/10/202604/10/2026
	04/10/2026	Reversal			19.83	12,502.21-42203733550204/10/202604/10/2026
	04/10/2026	Reversal			94.72	12,596.93-42203733550304/10/202604/10/2026
	04/10/2026	Reversal			16.96	12,613.89-42203733550404/10/202604/10/2026
	04/10/2026	Reversal			2.52	12,616.41-42203733550504/10/202604/10/2026
	04/10/2026	Reversal			48.35	12,664.76-42203733550604/10/202604/10/2026
	04/10/2026	Reversal			90.56	12,755.32-42203733550704/10/202604/10/2026
	04/10/2026	Reversal			110.94	12,866.26-42203733550804/10/202604/10/2026
	04/10/2026	Writeoff Reversal		6,743.18		6,123.08-42203733550904/10/202604/10/2026
	06/12/2026	Write Off		15.49		6,107.59-480390552506/12/202606/12/2026
	06/12/2026	Write Off		19.08		6,088.51-480390552606/12/202606/12/2026
	06/12/2026	Write Off		50.30		6,038.21-480390552706/12/202606/12/2026
	06/12/2026	Write Off		185.16		5,853.05-480390552806/12/202606/12/2026
	06/12/2026	Write Off		104.21		5,748.84-480390552906/12/202606/12/2026
	06/12/2026	Write Off		110.94		5,637.90-480390553006/12/202606/12/2026
	06/12/2026	Write Off		78.53		5,559.37-480390553106/12/202606/12/2026
	06/12/2026	Write Off		7.73		5,551.64-480390553206/12/202606/12/2026
	06/12/2026	Write Off		16.58		5,535.06-480390553306/12/202606/12/2026
	06/12/2026	Write Off		1.76		5,533.30-480390553406/12/202606/12/2026
	06/12/2026	Write Off		15.01		5,518.29-480390553506/12/202606/12/2026
	06/12/2026	Write Off		12.79		5,505.50-480390553606/12/202606/12/2026
	06/12/2026	Write Off		2.52	620.10	5,502.98-480390553706/12/202606/12/2026
	06/12/2026	Mass Write Off				6,123.08-44700000487706/12/202606/12/2026
		USD		14,333.78	20,456.86	

Navigation

Receivables	Down payments	Totals	Payment List	Chronology
Compressed	Detailed			

	961002430162 07/10/2026 Payment Lot	121.00-	USD
General ledger items total			
	1000 131001040 MUFG UNION BANK DEPO	121.00	USD

Exhibit 3

RULE NO. 3

APPLICATION FOR SERVICE

A. APPLICATION FOR SERVICE

The Company shall require each applicant for service to provide such information as stated in the content listing and also establish credit as provided for in Rule No. 12 of this Nevada Gas Tariff.

An applicant may apply for residential service from the Company by mail, by telephone, or on-line; however, if the applicant is applying for service for the first time, or has not received service from the Company during the preceding two years, such applicant may be required to apply for service in person.

1. Content. Such application may include the following information, but is not limited to:
 - a. Legal name of applicant(s).
 - b. Name of applicant's spouse or co-applicant.
 - c. Identification (Social Security number or driver's license number).
 - d. Date of birth.
 - e. Date and place of application.
 - f. Location of premises to be served.
 - g. Date applicant will be ready for service.
 - h. Previous address
 - i. Whether the premises have been previously supplied with gas.
 - j. Purposes for which service is to be used.
 - k. Address to which bills are to be mailed or delivered.
 - l. Rate schedule to be applied where optional rates are in effect.
 - m. Telephone number.
 - n. Third person identification, address and telephone number.
 - o. Whether customer or other permanent resident is elderly or disabled.
 - p. Such additional information as the Company may reasonably require.

Issued:
February 17, 2021

Effective:
May 1, 2021

Advice Letter No..
522

Issued by
Justin Lee Brown
Senior Vice President

RULE NO. 3

APPLICATION FOR SERVICE
(Continued)

A. APPLICATION FOR SERVICE (Continued)

2. Purpose. The application is a request for service and does not bind the applicant to take service for a period of time longer than that upon which the rates and minimum charge of the applicable rate schedule is based; neither does it bind the Company to serve except under reasonable conditions and in accordance with the applicable rules.

In the absence of a signed application or contract for service, the supplying of natural gas service by the Company and acceptance thereof by the customer shall be deemed to constitute a service agreement by and between the Company and the customer for delivery, acceptance of and payment for gas service and subject to the Company's applicable Rates and Rules and Regulations.

3. Third-Party Notification. At the time of application for service, the Company shall give written notice to each residential applicant who is elderly or disabled that a third-party may be designated by the applicant to receive notification of a pending termination of service.

If an applicant/co-applicant or customer lists a third-party whom they wish notified in the event that their service is scheduled for termination in accordance with Rule No. 6, such third-party's name, address and telephone number shall be noted on the application for service.

The Company shall make a diligent effort to notify the third-party of any pending termination, but the Company does not incur liability for failure to notify the third-party, nor is the third-party responsible for payment of the bill.

As used in this section, "third-party" includes any guarantor of the customer making the designation and any other person or public agency, other than the customer or the Company.

Issued:
December 31, 2018

Effective:
January 1, 2018

Advice Letter No.

Issued by
Justin Lee Brown
Senior Vice President

RULE NO. 3

APPLICATION FOR SERVICE
(Continued)

B. INDIVIDUAL LIABILITY FOR JOINT SERVICE

Two or more persons who join in one application for service shall be jointly and severally liable for proper use of the service and for payment of bills and shall be billed by means of single periodic bills to one person, as they may designate.

C. CHANGE IN CUSTOMER'S EQUIPMENT OR OPERATIONS

In the event that a customer shall make any substantial change either in the amount or character of the gas appliances or apparatus installed upon the customer's premises, the customer shall promptly notify the Company of such change.

D. CONNECTION OF SERVICE

The Company will endeavor to connect gas service as soon as possible after an application for service has been received.

E. SERVICE ESTABLISHMENT OR REESTABLISHMENT CHARGE

1. In order to partially cover the operating and clerical costs, the Company shall collect a service charge whenever service is established or reestablished as set forth and referred to as "Service Establishment Charge" in the currently effective Statement of Rates of this Nevada Gas Tariff. This charge will be applicable for establishing a new account or reestablishing service after having been ordered disconnected by the customer or terminated for nonpayment of bills or for failure otherwise to comply with filed rules or tariff schedules.

The service charge referenced above is not applicable to a customer whose service has been restored after having been disconnected as a result of its election to bypass the Company's distribution system and became its own gas supplier.

Issued:
November 10, 2009

Effective:
November 1, 2009

Advice Letter No.

Issued by
John P. Hester
Senior Vice President

RULE NO. 3

APPLICATION FOR SERVICE
(Continued)

E. SERVICE ESTABLISHMENT OR REESTABLISHMENT CHARGE (Continued)

2. When service is performed during a period when Company scheduling will next permit, a service charge for "normal service" will be applicable. As used herein, "normal service" is the service that is provided at a time that the Company can schedule such service during the normal course of its workday.
3. Where Company scheduling will not permit service required by the customer during normal working hours, the customer may elect to pay a service charge for "Expedited Service." There may be instances where Company scheduling will not permit "Expedited Service." However, in the event Company scheduling is available, in no case will "Expedited Service" take longer than 24 hours from the time requested.

F. COMPANY EASEMENTS AND RIGHTS OF INGRESS AND EGRESS

1. Upon the Company's request, the applicant shall provide, without cost to the Company, a non-exclusive perpetual easement in a form and upon terms that are satisfactory to the Company for the installation and maintenance of a gas pipeline or pipelines and appurtenances, across, over, under, and through the applicant's premises, together with the rights of ingress and egress and any temporary easements that are reasonably necessary for the Company to install, maintain, or replace the Company's gas facilities. If the applicant is not the property owner, then the applicant shall secure such easements from the property owner. The Company may request such easements whenever it determines that its existing easements or other property rights are unsatisfactory. Failure to provide such easements may be grounds for refusal of service.

Issued: December 31, 2018 Effective: January 1, 2019 Advice Letter No..	Issued by Justin Lee Brown Senior Vice President	
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RULE NO. 3

APPLICATION FOR SERVICE
(Continued)

F. COMPANY EASEMENTS AND RIGHTS OF INGRESS AND EGRESS (Continued)

2. An easement or other property rights may be unsatisfactory if, among other things, it burdens the Company with undue costs (including costs related to indemnification, insurance, or the maintenance and restoration of the burdened estate); fails to provide a safe, convenient, and economical means for the placement, operation, or access to the Company's gas facilities; seeks to confer benefits for the applicant or a customer that are unjust, unreasonable, unjustly discriminatory, or preferential; is vague or ambiguous; or conflicts with this Tariff or with the Commission rules and regulations.

Issued:
December 31, 2018

Effective:
January 1, 2019

Advice Letter No.

Issued by
Justin Lee Brown
Senior Vice President

Exhibit 4

Email Received – Harmony Partida

Type SRQC - Service Request	Subject Deed - Must Backdate 04/18/2022 - [REDACTED]	Priority 3 - Normal	Status 5 - Completed
Assigned to Chance Smith	Service and Support Team Route Correspondence	Evaluation Status Not Escalated	CIC ID -
Customer	Customer	Category	Incident Category
Customer ID 1200617096	HARMONY C PARTIDA	*Service Category Z_Auto - CustomerInfo	Customer Request
E-Mail [REDACTED]	Phone [REDACTED]	Utilities - Objects	
Mobile [REDACTED]		Contract Account ID -	Premise Ext. ID [REDACTED]
Additional Information		Contract Account Name -	Premise Address [REDACTED]
Source 5 - E-Mail	Channel CustomerInfoCN	Contract Account Ext.ID -	GlobalDisplayExternalID [REDACTED]
Description		DisplayContractAccount -	
Sent from [Proton Mail](https://urldefense.com/v3/__https://proton.me/mail/home...:L-Xu8kUstbmdeNqpEIVhZDdv4M9Bg6FX8vgc3rs4j-RpculMKDPpseIdAP4XDW9vGdrERGUJUVg9ULUH_Yg4jc\$) for Android.			
----- Original Message ----- On Friday, 02/06/26 at 10:28 MdmMkg wrote: > Hello, my name is Harmony Partida, I am the owner and occupant of the residence located at [REDACTED] in Fallon, Nevada. My uncle, Jose Feria, is the coborrower on my mortgage. His name also appears on the deed of trust. > > Escrow closed, and I took possession of the home, in April of 2022. > > This was the first home anyone in our family has ever owned. Prior to getting our house, my family and I rented a duplex we lived in for fourteen years. In that duplex all of our appliances and systems ran on electricity. > > We moved from Washoe County when we bought this home. Until figuring out that our water heater was not broken, but instead that it ran off of gas and that it was our gas service that had been turned off, that I realized what was going on. > > What I understood about our house running strictly on electricity was false and we had been connected to gas service since we m > > Sent from [Proton Mail](https://urldefense.com/v3/__https://proton.me/mail/home...:L-Xu8kUstbmdeNqpEIVhZDdv4M9Bg6FX8vgc3rs4j-RpculMKDPpseIdAP4XDW9vGdrERGUJUVg9ULUH_Yg4jc\$) for Android.			
		Utilities - Exception Management	
		Case Category -	
		Timeline	
		Created On 02/25/2026 4:33 PM	Created By Technical User
		Changed On 03/04/2026 2:55 PM	Changed By Sarah Paterno
		Completion Due 03/02/2026 4:33 PM	Requested Start 02/27/2026 4:00 PM
		Original Created by SAP_SMTP_IN	Original Created by Technical User SAP_SMTP_IN

SWG Email Reply

Erick Medina

CustomerInfo@swgas.com

March 02 at 02:30:55 PM

To

[REDACTED]

Subject

Re: [Ticket: 29675948] Fw: Re: [REDACTED]

Thank you for your inquiry. After review of your attached proof of ownership in order to have services started in your name we would require for billing to be backdated to original purchase date 04/18/2022. Please contact Customer Assistance at 1-877-860-6020 to complete service order requested.

Customer Assistance Department

PO Box 1498 | 12A-002 | Victorville, CA 92395-1498

direct 877.860.6020 | fax 866.997.9427

customerinfo@swgas.com | www.swgas.com

Description	Details/Comments/Attachments 9 [REDACTED]
PUCN Complaint #92470 Resolved	Utilities - Exception Management
Questions for the company:	Case Category
How come it took 4 years for SWG to determine that Ms. Partida was not paying for gas service? Southwest Gas was not notified of the change in property ownership. Southwest Gas does not receive automatic notifications when a property is sold or when new owners or tenants move into a residence. It is the responsibility of the new homeowner to contact Southwest Gas to establish service in their name or transfer the existing account. Additionally, when a property is purchased, a home inspection is typically conducted, which identifies the utility-connected appliances present in the home. Southwest Gas was aware that the account associated with the property had become past due; however, the account remained in a previous customer's name. As a result, all billing statements, delinquency notices, and disconnect notices were issued to the account holder on record. To address the ongoing service at the property, Southwest Gas placed door tags requesting that the occupants contact Southwest Gas regarding the gas service on November 6, 2024, May 13, 2025, and May 28, 2025. Southwest Gas did not receive contact from Ms. Partida until October 28, 2025, at which time Ms. Partida was advised that proof of ownership would be required before service could be established in her name.	Timeline Created On 07/06/2026 2:13 PM Created By Ana Gomez Changed On 07/07/2026 2:15 PM Changed By Technical User Completion Due 07/08/2026 2:11 PM Requested Start 07/08/2026 12:00 AM
Was it in someone else's name? Yes. The gas service remained in another customer's name, and Southwest Gas was not notified of the change in ownership. Southwest Gas first became aware of the ownership change on October 28, 2025, when Ms. Partida contacted us to establish service in her name.	Original Created by AMG3 Original Created by Ana Gomez
Is SWG willing to bill her for the 3 months plus current? Per Churchill County Assessor records, Ms. Partida took ownership of the property on April 18, 2022. Per Mrs. Partida's email, she has resided at the premises and used gas service since that date. Therefore, she was occupying the property during the period in which the balance was incurred. While Southwest Gas cannot back-bill for only three months of the balance, we can offer an extended installment arrangement to help make the balance more manageable and affordable for Ms. Partida. Available repayment options include installments over 12, 18, or 24 months.	
Can SWG waive late charges and notices until Ms. Partida's account is paid in full? Late charges incurred under Ms. Partida's account totaled \$181.41. All late charges, totaling \$181.41 billed to Ms. Partida have been waived and the establishing security deposit of \$115.00 was also waived as a courtesy.	
Currently, Ms. Partida's account has a balance of \$4,293.71, which was due on July 6, 2026. A disconnection and late payment charge lock is in place, preventing additional disconnection notices or late payment charges from being generated until August 1, 2026.	

32263507 - Call From: +internal sent message to Anna regarding extendin... HARMONY C PARTIDA

OverviewInteractionsSub-TicketsUtilities ExceptionsActivitiesAttachmentsDocument FlowChangesNotesInvolved Parties

TypeZIR - Interaction Record

Assigned to-

Customer

Customer ID

E-Mail

Mobile

Additional Information

Source8 - Telephony

Description

SubjectCall From: +internal sent message to Anna regarding extending IP for longer than 24 months

Service and Support TeamCustomer Solutions

CustomerHARMONY C PARTIDA

ChannelTelephony

Priority3 - Normal

Escalation StatusNot Escalated

Category

Utilities - Objects

Utilities - Exception Management

Status6 - Closed

CIC IDD0742C3CE876454FAE596F46E432C9D4

*Service CategoryBilling & Credit Related

*Incident CategoryBalance/Payment Inquiry

Contract Account ID4695090

Premise Ext. ID5200678640

Contract Account Name

Premise Address

Contract Account Ext. ID

OdetaPremiseExternalID5200678640

OdetaContractAccount

added more time to the dunning late payment charge lock to give time for an answer will call customer back once i get an answer if this is possible customer is requesting 36 month IP

32263508 - Call From: + 36IP inquiry HARMONY C PARTIDA

OverviewInteractionsSub-TicketsUtilities ExceptionsActivitiesAttachmentsDocument FlowChangesNotesInvolved Parties

TypeZIR - Interaction Record

Assigned to-

Customer

Customer ID

E-Mail

Mobile

Additional Information

Source8 - Telephony

Description

Work Description

SubjectCall From: + 36IP inquiry

Service and Support TeamExternal 3rd Party Call Center

CustomerHARMONY C PARTIDA

ChannelTelephony

Priority3 - Normal

Escalation StatusNot Escalated

Category

Utilities - Objects

Utilities - Exception Management

Timeline

Status6 - Closed

CIC IDD0742C3CE876454FAE596F46E432C9D4

*Service CategoryBilling & Credit Related

*Incident CategoryAccount Maint: phone, name, mail address

Contract Account ID4695090

Premise Ext. ID5200678640

Contract Account Name

Premise Address

Contract Account Ext. ID

OdetaPremiseExternalID5200678640

OdetaContractAccount

Created On07/30/2026 6:21 PM

Created ByWilliam Hicks

Changed On07/31/2026 6:23 PM

Changed ByTechnical User

harmony called in the middle a formal complaint on being back dated 36 months because he wasn't informed gas was separated as it with the electric where she moved form im see alot of the notes on the matter but she is requestion to go over the 12month IP. I do see in notes on a request for 24month IP in notes PUCN Complaint #92470 Resolved reach out to reso and got ahold of him about seeing about a 36month ip. wasnt able to get the approval but the request was sent to the back office to reach out to the tip on the request

5 - Closed

CIC 1E
D0742C3CE876454FAE596F46E432C9D4

⑤

*Incident Category
Account Maint. phone, name, mail address.

⑤

Preprint F1000 ID
5200678640

Printed Address
[REDACTED] FALLON NV [REDACTED] US

Quinn-Tamm-Editionen
5200678540

Created By
William Hicks

Changed By
Technical User

Exhibit 5

00000040041126005706

DUPLICATE

Page 1 of 4

**SOUTHWEST GAS**

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$54.94
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 [REDACTED] 5

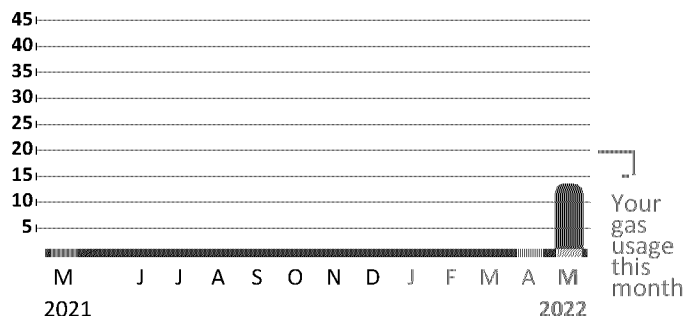
Billing From 04/18/2022 - 05/12/2022

Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**Hearing Impaired: **711**

Service Address: [REDACTED], Fallon, NV [REDACTED]

DAILY AVERAGE USAGE (THERMS)0.56
Current0.00
Last Month0.00
Last Year**MONTHLY USAGE (THERMS)****IMPORTANT MESSAGES**

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our **mobile app**.

**WHAT'S THAT SOUND?**

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and **Southwest Gas** at **877-860-6020**.



- REMIT WITH PAYMENT -

**SOUTHWEST GAS**

PO Box 98890

Las Vegas, Nevada 89193-8890

(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$54.94
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 [REDACTED] 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 [REDACTED] 54000005494000000002

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315034

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Renewable Energy Program (REP) Rate - The REP Rate recovers the cost of SWG's participation in the Solar Thermal Demonstration Program. For more information visit www.swgas.com/nvsolar.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540000054940000000002

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	0.00	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$0.00

\$54.94
 AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 25 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	May 12	-	Apr 18				
	4826	-	4811	=	15 x 0.9237	=	14
	Next meter read date is: June 13, 2022				Cycle 07		

CHARGES

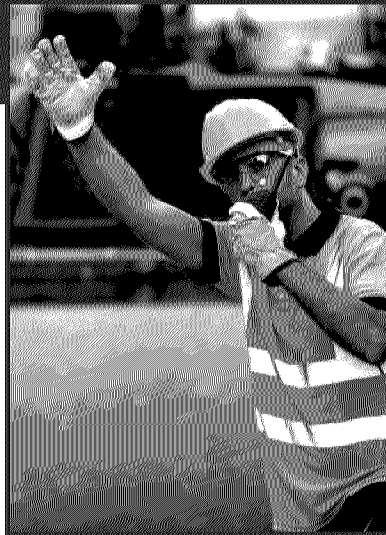
COST

Delivery Charge	14 Therms X	0.379800	=	5.32
Gas Cost	Total Therms X	0.934260	=	13.08
Basic Service Charge				8.88
Local Taxes				1.36
Universal Energy Charge				0.05
Service Establishment Including Tax				26.25
Current Bill				\$54.94
Balance Forward				\$0.00
Amount Due				\$54.94

**STAY ALERT. UTILITY WORK
ZONE AHEAD**

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



**MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4

**SOUTHWEST GAS**

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$102.24 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

Billing From 05/13/2022 - 06/13/2022

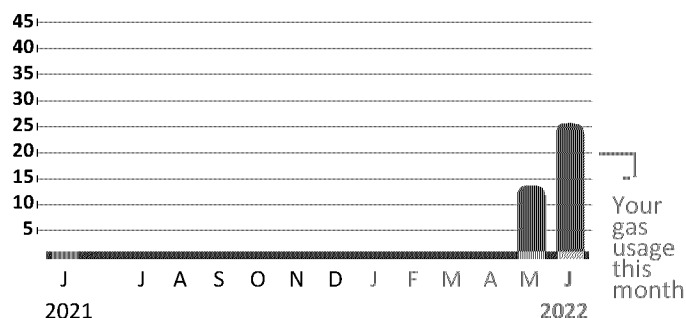
Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis 877-860-6020

Hearing Impaired: 711

Service Address: Fallon, NV

DAILY AVERAGE USAGE (THERMS)0.81
Current0.56
Last Month0.00
Last Year**MONTHLY USAGE (THERMS)****IMPORTANT MESSAGES**

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.

**WHAT'S THAT SOUND?**

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, leave the area immediately, then call 911 and Southwest Gas at 877-860-6020.



- REMIT WITH PAYMENT -

**SOUTHWEST GAS**

PO Box 98890

Las Vegas, Nevada 89193-8890

(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$102.24 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540000102240000054941

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315035

927.0 12/2019

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540000102240000054941

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	54.94	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$54.94

\$102.24	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 32 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jun 13	-	May 13				
	4854	-	4826	=	28 x 0.9201	=	26
	Next meter read date is: July 13, 2022				Cycle 07		

CHARGES

COST

Delivery Charge	26 Therms X	0.379800	=	9.87
Gas Cost	Total Therms X	0.934260	=	24.29
Basic Service Charge				10.80
Local Taxes				2.25
Universal Energy Charge				0.09
Current Bill				\$47.30
Balance Forward				\$54.94
Amount Due				\$102.24

**STAY ALERT. UTILITY WORK
ZONE AHEAD**

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



**MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

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El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>



HARMONY C PARTIDA

FALLON, NV

\$138.32 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 [REDACTED] 5

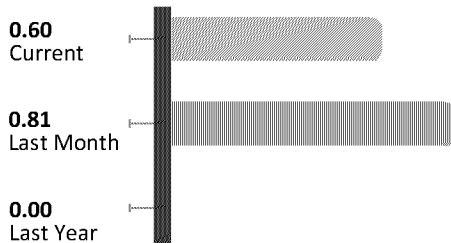
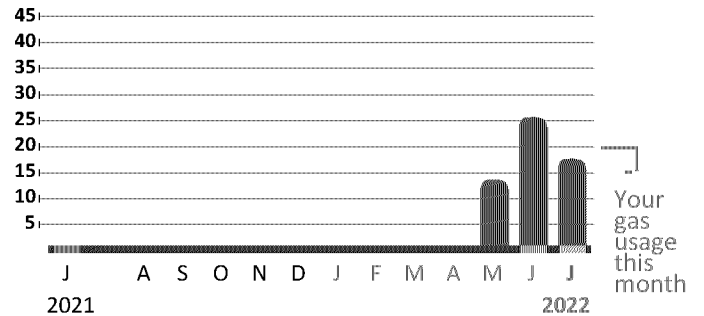
Billing From 06/14/2022 - 07/13/2022

Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)**MONTHLY USAGE (THERMS)****IMPORTANT MESSAGES**

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

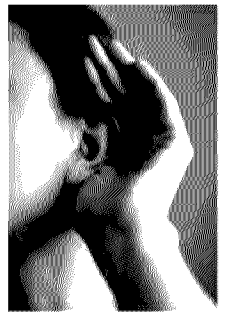
It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.

**WHAT'S THAT SOUND?**

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



- REMIT WITH PAYMENT -



HARMONY C PARTIDA

FALLON, NV

\$138.32 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 [REDACTED] 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 [REDACTED] 540000138320000102246

SEE REVERSE SIDE FOR IMPORTANT DETAILS

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

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Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

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Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540000138320000102246

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

DUPLICATE

Page 3 of 5

PREVIOUS BILL:

Previous Balance	102.24	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$102.24



\$138.32
 AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 XXXXXXXXXX 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jul 13	-	Jun 14				
	4873	-	4854	=	19 x 0.9237	=	18
Next meter read date is: August 11, 2022					Cycle 07		

CHARGES

COST

Delivery Charge

Delivery Charge	18 Therms X	0.356610
GRA 06/14 - 06/30	10 Therms X	0.019290
GRA 07/01 - 07/13	8 Therms X	0.038590
CEE 06/14 - 06/30	10 Therms X	0.003900
CEE 07/01 - 07/13	8 Therms X	0.000560 CR

Total Delivery Charge = 6.96

Gas Cost

Gas Cost BTER 06/14 - 06/30	10 Therms X	0.882200
Gas Cost BTER 07/01 - 07/13	8 Therms X	0.805190
Unrecovered Gas Cost 06/14 - 06/30	10 Therms X	0.002060
Unrecovered Gas Cost 07/01 - 07/13	8 Therms X	0.004040
DEAA 06/14 - 06/30	10 Therms X	0.050000
DEAA 07/01 - 07/13	8 Therms X	0.075000

Total Gas Cost = 16.41

Basic Service Charge 10.80

IE Rate

IE Rate-NNV 06/14 - 06/30	10 Therms X	0.000000
IE Rate-NNV 07/01 - 07/13	8 Therms X	0.016530

Total IE Rate = 0.13

Local Taxes

Universal Energy Charge 0.06

Current Bill \$36.08

Balance Forward \$102.24

Amount Due \$138.32

PREVIOUS BILL:

Previous Balance	102.24	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$102.24

	\$138.32	PAST DUE AFTER
	AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

**STAY ALERT. UTILITY WORK
ZONE AHEAD**

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



**MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>



HARMONY C PARTIDA

FALLON, NV

\$163.30 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

Billing From 07/14/2022 - 08/11/2022

Date Mailed 04/13/2026

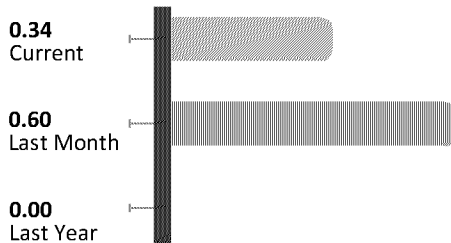
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis 877-860-6020

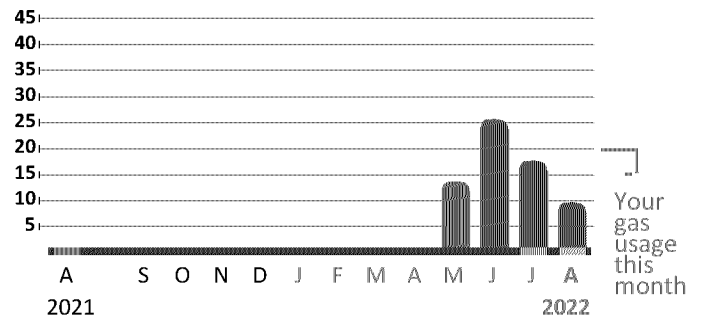
Hearing Impaired: 711

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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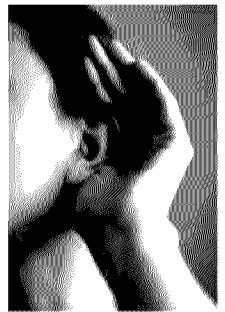
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$163.30 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540000163300000138320

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540000163300000138320

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	138.32	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$138.32

\$163.30	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Aug 11	-	Jul 14				
	4884	-	4873	=	11 x 0.9396	=	10
Next meter read date is: September 12, 2022					Cycle 07		

CHARGES

COST

Delivery Charge	10 Therms X	0.394640	=	3.95
Gas Cost	Total Therms X	0.884230	=	8.84
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.17
Local Taxes				1.19
Universal Energy Charge				0.03
Current Bill				\$24.98
Balance Forward				\$138.32
Amount Due				\$163.30

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4

**SOUTHWEST GAS**

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$192.34 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

Billing From 08/12/2022 - 09/12/2022

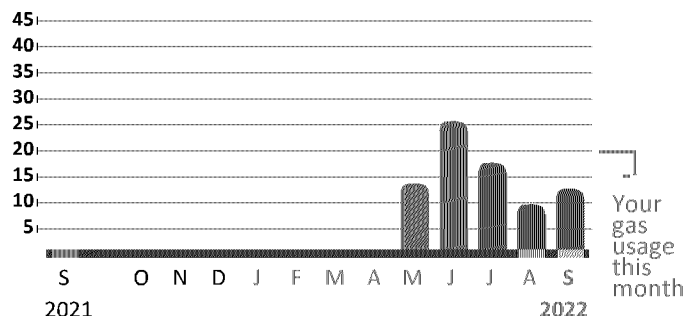
Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis 877-860-6020

Hearing Impaired: 711

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)0.41
Current0.34
Last Month0.00
Last Year**MONTHLY USAGE (THERMS)****IMPORTANT MESSAGES**

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We recognize and appreciate your business and your excellent bill-payment record.

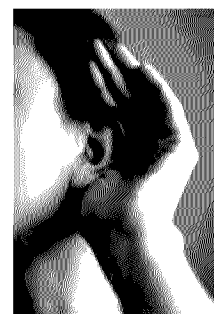
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REMIT WITH PAYMENT

**SOUTHWEST GAS**

PO Box 98890

Las Vegas, Nevada 89193-8890

(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$192.34 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



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9 40000192340000163302

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315038

927.0 12/2019

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y22, m10, v4

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Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540000192340000163302

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY

PREVIOUS BILL:

Previous Balance	163.30	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$163.30

\$192.34	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 32 DAYS

	Current	Previous	Billing Factor	Total Therms
METER READING	Sep 12	- Aug 12		
	4898	- 4884	= 14 x 0.9254	= 13
Next meter read date is: October 11, 2022		Cycle 07		

CHARGES

COST

Delivery Charge	13 Therms X	0.394640	=	5.13
Gas Cost	Total Therms X	0.884230	=	11.49
Basic Service Charge				10.80
REP Rate	Total Therms X	0.000400	=	0.01CR
IE Rate	Total Therms X	0.016530	=	0.21
Local Taxes				1.38
Universal Energy Charge				0.04

Current Bill **\$29.04**

Balance Forward **\$163.30**

Amount Due **\$192.34**

**STAY ALERT. UTILITY WORK
ZONE AHEAD**

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



**MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

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El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

00000045041126005706

DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$222.01
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 [REDACTED] 5

Billing From 09/13/2022 - 10/11/2022

Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)

0.45

Current

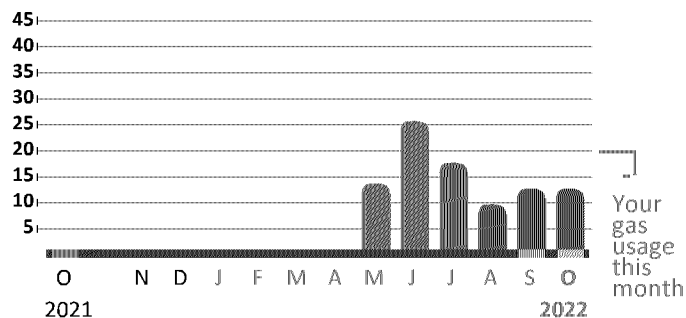
0.41

Last Month

0.00

Last Year

MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

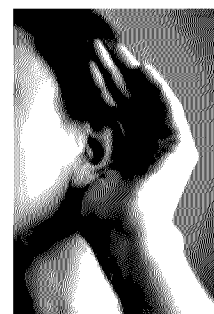
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT



PO Box 98890

Las Vegas, Nevada 89193-8890

(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$222.01
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 [REDACTED] 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 [REDACTED] 540000222010000192346

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315039

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

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y22, m10, v4

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9 540000222010000192346

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	192.34
Payment(s) Since Last Bill - Thank You	0.00
Balance Forward	\$192.34

\$222.01	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current	Previous	Billing Factor	Total Therms
METER READING	Oct 11	- Sep 13		
	4912	- 4898	= 14 x 0.9237	= 13
Next meter read date is: November 09, 2022 Cycle 07				

CHARGES

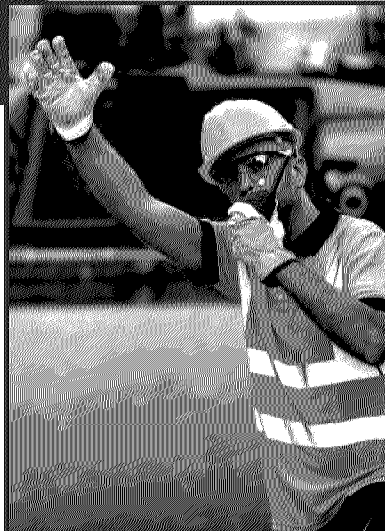
COST

Delivery Charge	13 Therms X 0.394640	=	5.13
Gas Cost			
Gas Cost	13 Therms X 0.004040		
Gas Cost BTER 09/13 - 09/30	7 Therms X 0.805190		
Gas Cost BTER 10/01 - 10/11	6 Therms X 0.879660		
DEAA 09/13 - 09/30	7 Therms X 0.075000		
DEAA 10/01 - 10/11	6 Therms X 0.100000		
Total Gas Cost		=	12.09
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000400	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.21
Local Taxes			1.41
Universal Energy Charge			0.04
Current Bill			\$29.67
Balance Forward			\$192.34
Amount Due			\$222.01

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ZONE AHEAD

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$272.98
AMOUNT DUE
PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 10/12/2022 - 11/09/2022

Date Mailed 04/13/2026

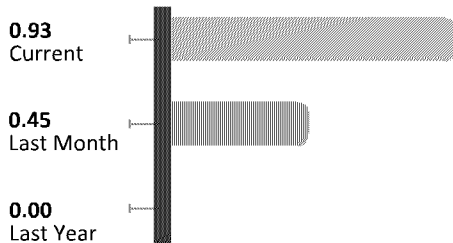
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

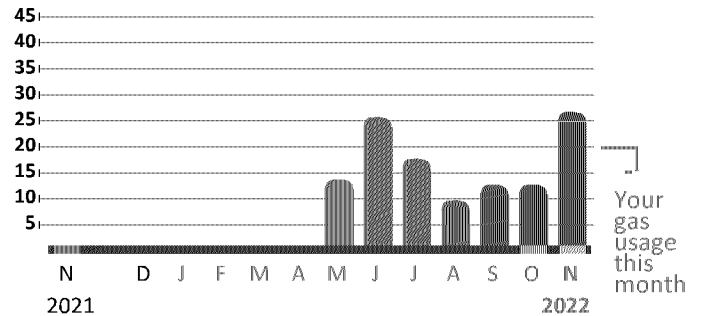
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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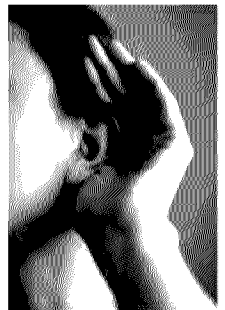
MAKE THE CHANGE

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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$272.98
AMOUNT DUE
PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540000272980000222015

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315040

927.0 12/2019

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540000272980000222015

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	222.01	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$222.01

\$272.98	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Nov 09	-	Oct 12				
	4941	-	4912	=	29 x 0.9184	=	27
Next meter read date is: December 12, 2022				Cycle 07			

CHARGES

COST

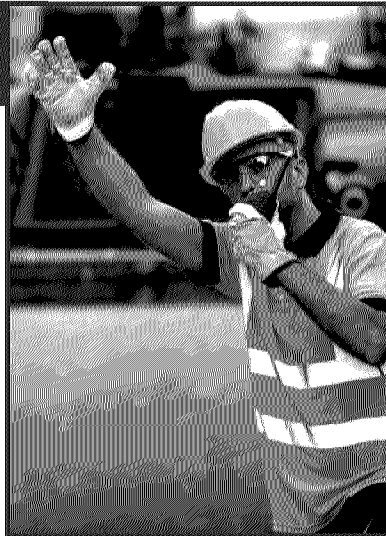
Delivery Charge	27 Therms X	0.394640	=	10.66
Gas Cost	Total Therms X	0.983700	=	26.56
Basic Service Charge				10.80
REP Rate	Total Therms X	0.000400	=	0.01CR
IE Rate	Total Therms X	0.016530	=	0.45
Local Taxes				2.42
Universal Energy Charge				0.09

Current Bill	\$50.97
Balance Forward	\$222.01
Amount Due	\$272.98

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ZONE AHEAD

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MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$478.03 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

Billing From 11/10/2022 - 12/12/2022

Date Mailed 04/13/2026

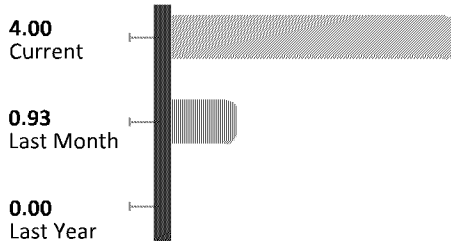
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis 877-860-6020

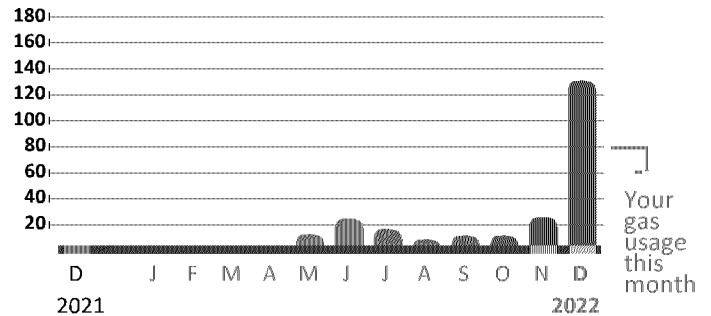
Hearing Impaired: 711

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

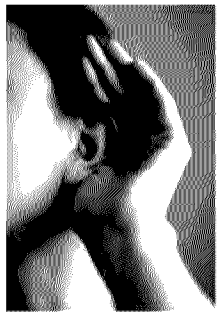
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, leave the area immediately, then call 911 and Southwest Gas at 877-860-6020.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$478.03 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540000478030000272980

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315041

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

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Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

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y22, m10, v4

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Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540000478030000272980

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	272.98	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$272.98

\$478.03	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:

NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 33 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Dec 12	-	Nov 10				
	5084	-	4941	=	143 x 0.9228	=	132
Next meter read date is: January 12, 2023					Cycle 07		

CHARGES

COST

Delivery Charge	132 Therms X	0.394640	=	52.09
Gas Cost	Total Therms X	0.983700	=	129.85
Basic Service Charge				10.80
REP Rate	Total Therms X	0.000400	=	0.05CR
IE Rate	Total Therms X	0.016530	=	2.18
Local Taxes				9.74
Universal Energy Charge				0.44

Current Bill \$205.05

Balance Forward \$272.98

Amount Due \$478.03

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 5



HARMONY C PARTIDA

FALLON, NV

\$659.28
AMOUNT DUE
PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 12/13/2022 - 01/12/2023

Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)

3.68

Current

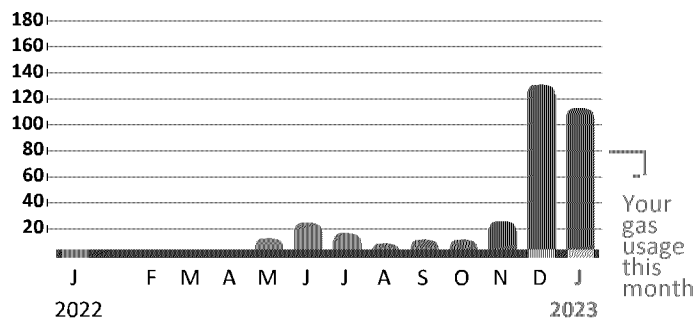
4.00

Last Month

0.00

Last Year

MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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REMIT WITH PAYMENT



PO Box 98890

Las Vegas, Nevada 89193-8890

(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$659.28
AMOUNT DUE
PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540000659280000478032

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315042

927.0 12/2019

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540000659280000478032

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	478.03	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$478.03

\$659.28
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 31 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jan 12	-	Dec 13				
	5205	-	5084	=	121 x 0.9396	=	114
Next meter read date is: February 13, 2023					Cycle 07		

CHARGES

COST

Delivery Charge

Delivery Charge	114 Therms X	0.394080
GIR 12/13 - 12/31	70 Therms X	0.000560
GIR 01/01 - 01/12	44 Therms X	0.000000

Total Delivery Charge = 44.96

Gas Cost

Gas Cost	114 Therms X	0.004040
Gas Cost BTER 12/13 - 12/31	70 Therms X	0.879660
Gas Cost BTER 01/01 - 01/12	44 Therms X	0.912140
DEAA 12/13 - 12/31	70 Therms X	0.100000
DEAA 01/01 - 01/12	44 Therms X	0.125000

Total Gas Cost = 114.67

Basic Service Charge

REP Rate	Total Therms X	0.000400	=	10.80
IE Rate	Total Therms X	0.016530	=	0.05CR
Local Taxes				1.88
Universal Energy Charge				8.61
				0.38

Current Bill \$181.25

Balance Forward \$478.03

Amount Due \$659.28

PREVIOUS BILL:

Previous Balance	478.03	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$478.03

	\$659.28	PAST DUE AFTER
	AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

**STAY ALERT. UTILITY WORK
ZONE AHEAD**

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Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



**MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$887.50
AMOUNT DUE
PAST DUE AFTER
04/29/2026

ACCOUNT 9 25

Billing From 01/13/2023 - 02/13/2023

Date Mailed 04/13/2026

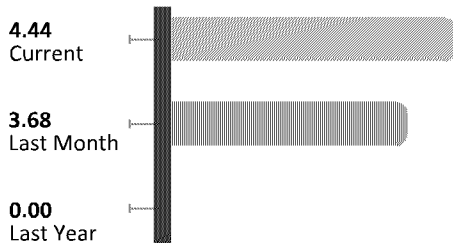
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

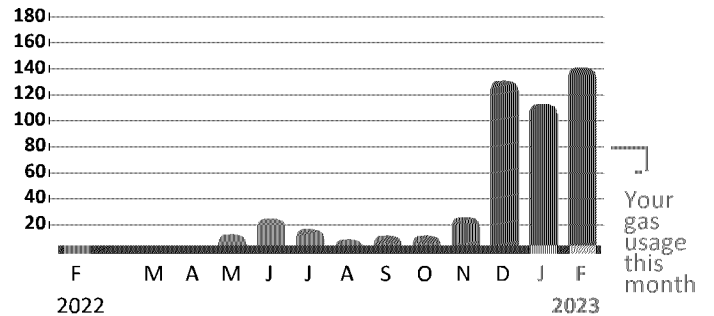
Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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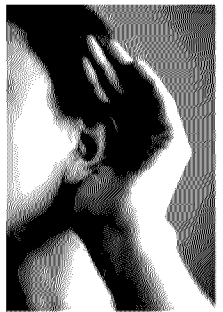
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$887.50
AMOUNT DUE
PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

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9 540000887500000659288

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315043

927.0 12/2019

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y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540000887500000659288

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY

PREVIOUS BILL:

Previous Balance	659.28	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$659.28

\$887.50	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:

NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 32 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Feb 13	-	Jan 13				
	5358	-	5205	=	153 x 0.9299	=	142

Next meter read date is: March 15, 2023

Cycle 07

CHARGES

COST

Delivery Charge	142 Therms X	0.394080	=	55.96
Gas Cost	Total Therms X	1.041180	=	147.85
Basic Service Charge				10.80
REP Rate	Total Therms X	0.000400	=	0.06CR
IE Rate	Total Therms X	0.016530	=	2.35
Local Taxes				10.85
Universal Energy Charge				0.47

Current Bill \$228.22

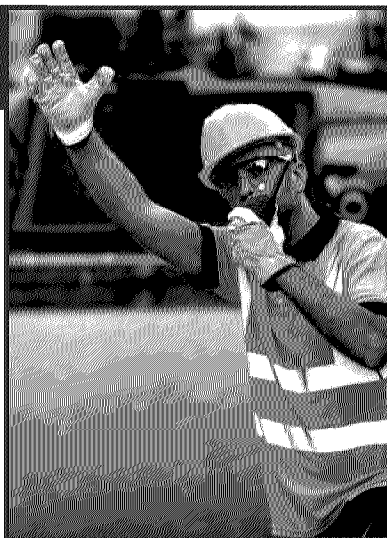
Balance Forward \$659.28

Amount Due \$887.50

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$1,111.13 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 02/14/2023 - 03/15/2023

Date Mailed 04/13/2026

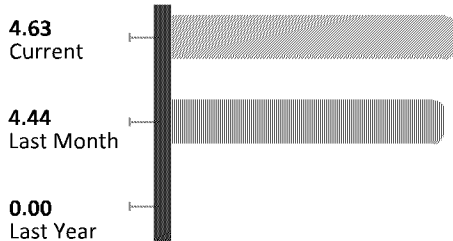
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

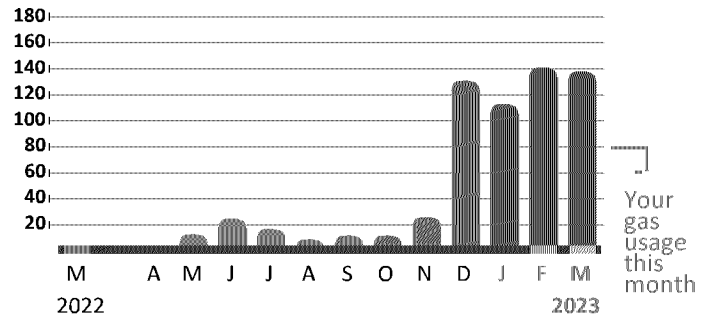
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

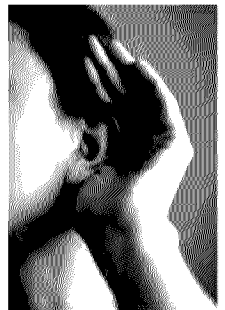
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and **Southwest Gas** at **877-860-6020**.



REMIT WITH PAYMENT

SOUTHWEST GAS
PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$1,111.13 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315045

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

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y22, m10, v4

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swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	887.50	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$887.50

\$1,111.13	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Mar 15	-	Feb 14				
	5509	-	5358	=	151 x 0.9201	=	139
Next meter read date is: April 13, 2023					Cycle 07		

CHARGES

COST

Delivery Charge	139 Therms X	0.394080	=	54.78
Gas Cost	Total Therms X	1.041180	=	144.72
Basic Service Charge				10.80
REP Rate	Total Therms X	0.000400	=	0.06CR
IE Rate	Total Therms X	0.016530	=	2.30
Local Taxes				10.63
Universal Energy Charge				0.46

Current Bill \$223.63

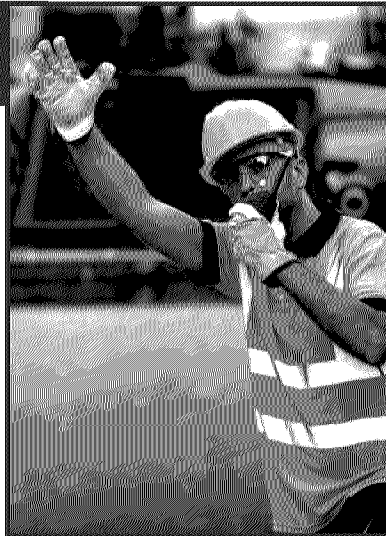
Balance Forward \$887.50

Amount Due \$1,111.13

STAY ALERT. UTILITY WORK
ZONE AHEAD

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Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$1,263.69 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 03/16/2023 - 04/13/2023

Date Mailed 04/13/2026

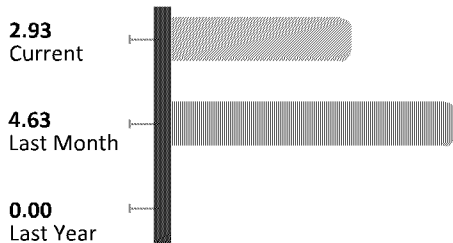
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

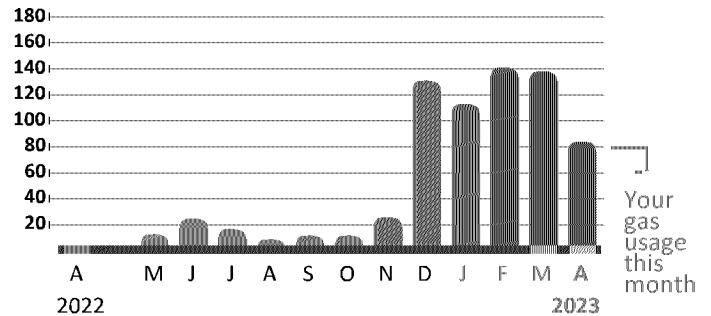
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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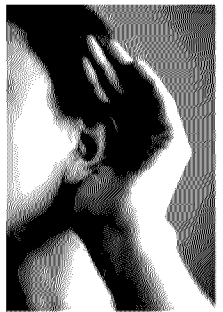
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$1,263.69 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540001263690001111135

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315046

927.0 12/2019

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y22, m10, v4

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swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	1,111.13	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,111.13

\$1,263.69	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current	Previous	Billing Factor	Total Therms
METER READING	Apr 13	- Mar 16		
	5602	- 5509	= 93 x 0.9086	= 85
Next meter read date is: May 12, 2023			Cycle 07	

CHARGES

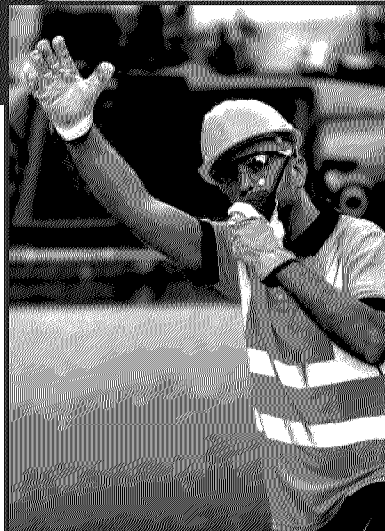
COST

Delivery Charge	85 Therms X 0.394080	=	33.50
Gas Cost			
Gas Cost	85 Therms X 0.004040		
Gas Cost BTER 03/16 - 03/31	47 Therms X 0.912140		
Gas Cost BTER 04/01 - 04/13	38 Therms X 1.172600		
DEAA 03/16 - 03/31	47 Therms X 0.125000		
DEAA 04/01 - 04/13	38 Therms X 0.150000		
Total Gas Cost		=	99.35
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000400	=	0.03CR
IE Rate	Total Therms X 0.016530	=	1.41
Local Taxes			7.25
Universal Energy Charge			0.28
Current Bill			\$152.56
Balance Forward			\$1,111.13
Amount Due			\$1,263.69

**STAY ALERT. UTILITY WORK
ZONE AHEAD**

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$1,329.85 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 04/14/2023 - 05/11/2023

Date Mailed 04/13/2026

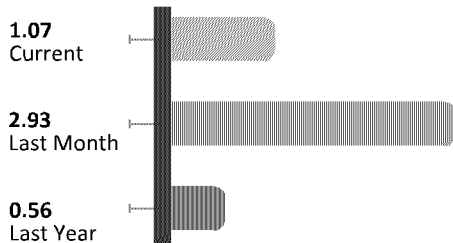
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

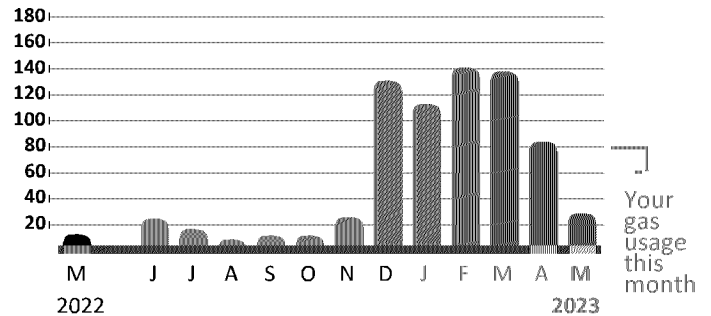
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

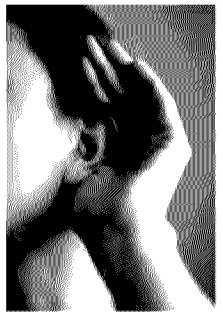
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, leave the area immediately, then call 911 and Southwest Gas at 877-860-6020.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$1,329.85 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540001329850001263695

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315047

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

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Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

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Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

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Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540001329850001263695

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	1,263.69	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,263.69

\$1,329.85	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 28 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	May 11	- Apr 14		
	5635	- 5602	= 33 x 0.9131	= 30
Next meter read date is: June 13, 2023		Cycle 07		

CHARGES

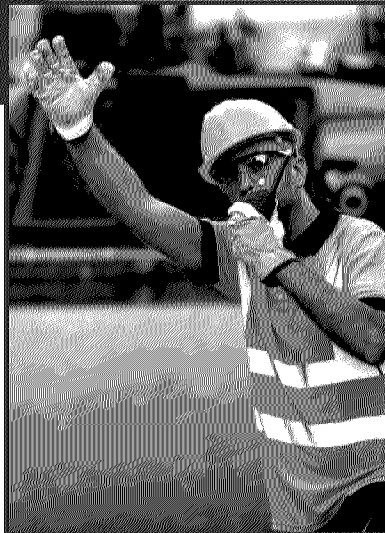
COST

Delivery Charge	30 Therms X 0.394080	=	11.82
Gas Cost			
Gas Cost	30 Therms X 0.154040		
Gas Cost BTER 04/14 - 04/30	18 Therms X 1.172600		
Gas Cost BTER 05/01 - 05/11	12 Therms X 1.172600		
Total Gas Cost		=	39.80
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000400	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.50
Local Taxes			3.15
Universal Energy Charge			0.10
Current Bill			\$66.16
Balance Forward			\$1,263.69
Amount Due			\$1,329.85

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
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DUPLICATE

Page 1 of 4



SOUTHWEST GAS

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$1,386.86
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 05/12/2023 - 06/13/2023

Date Mailed 04/13/2026

Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: **711**

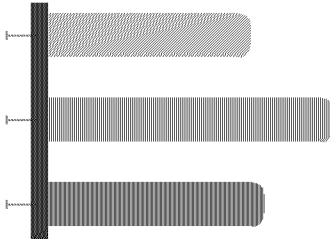
Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)

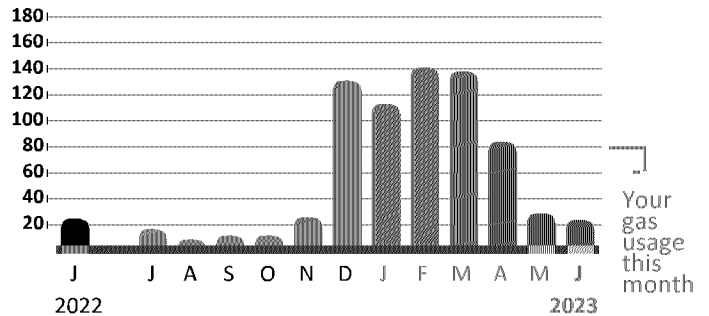
0.76
Current

1.07
Last Month

0.81
Last Year



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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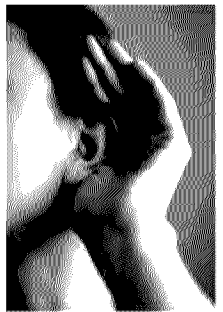
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REMIT WITH PAYMENT



SOUTHWEST GAS

PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$1,386.86
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS

PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540001386860001329850

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315048

927.0 12/2019

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y22, m10, v4

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----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540001386860001329850

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY

PREVIOUS BILL:

Previous Balance	1,329.85	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,329.85

\$1,386.86	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 33 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	Jun 13	- May 12		
	5662	- 5635	= 27 x 0.9440	= 25
Next meter read date is: July 13, 2023		Cycle 07		

CHARGES

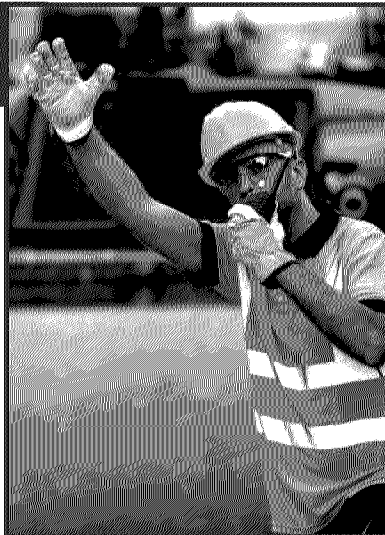
COST

Delivery Charge	25 Therms X 0.394080	=	9.85
Gas Cost			
Gas Cost	25 Therms X 0.154040		
Gas Cost BTER 05/12 - 05/31	15 Therms X 1.172600		
Gas Cost BTER 06/01 - 06/13	10 Therms X 1.172600		
Total Gas Cost		=	33.17
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000400	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.41
Local Taxes			2.71
Universal Energy Charge			0.08
Current Bill			\$57.01
Balance Forward			\$1,329.85
Amount Due			\$1,386.86

STAY ALERT. UTILITY WORK
ZONE AHEAD

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Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 5



HARMONY C PARTIDA

FALLON, NV

\$1,440.12 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 06/14/2023 - 07/13/2023

Date Mailed 04/13/2026

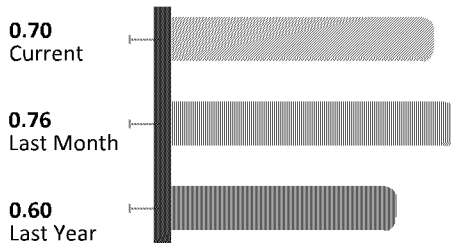
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

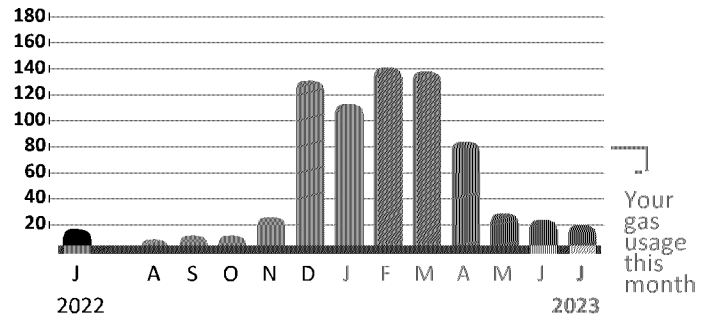
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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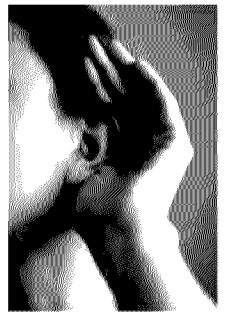
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$1,440.12 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540001440120001386864

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315049

927.0 12/2019

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Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

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y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	1,386.86	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,386.86

	\$1,440.12	PAST DUE AFTER
	AMOUNT DUE	04/29/2026

ACCOUNT 9 XXXXXXXXXX 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jul 13	-	Jun 14				
	5685	-	5662	=	23 x 0.9246	=	21
Next meter read date is: August 11, 2023					Cycle 07		

CHARGES

COST

Delivery Charge

Delivery Charge	21 Therms X	0.356050
GRA 06/14 - 06/30	12 Therms X	0.038590
GRA 07/01 - 07/13	9 Therms X	0.012140
CEE 06/14 - 06/30	12 Therms X	0.000560 CR
CEE 07/01 - 07/13	9 Therms X	0.003480 CR

Total Delivery Charge	=	8.01
-----------------------	---	------

Gas Cost

Gas Cost BTER 06/14 - 06/30	12 Therms X	1.172600
Gas Cost BTER 07/01 - 07/13	9 Therms X	1.549020
Unrecovered Gas Cost 06/14 - 06/30	12 Therms X	0.004040
Unrecovered Gas Cost 07/01 - 07/13	9 Therms X	0.007630
DEAA 06/14 - 06/30	12 Therms X	0.150000
DEAA 07/01 - 07/13	9 Therms X	0.175000

Total Gas Cost	=	31.50
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Basic Service Charge

IE Rate	Total Therms X	0.016530	=	0.35
Local Taxes				2.53
Universal Energy Charge				0.07

Current Bill	\$53.26
--------------	---------

Balance Forward	\$1,386.86
-----------------	------------

Amount Due	\$1,440.12
------------	------------

PREVIOUS BILL:

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\$1,440.12	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

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ZONE AHEAD**

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



**MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$1,491.44 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 07/14/2023 - 08/10/2023

Date Mailed 04/13/2026

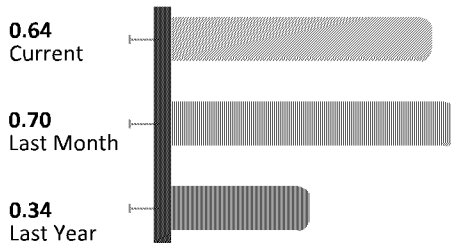
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

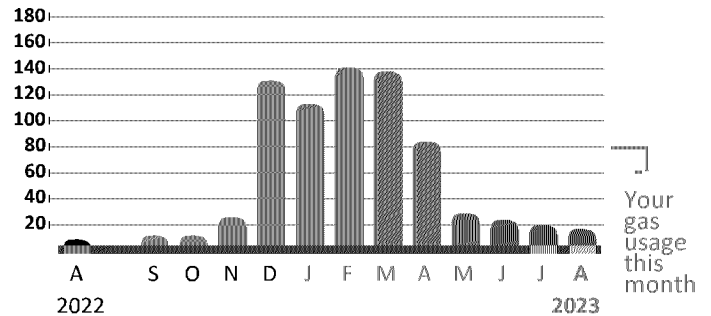
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

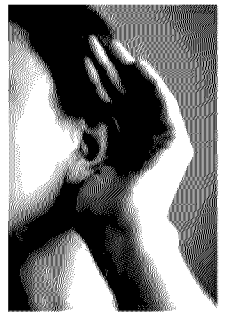
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$1,491.44 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315050

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	1,440.12	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,440.12

\$1,491.44	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 28 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	Aug 10	- Jul 14		
	5704	- 5685	= 19 x 0.9246	= 18
Next meter read date is: September 12, 2023 Cycle 07				

CHARGES

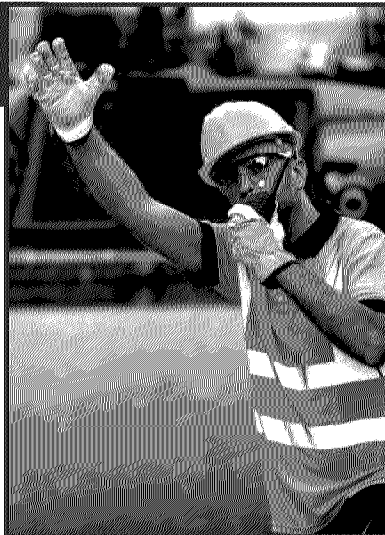
COST

Delivery Charge	18 Therms X 0.364710	=	6.56
Gas Cost			
Gas Cost	18 Therms X 0.182630		
Gas Cost BTER 07/14 - 07/31	12 Therms X 1.549020		
Gas Cost BTER 08/01 - 08/10	6 Therms X 1.549020		
Total Gas Cost		=	31.17
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000540	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.30
Local Taxes			2.44
Universal Energy Charge			0.06
Current Bill			\$51.32
Balance Forward			\$1,440.12
Amount Due			\$1,491.44

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$1,542.76 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

Billing From 08/11/2023 - 09/12/2023

Date Mailed 04/13/2026

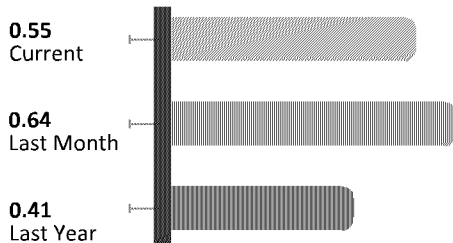
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis 877-860-6020

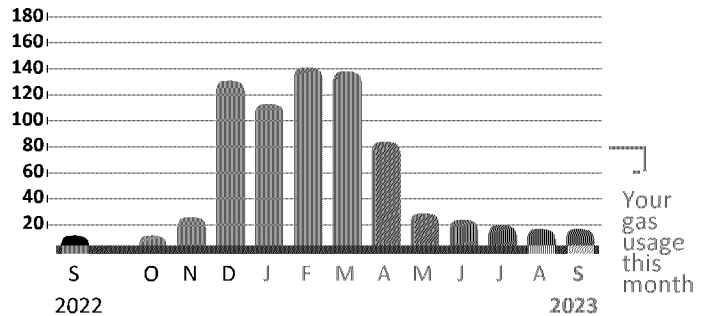
Hearing Impaired: 711

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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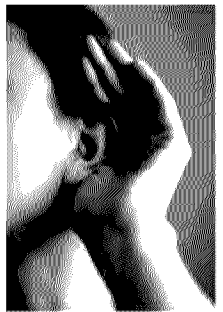
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$1,542.76 PAST DUE AFTER
AMOUNT DUE 04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS
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Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

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927.0 12/2019

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y22, m10, v4

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Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	1,491.44	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,491.44

\$1,542.76	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 33 DAYS

	Current	Previous	Billing Factor	Total Therms
METER READING	Sep 12	- Aug 11		
	5724	- 5704	= 20 x 0.9157	= 18
Next meter read date is: October 11, 2023 Cycle 07				

CHARGES

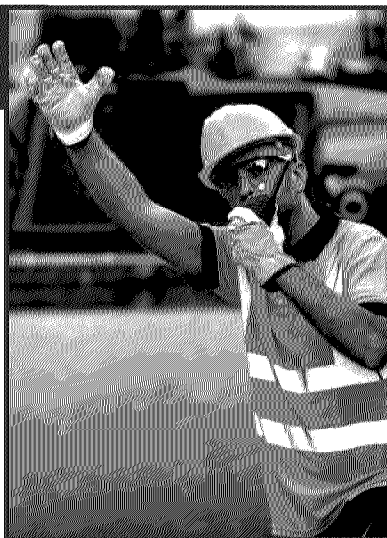
COST

Delivery Charge	18 Therms X 0.364710	=	6.56
Gas Cost			
Gas Cost	18 Therms X 0.182630		
Gas Cost BTER 08/11 - 08/31	11 Therms X 1.549020		
Gas Cost BTER 09/01 - 09/12	7 Therms X 1.549020		
Total Gas Cost		=	31.17
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000540	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.30
Local Taxes			2.44
Universal Energy Charge			0.06
Current Bill			\$51.32
Balance Forward			\$1,491.44
Amount Due			\$1,542.76

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



SOUTHWEST GAS

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$1,589.13
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 09/13/2023 - 10/11/2023

Date Mailed 04/13/2026

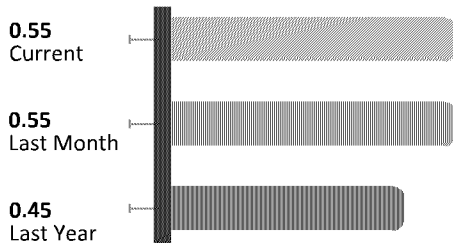
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

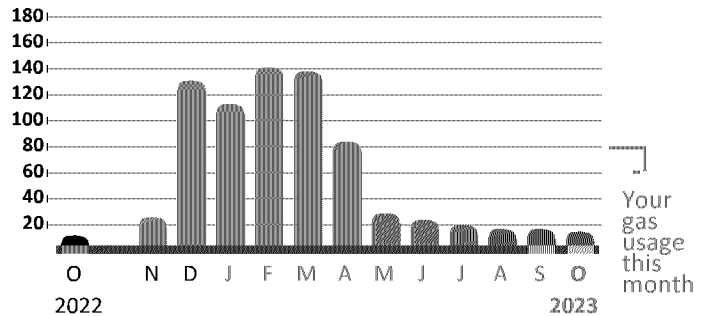
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

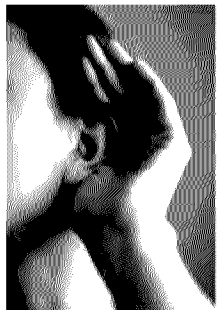
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and **Southwest Gas** at **877-860-6020**.



REMIT WITH PAYMENT



SOUTHWEST GAS

PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$1,589.13
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315053

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Renewable Energy Program (REP) Rate - The REP Rate recovers the cost of SWG's participation in the Solar Thermal Demonstration Program. For more information visit www.swgas.com/nvsolar.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

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y22, m10, v4

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swgas.com



9 540001589130001542762

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	1,542.76	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,542.76

\$1,589.13	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Oct 11	-	Sep 13				
	5742	-	5724	=	18 x 0.9122	=	16

Next meter read date is: November 09, 2023 Cycle 07

CHARGES

COST

Delivery Charge	16 Therms X 0.364710	=	5.84
Gas Cost			
Gas Cost	16 Therms X 0.007630		
Gas Cost BTER 09/13 - 09/30	10 Therms X 1.549020		
Gas Cost BTER 10/01 - 10/11	6 Therms X 1.441740		
DEAA 09/13 - 09/30	10 Therms X 0.175000		
DEAA 10/01 - 10/11	6 Therms X 0.200000		
Total Gas Cost		=	27.22
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000540	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.26
Local Taxes			2.21
Universal Energy Charge			0.05
Current Bill			\$46.37
Balance Forward			\$1,542.76
Amount Due			\$1,589.13

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$1,630.36 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 10/12/2023 - 11/08/2023

Date Mailed 04/13/2026

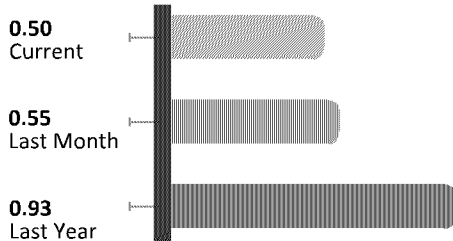
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

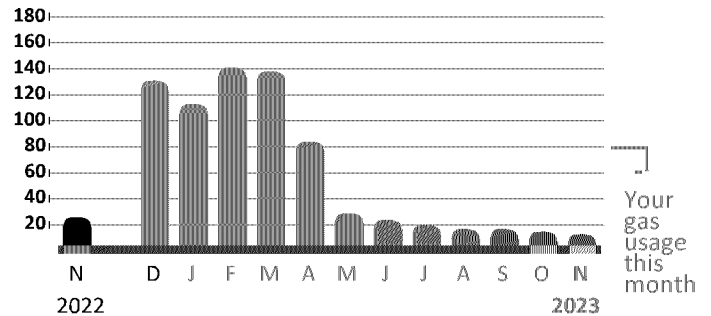
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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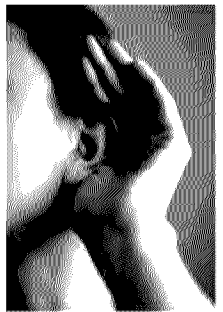
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$1,630.36 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315054

927.0 12/2019

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y22, m10, v4

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swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	1,589.13	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,589.13

\$1,630.36	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 28 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	Nov 08	- Oct 12		
	5757	- 5742	= 15 x 0.9078	= 14
Next meter read date is: December 12, 2023 Cycle 07				

CHARGES

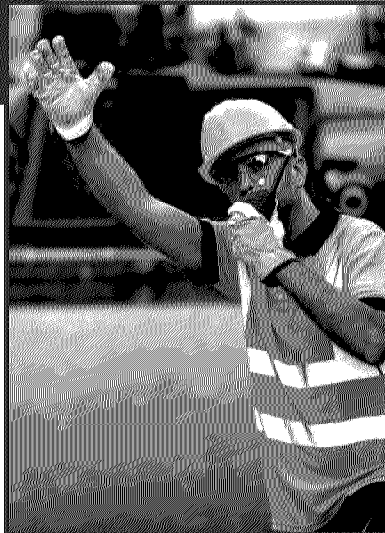
COST

Delivery Charge	14 Therms X 0.364710	=	5.11
Gas Cost			
Gas Cost	14 Therms X 0.207630		
Gas Cost BTER 10/12 - 10/31	9 Therms X 1.441740		
Gas Cost BTER 11/01 - 11/08	5 Therms X 1.441740		
Total Gas Cost		=	23.09
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000540	=	0.01CR
IE Rate	Total Therms X 0.016530	=	0.23
Local Taxes			1.96
Universal Energy Charge			0.05
Current Bill			\$41.23
Balance Forward			\$1,589.13
Amount Due			\$1,630.36

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

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DUPLICATE

Page 1 of 4



SOUTHWEST GAS

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$1,953.39
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 11/09/2023 - 12/12/2023

Date Mailed 04/13/2026

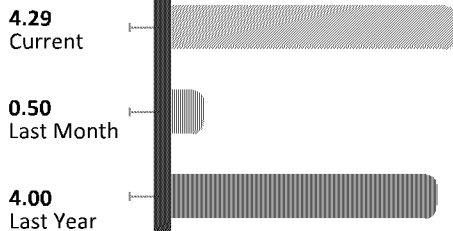
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

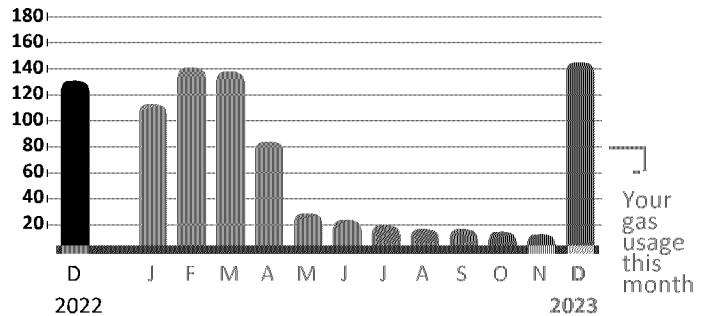
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

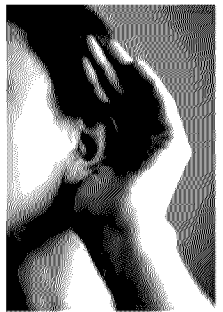
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and **Southwest Gas** at **877-860-6020**.



REMIT WITH PAYMENT



SOUTHWEST GAS

PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$1,953.39
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS

PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540001953390001630369

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315055

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

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y22, m10, v4

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Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540001953390001630369

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY

PREVIOUS BILL:

Previous Balance	1,630.36	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,630.36

\$1,953.39	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 34 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Dec 12	-	Nov 09				
	5916	-	5757	=	159 x 0.9184	=	146
Next meter read date is: January 12, 2024					Cycle 07		

CHARGES

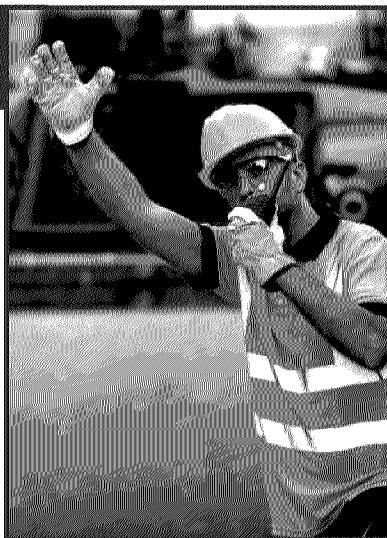
COST

Delivery Charge	146 Therms X 0.364710	=	53.25
Gas Cost			
Gas Cost	146 Therms X 0.207630		
Gas Cost BTER 11/09 - 11/30	94 Therms X 1.441740		
Gas Cost BTER 12/01 - 12/12	52 Therms X 1.441740		
Total Gas Cost		=	240.81
Basic Service Charge			10.80
REP Rate	Total Therms X 0.000540	=	0.08CR
IE Rate	Total Therms X 0.016530	=	2.41
Local Taxes			15.36
Universal Energy Charge			0.48
Current Bill			\$323.03
Balance Forward			\$1,630.36
Amount Due			\$1,953.39

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 5



HARMONY C PARTIDA

FALLON, NV

\$2,271.11 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 12/13/2023 - 01/11/2024

Date Mailed 04/13/2026

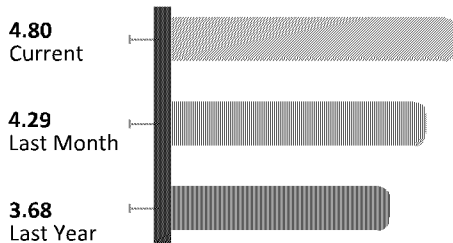
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

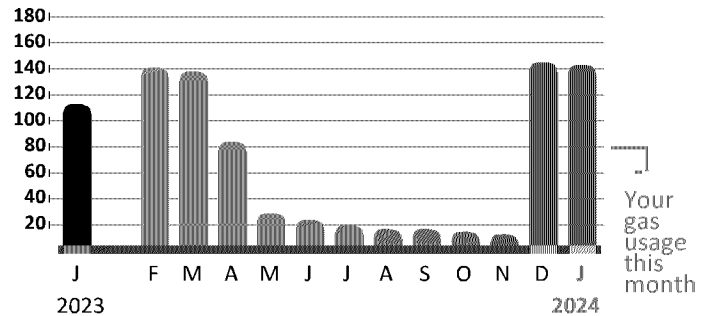
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



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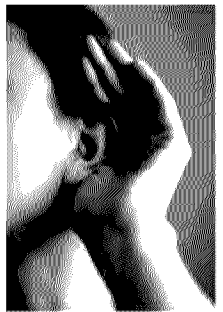
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$2,271.11 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540002271110001953394

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315056

927.0 12/2019

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540002271110001953394

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	1,953.39	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,953.39

\$2,271.11
 AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jan 11	-	Dec 13				
	6073	-	5916	=	157 x 0.9184	=	144
Next meter read date is: February 13, 2024					Cycle 07		

CHARGES

COST

Delivery Charge	144 Therms X 0.364710	=	52.52
Gas Cost			
Gas Cost	144 Therms X 0.007630		
Gas Cost BTER 12/13 - 12/31	91 Therms X 1.441740		
Gas Cost BTER 01/01 - 01/11	53 Therms X 1.397440		
DEAA 12/13 - 12/31	91 Therms X 0.200000		
DEAA 01/01 - 01/11	53 Therms X 0.225000		
Total Gas Cost		=	236.48
Basic Service Charge			10.80
REP Rate			
REP Rate 12/13 - 12/31	91 Therms X 0.000540 CR		
REP Rate 01/01 - 01/11	53 Therms X 0.000000		
Total REP Rate		=	0.05CR
IE Rate	Total Therms X 0.016530	=	2.38
Local Taxes			15.11
Universal Energy Charge			0.48
Current Bill			\$317.72
Balance Forward			\$1,953.39
Amount Due			\$2,271.11

PREVIOUS BILL:

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Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$1,953.39

\$2,271.11	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 **5**

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

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ZONE AHEAD**

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$2,561.65 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 01/12/2024 - 02/13/2024

Date Mailed 04/13/2026

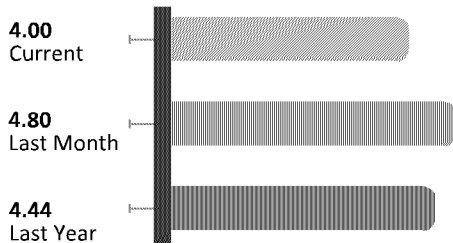
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

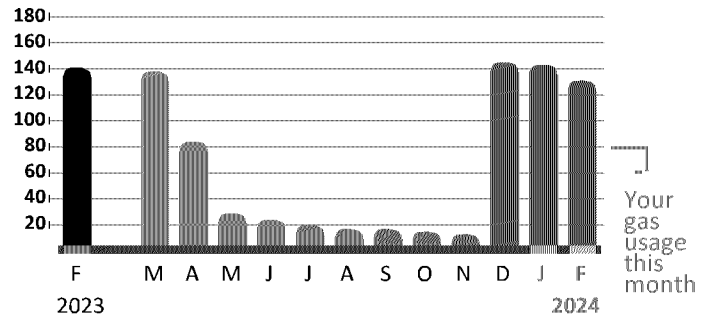
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



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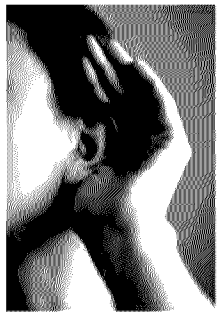
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$2,561.65 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540002561650002271119

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315057

927.0 12/2019

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540002561650002271119

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	2,271.11	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$2,271.11

\$2,561.65	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 33 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	Feb 13	- Jan 12		
	6216	- 6073	= 143 x 0.9210	= 132
Next meter read date is: March 14, 2024			Cycle 07	

CHARGES

COST

Delivery Charge	132 Therms X 0.364710	=	48.14
Gas Cost			
Gas Cost	132 Therms X 0.232630		
Gas Cost BTER 01/12 - 01/31	80 Therms X 1.397440		
Gas Cost BTER 02/01 - 02/13	52 Therms X 1.397440		
Total Gas Cost		=	215.17
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	2.18
Local Taxes			13.81
Universal Energy Charge			0.44
Current Bill			\$290.54
Balance Forward			\$2,271.11
Amount Due			\$2,561.65

STAY ALERT. UTILITY WORK
ZONE AHEAD

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$2,814.11 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 02/14/2024 - 03/14/2024

Date Mailed 04/13/2026

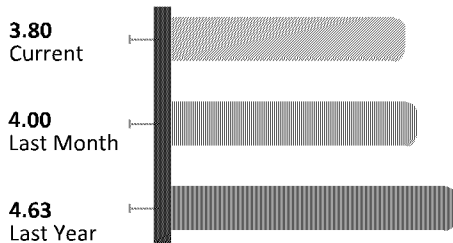
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

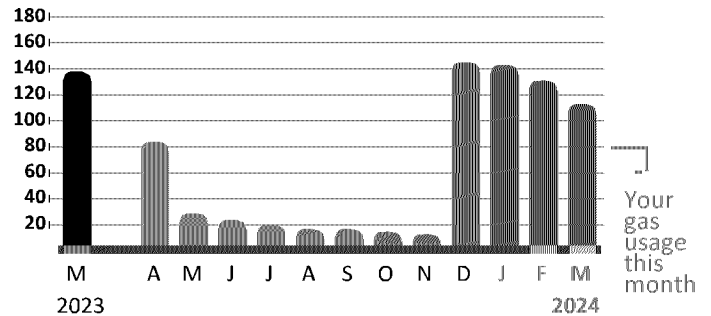
Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

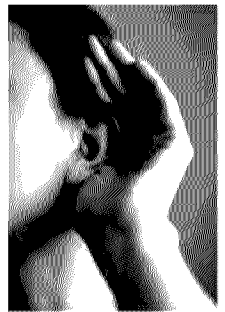
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, leave the area immediately, then call 911 and Southwest Gas at 877-860-6020.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$2,814.11 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315059

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

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Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

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y22, m10, v4

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PRESS 2

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PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	2,561.65	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$2,561.65

\$2,814.11	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Mar 14	-	Feb 14				
	6340	-	6216	=	124 x 0.9166	=	114
Next meter read date is: April 12, 2024				Cycle 07			

CHARGES

COST

Delivery Charge	114 Therms X 0.364710	=	41.58
Gas Cost			
Gas Cost	114 Therms X 0.232630		
Gas Cost BTER 02/14 - 02/29	61 Therms X 1.397440		
Gas Cost BTER 03/01 - 03/14	53 Therms X 1.397440		
Total Gas Cost		=	185.82
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	1.88
Local Taxes			12.00
Universal Energy Charge			0.38
Current Bill			\$252.46
Balance Forward			\$2,561.65
Amount Due			\$2,814.11

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$2,983.49 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 03/15/2024 - 04/11/2024

Date Mailed 04/13/2026

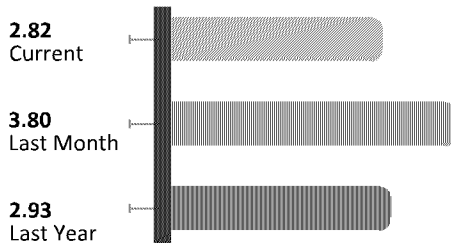
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

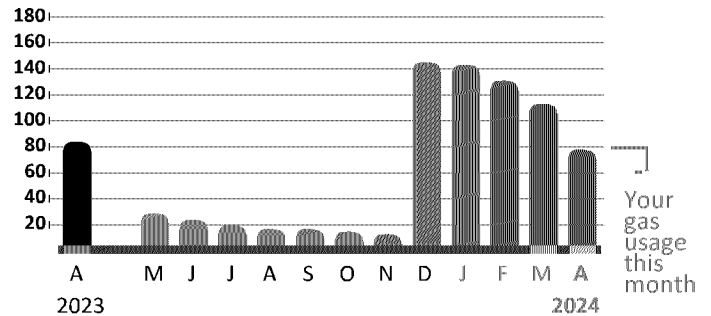
Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



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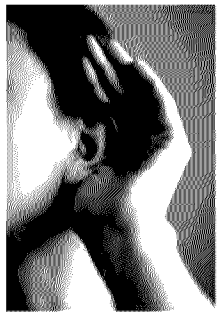
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$2,983.49 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



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9 540002983490002814112

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315060

927.0 12/2019

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y22, m10, v4

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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	2,814.11	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$2,814.11

\$2,983.49	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 910005156225

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 28 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Apr 11	-	Mar 15				
	6427	-	6340	=	87 x 0.9104	=	79
Next meter read date is: May 13, 2024					Cycle 07		

CHARGES

COST

Delivery Charge	79 Therms X 0.364710	=	28.81
Gas Cost			
Gas Cost	79 Therms X 0.007630		
Gas Cost BTER 03/15 - 03/31	47 Therms X 1.397440		
Gas Cost BTER 04/01 - 04/11	32 Therms X 1.103040		
DEAA 03/15 - 03/31	47 Therms X 0.225000		
DEAA 04/01 - 04/11	32 Therms X 0.250000		
Total Gas Cost		=	120.15
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	1.31
Local Taxes			8.05
Universal Energy Charge			0.26
Current Bill			\$169.38
Balance Forward			\$2,814.11
Amount Due			\$2,983.49

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ZONE AHEAD

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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DUPLICATE

Page 1 of 5



HARMONY C PARTIDA

FALLON, NV

\$3,060.82 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 04/12/2024 - 05/13/2024

Date Mailed 04/13/2026

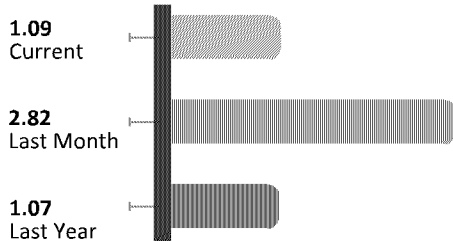
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

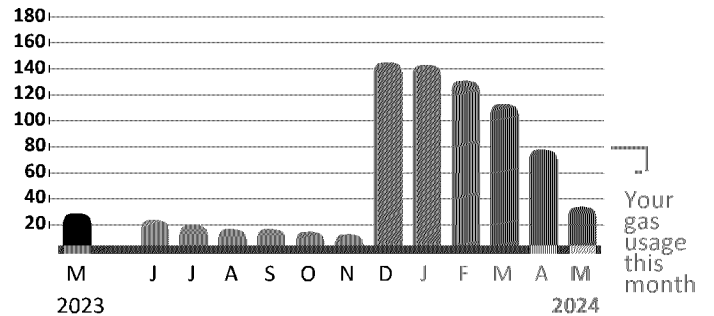
Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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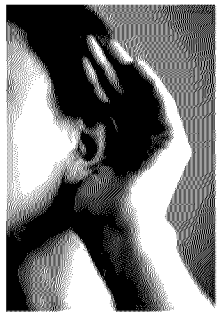
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$3,060.82 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003060820002983494

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315061

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

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Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

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y22, m10, v4

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Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	2,983.49	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$2,983.49

\$3,060.82
 AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 XXXXXXXXXX 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 32 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	May 13	-	Apr 12				
	6465	-	6427	=	38 x 0.9131	=	35
	Next meter read date is: June 12, 2024				Cycle 07		

CHARGES

COST

Delivery Charge

Margin 04/12 - 04/14	3 Therms X	0.356050
Margin 04/15 - 05/13	32 Therms X	0.436180
GRA 04/12 - 04/30	20 Therms X	0.012140
GRA 05/01 - 05/13	15 Therms X	0.044520 CR
CEE 04/12 - 04/30	20 Therms X	0.003480 CR
CEE 05/01 - 05/13	15 Therms X	0.001040 CR

Total Delivery Charge = 14.51

Gas Cost

Gas Cost	35 Therms X	0.250000
Gas Cost BTER 04/12 - 04/30	20 Therms X	1.103040
Gas Cost BTER 05/01 - 05/13	15 Therms X	1.103040
Unrecovered Gas Cost 04/12 - 04/30	20 Therms X	0.007630
Unrecovered Gas Cost 05/01 - 05/13	15 Therms X	0.008770

Total Gas Cost = 47.64

Basic Service Charge

IE Rate	Total Therms X	0.016530	=	0.58
Local Taxes				3.68
Universal Energy Charge				0.12

Current Bill \$77.33

Balance Forward \$2,983.49

Amount Due \$3,060.82

PREVIOUS BILL:

Previous Balance	2,983.49	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$2,983.49

\$3,060.82	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

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ZONE AHEAD**

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.**

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,101.93 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 05/14/2024 - 06/12/2024

Date Mailed 04/13/2026

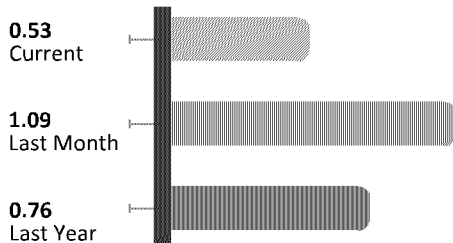
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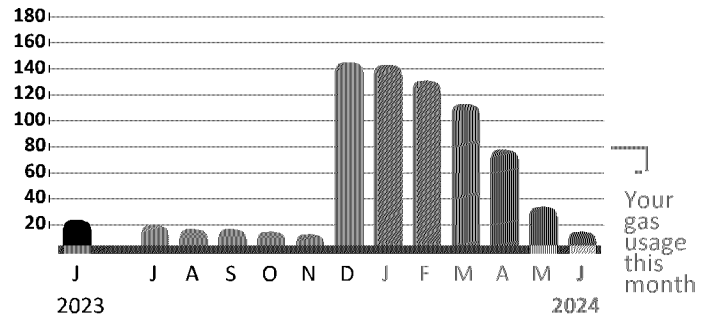
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



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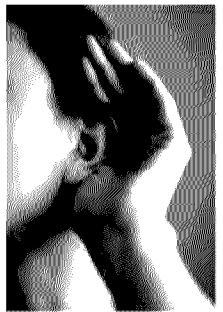
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$3,101.93 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

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Oakland, CA 94623-1531



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9 540003101930003060826

SEE REVERSE SIDE FOR IMPORTANT DETAILS

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927.0 12/2019

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y22, m10, v4

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9 540003101930003060826

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,060.82	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,060.82

\$3,101.93	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jun 12	-	May 14				
	6482	-	6465	=	17 x 0.9343	=	16
	Next meter read date is: July 12, 2024				Cycle 07		

CHARGES

COST

Delivery Charge	16 Therms X 0.390620	=	6.25
Gas Cost			
Gas Cost	16 Therms X 0.258770		
Gas Cost BTER 05/14 - 05/31	9 Therms X 1.103040		
Gas Cost BTER 06/01 - 06/12	7 Therms X 1.103040		
Total Gas Cost		=	21.79
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	0.26
Local Taxes			1.96
Universal Energy Charge			0.05
Current Bill			\$41.11
Balance Forward			\$3,060.82
Amount Due			\$3,101.93

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,136.35 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 06/13/2024 - 07/11/2024

Date Mailed 04/13/2026

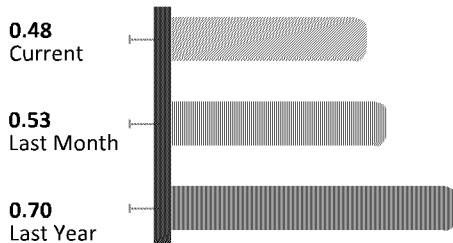
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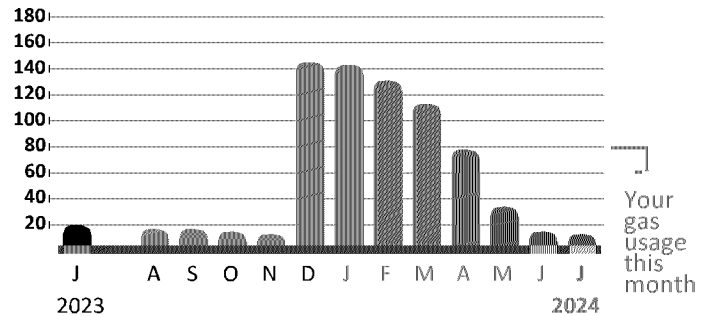
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DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



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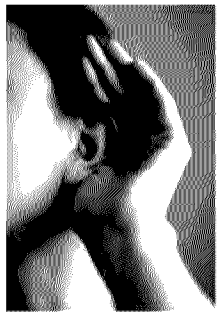
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HARMONY C PARTIDA

FALLON, NV

\$3,136.35 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

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PO Box 24531
Oakland, CA 94623-1531



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9 540003136350003101938

SEE REVERSE SIDE FOR IMPORTANT DETAILS

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927.0 12/2019

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Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

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y22, m10, v4

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----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540003136350003101938

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY

PREVIOUS BILL:

Previous Balance	3,101.93	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,101.93

\$3,136.35	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jul 11	-	Jun 13				
	6497	-	6482	=	15 x 0.9414	=	14

Next meter read date is: August 12, 2024

Cycle 07

CHARGES

COST

Delivery Charge	14 Therms X 0.390620	=	5.47
Gas Cost			
Gas Cost	14 Therms X 0.008770		
Gas Cost BTER 06/13 - 06/30	8 Therms X 1.103040		
Gas Cost BTER 07/01 - 07/11	6 Therms X 0.656770		
DEAA 06/13 - 06/30	8 Therms X 0.250000		
DEAA 07/01 - 07/11	6 Therms X 0.225000		
Total Gas Cost		=	16.23
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	0.23
Local Taxes			1.64
Universal Energy Charge			0.05
Current Bill			\$34.42
Balance Forward			\$3,101.93
Amount Due			\$3,136.35

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,162.71 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 07/12/2024 - 08/12/2024

Date Mailed 04/13/2026

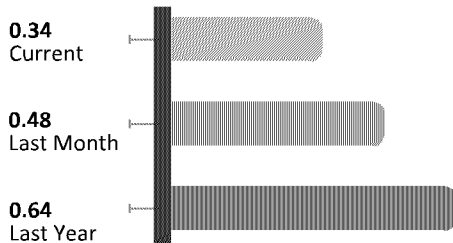
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

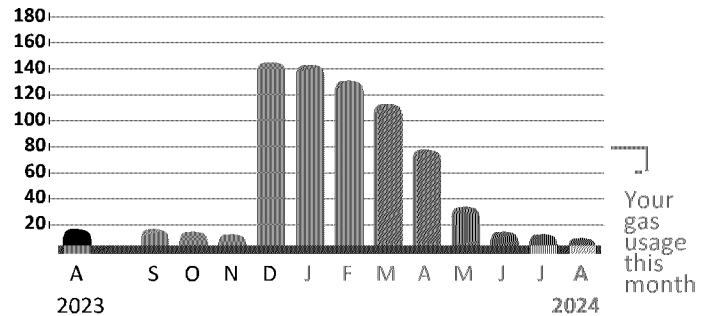
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

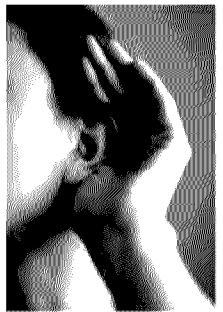
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT

SOUTHWEST GAS
PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$3,162.71 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003162710003136351

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315064

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

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y22, m10, v4

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swgas.com



9 540003162710003136351

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	3,136.35	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,136.35

\$3,162.71	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 32 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Aug 12	-	Jul 12				
	6509	-	6497	=	12 x 0.9431	=	11

Next meter read date is: September 11, 2024 Cycle 07

CHARGES

COST

Delivery Charge	11 Therms X	0.390620	=	4.30
Gas Cost				
Gas Cost	11 Therms X	0.233770		
Gas Cost BTER 07/12 - 07/31	6 Therms X	0.656770		
Gas Cost BTER 08/01 - 08/12	5 Therms X	0.656770		
Total Gas Cost			=	9.79
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.18
Local Taxes				1.25
Universal Energy Charge				0.04
Current Bill				\$26.36
Balance Forward				\$3,136.35
Amount Due				\$3,162.71

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,187.71 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 08/13/2024 - 09/11/2024

Date Mailed 04/13/2026

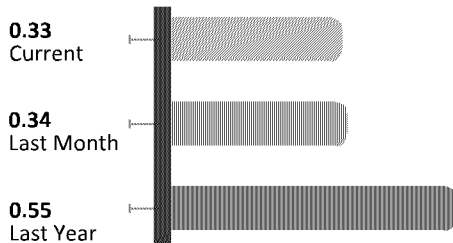
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

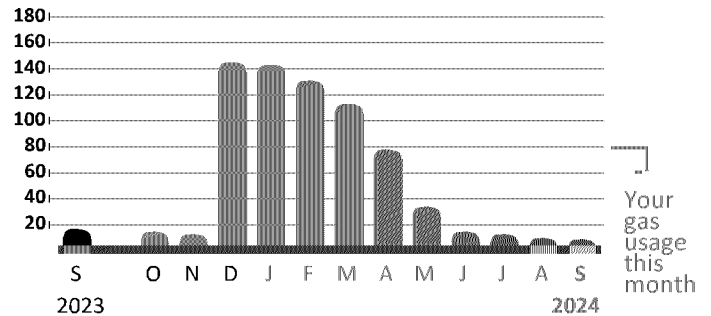
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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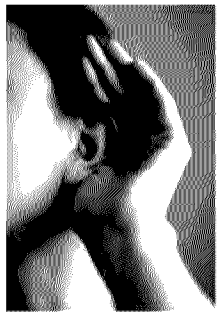
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$3,187.71 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003187710003162717

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315065

927.0 12/2019

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y22, m10, v4

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9 540003187710003162717

☐ If address changed, please check the box
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WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,162.71	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,162.71

\$3,187.71	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Sep 11	-	Aug 13				
	6520	-	6509	=	11 x 0.9378	=	10
Next meter read date is: October 10, 2024					Cycle 07		

CHARGES

COST

Delivery Charge	10 Therms X	0.390620	=	3.91
Gas Cost				
Gas Cost	10 Therms X	0.233770		
Gas Cost BTER 08/13 - 08/31	5 Therms X	0.656770		
Gas Cost BTER 09/01 - 09/11	5 Therms X	0.656770		
Total Gas Cost			=	8.90
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.17
Local Taxes				1.19
Universal Energy Charge				0.03
Current Bill				\$25.00
Balance Forward				\$3,162.71
Amount Due				\$3,187.71

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,214.00 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 09/12/2024 - 10/10/2024

Date Mailed 04/13/2026

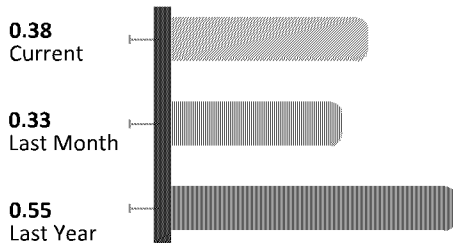
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

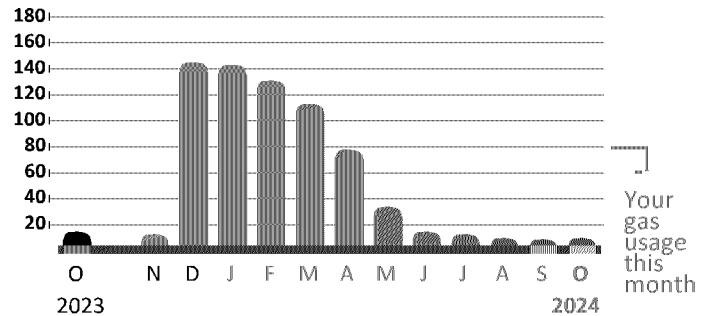
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

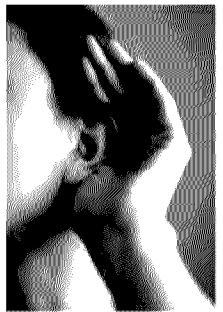
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and **Southwest Gas** at **877-860-6020**.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$3,214.00 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003214000003187717

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315066

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

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Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

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Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

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Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540003214000003187717

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,187.71	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,187.71

\$3,214.00
 AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	Oct 10	- Sep 12		
	6532	- 6520	= 12 x 0.9493	= 11

Next meter read date is: November 08, 2024 Cycle 07

CHARGES

COST

Delivery Charge	11 Therms X 0.390620	=	4.30
Gas Cost			
Gas Cost	11 Therms X 0.008770		
Gas Cost BTER 09/12 - 09/30	6 Therms X 0.656770		
Gas Cost BTER 10/01 - 10/10	5 Therms X 0.668010		
DEAA 09/12 - 09/30	6 Therms X 0.225000		
DEAA 10/01 - 10/10	5 Therms X 0.200000		
Total Gas Cost		=	9.72
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	0.18
Local Taxes			1.25
Universal Energy Charge			0.04
Current Bill			\$26.29
Balance Forward			\$3,187.71
Amount Due			\$3,214.00

STAY ALERT. UTILITY WORK
ZONE AHEAD

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MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,305.08 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 10/11/2024 - 11/07/2024

Date Mailed 04/13/2026

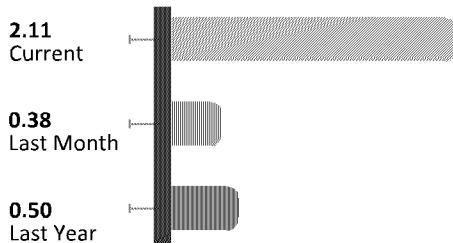
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

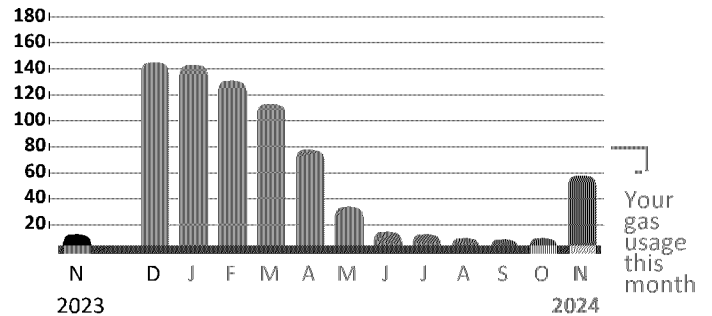
Hearing Impaired: **711**

Service Address: 700 N Maine St, Fallon, NV 89406

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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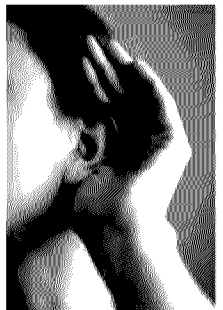
MAKE THE CHANGE

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REMIT WITH PAYMENT

SOUTHWEST GAS
PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$3,305.08 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003305080003214009

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315067

927.0 12/2019

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y22, m10, v4

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swgas.com



9 540003305080003214009

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,214.00	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,214.00

\$3,305.08	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 28 DAYS

METER READING	Current	Previous	Billing Factor	Total Therms
	Nov 07	- Oct 11		
	6596	- 6532	= 64 x 0.9184	= 59

Next meter read date is: December 11, 2024 Cycle 07

CHARGES

COST

Delivery Charge	59 Therms X 0.390620	=	23.05
Gas Cost			
Gas Cost	59 Therms X 0.208770		
Gas Cost BTER 10/11 - 10/31	44 Therms X 0.668010		
Gas Cost BTER 11/01 - 11/07	15 Therms X 0.668010		
Total Gas Cost		=	51.73
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	0.98
Local Taxes			4.33
Universal Energy Charge			0.19
Current Bill			\$91.08
Balance Forward			\$3,214.00
Amount Due			\$3,305.08

STAY ALERT. UTILITY WORK
ZONE AHEAD

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,512.39 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 11/08/2024 - 12/11/2024

Date Mailed 04/13/2026

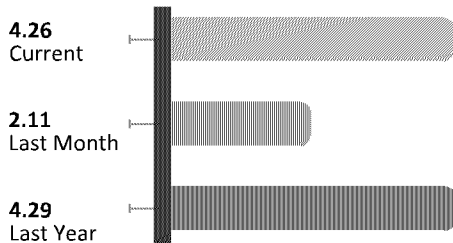
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

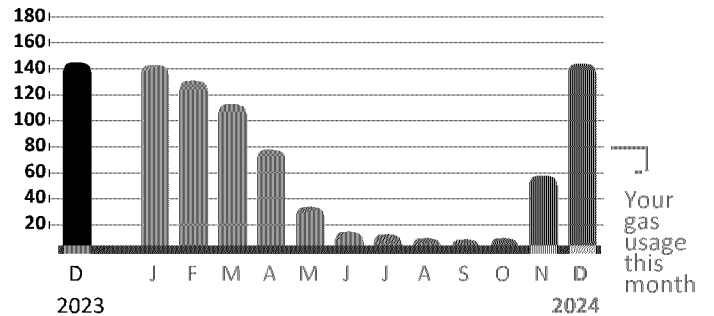
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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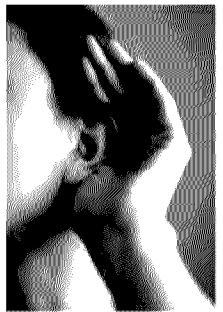
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REMIT WITH PAYMENT

SOUTHWEST GAS
PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$3,512.39 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003512390003305082

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315068

927.0 12/2019

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Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

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y22, m10, v4

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Sign up for Paperless Billing at
swgas.com



9 540003512390003305082

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,305.08	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,305.08

\$3,512.39	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 34 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Dec 11	-	Nov 08				
	6754	-	6596	=	158 x 0.9184	=	145
Next meter read date is: January 13, 2025					Cycle 07		

CHARGES

COST

Delivery Charge	145 Therms X 0.390620	=	56.64
Gas Cost			
Gas Cost	145 Therms X 0.208770		
Gas Cost BTER 11/08 - 11/30	97 Therms X 0.668010		
Gas Cost BTER 12/01 - 12/11	48 Therms X 0.668010		
Total Gas Cost		=	127.14
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	2.40
Local Taxes			9.85
Universal Energy Charge			0.48
Current Bill			\$207.31
Balance Forward			\$3,305.08
Amount Due			\$3,512.39

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



SOUTHWEST GAS

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$3,700.00
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 12/12/2024 - 01/13/2025

Date Mailed 04/13/2026

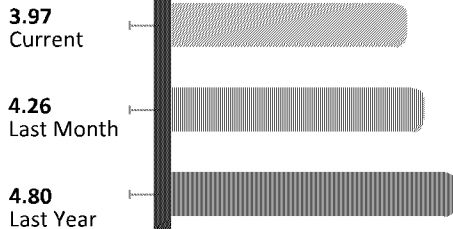
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

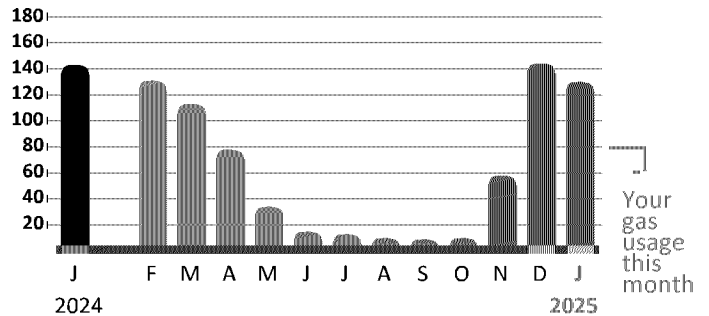
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

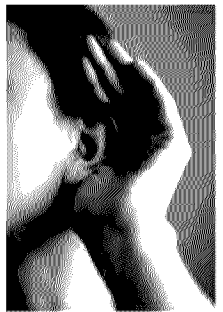
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and **Southwest Gas** at **877-860-6020**.



REMIT WITH PAYMENT



SOUTHWEST GAS

PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$3,700.00
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003700000003512393

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315075

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

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y22, m10, v4

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swgas.com



9 540003700000003512393

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,512.39	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,512.39

\$3,700.00	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 33 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jan 13	-	Dec 12				
	6896	-	6754	=	142 x 0.9193	=	131

Next meter read date is: February 12, 2025 Cycle 07

CHARGES

COST

Delivery Charge	131 Therms X 0.390620	=	51.17
Gas Cost			
Gas Cost	131 Therms X 0.008770		
Gas Cost BTER 12/12 - 12/31	80 Therms X 0.668010		
Gas Cost BTER 01/01 - 01/13	51 Therms X 0.678780		
DEAA 12/12 - 12/31	80 Therms X 0.200000		
DEAA 01/01 - 01/13	51 Therms X 0.175000		
Total Gas Cost		=	114.13
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	2.17
Local Taxes			8.91
Universal Energy Charge			0.43
Current Bill			\$187.61
Balance Forward			\$3,512.39
Amount Due			\$3,700.00

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ZONE AHEAD

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ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

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<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$3,907.80 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 01/14/2025 - 02/12/2025

Date Mailed 04/13/2026

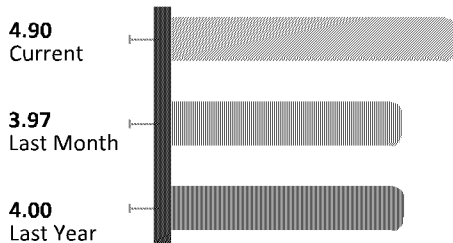
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

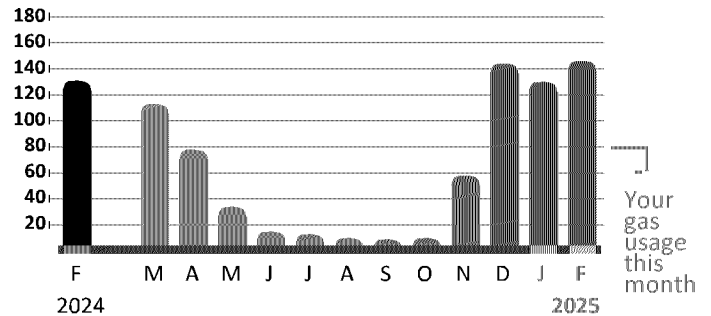
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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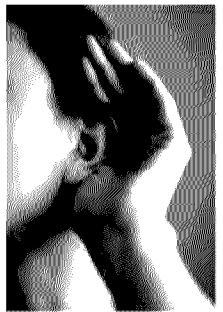
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$3,907.80 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540003907800003700007

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315076

927.0 12/2019

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y22, m10, v4

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9 540003907800003700007

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	3,700.00	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,700.00

\$3,907.80	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 30 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Feb 12	-	Jan 14				
	7055	-	6896	=	159 x 0.9228	=	147
Next meter read date is: March 14, 2025					Cycle 07		

CHARGES

COST

Delivery Charge	147 Therms X	0.390620	=	57.42
Gas Cost				
Gas Cost	147 Therms X	0.183770		
Gas Cost BTER 01/14 - 01/31	88 Therms X	0.678780		
Gas Cost BTER 02/01 - 02/12	59 Therms X	0.678780		
Total Gas Cost			=	126.79
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	2.43
Local Taxes				9.87
Universal Energy Charge				0.49
Current Bill				\$207.80
Balance Forward				\$3,700.00
Amount Due				\$3,907.80

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$4,054.12 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 02/13/2025 - 03/13/2025

Date Mailed 04/13/2026

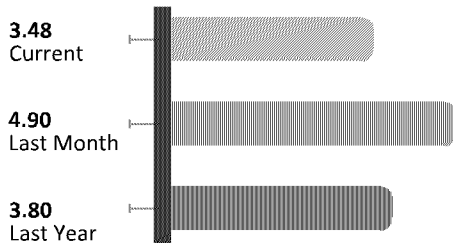
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

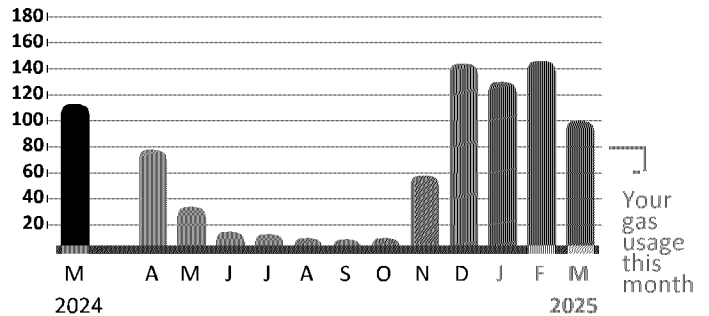
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

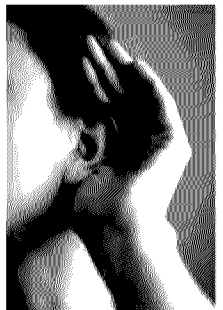
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, leave the area immediately, then call 911 and Southwest Gas at 877-860-6020.



REMIT WITH PAYMENT

SOUTHWEST GAS
PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$4,054.12 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540004054120003907803

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315077

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Renewable Energy Program (REP) Rate - The REP Rate recovers the cost of SWG's participation in the Solar Thermal Demonstration Program. For more information visit www.swgas.com/nvsolar.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



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☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	3,907.80	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$3,907.80

\$4,054.12	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Mar 13	-	Feb 13				
	7163	-	7055	=	108 x 0.9307	=	101
Next meter read date is: April 14, 2025					Cycle 07		

CHARGES

COST

Delivery Charge	101 Therms X	0.390620	=	39.45
Gas Cost				
Gas Cost	101 Therms X	0.183770		
Gas Cost BTER 02/13 - 02/28	55 Therms X	0.678780		
Gas Cost BTER 03/01 - 03/13	46 Therms X	0.678780		
Total Gas Cost			=	87.12
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	1.67
Local Taxes				6.95
Universal Energy Charge				0.33
Current Bill				\$146.32
Balance Forward				\$3,907.80
Amount Due				\$4,054.12

STAY ALERT. UTILITY WORK
ZONE AHEAD

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Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$4,163.55 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 03/14/2025 - 04/14/2025

Date Mailed 04/13/2026

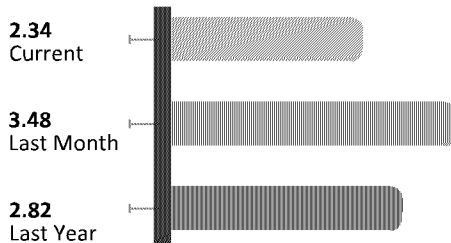
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

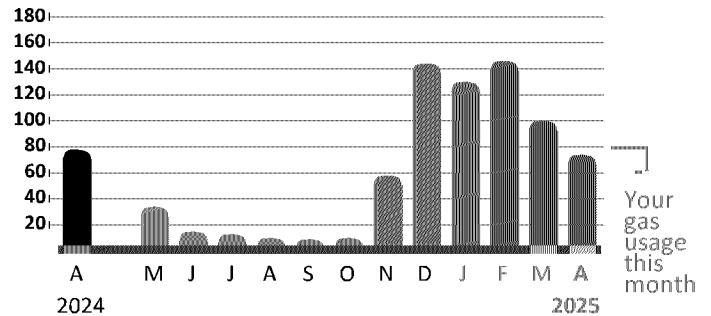
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

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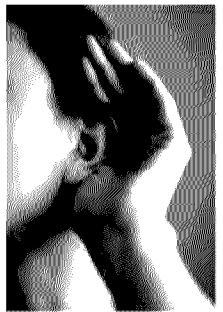
MAKE THE CHANGE

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REMIT WITH PAYMENT

SOUTHWEST GAS
PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$4,163.55 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540004163550004054120

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315079

927.0 12/2019

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y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540004163550004054120

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	4,054.12	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$4,054.12

\$4,163.55	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 32 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Apr 14	-	Mar 14				
	7243	-	7163	=	80 x 0.9369	=	75
Next meter read date is: May 13, 2025				Cycle 07			

CHARGES

COST

Delivery Charge	75 Therms X 0.390620	=	29.30
Gas Cost			
Gas Cost	75 Therms X 0.008770		
Gas Cost BTER 03/14 - 03/31	42 Therms X 0.678780		
Gas Cost BTER 04/01 - 04/14	33 Therms X 0.641620		
DEAA 03/14 - 03/31	42 Therms X 0.175000		
DEAA 04/01 - 04/14	33 Therms X 0.150000		
Total Gas Cost		=	62.64
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	1.24
Local Taxes			5.20
Universal Energy Charge			0.25
Current Bill			\$109.43
Balance Forward			\$4,054.12
Amount Due			\$4,163.55

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$4,205.40 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

Billing From 04/15/2025 - 05/13/2025

Date Mailed 04/13/2026

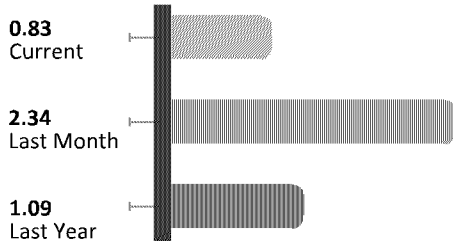
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

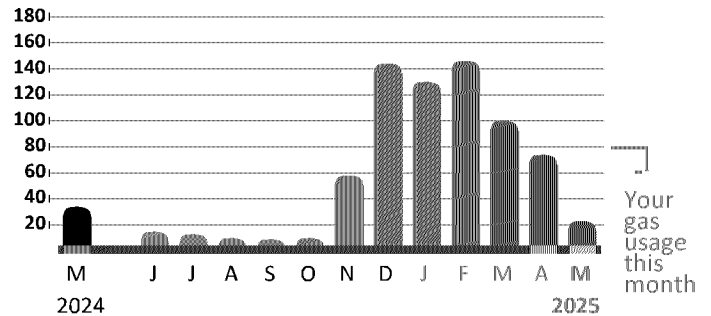
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Thank you for being a valued customer!

We recognize and appreciate your business and your excellent bill-payment record.

It's our pleasure to serve you. We look forward to providing you with clean, efficient and economical natural gas service for many years to come.

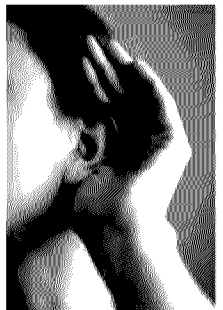
MAKE THE CHANGE

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WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, leave the area immediately, then call 911 and Southwest Gas at 877-860-6020.



REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$4,205.40 PAST DUE AFTER
AMOUNT DUE **04/29/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540004205400004163559

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315080

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

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Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

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Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

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y22, m10, v4

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----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540004205400004163559

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	4,163.55	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$4,163.55

\$4,205.40	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	May 13	-	Apr 15				
	7269	-	7243	=	26 x 0.9299	=	24
Next meter read date is: June 12, 2025				Cycle 07			

CHARGES

COST

Delivery Charge	24 Therms X	0.390620	=	9.37
Gas Cost				
Gas Cost	24 Therms X	0.158770		
Gas Cost BTER 04/15 - 04/30	13 Therms X	0.641620		
Gas Cost BTER 05/01 - 05/13	11 Therms X	0.641620		
Total Gas Cost			=	19.21
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.40
Local Taxes				1.99
Universal Energy Charge				0.08
Current Bill				\$41.85
Balance Forward				\$4,163.55
Amount Due				\$4,205.40

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE

Page 1 of 4



SOUTHWEST GAS

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$4,230.72
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

Billing From 05/14/2025 - 06/03/2025

Date Mailed 04/13/2026

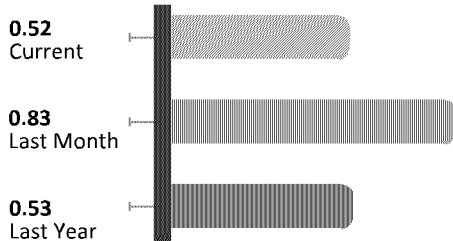
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

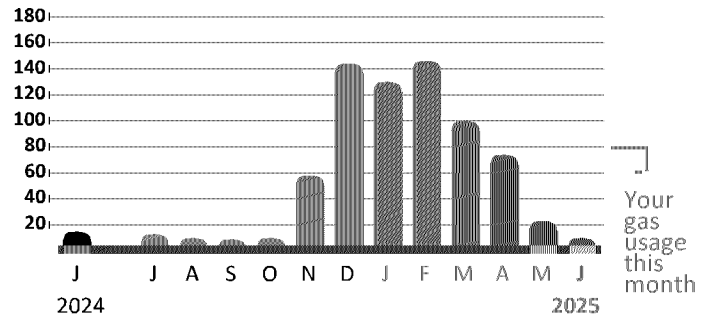
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Final Closing Bill

We are pleased to confirm that Harmony Partida has established a good credit record with Southwest Gas Corporation for one year or more.

This information may be used as a credit reference.

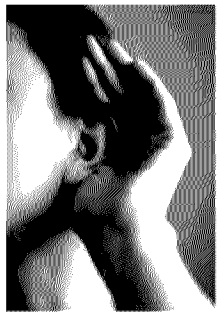
MAKE THE CHANGE

Join us in making the change to Paperless Billing! Reduce your paper usage and save money on postage. Make the switch today at swgas.com/paperless or via our mobile app.



WHAT'S THAT SOUND?

Even if you don't smell gas, keep an ear out for hissing or roaring coming from the ground, appliances or above-ground piping. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT



SOUTHWEST GAS

PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$4,230.72
AMOUNT DUE

PAST DUE AFTER
04/29/2026

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540004230720004205403

SEE REVERSE SIDE FOR IMPORTANT DETAILS

020000315081

927.0 12/2019

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y22, m10, v4

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swgas.com



9 540004230720004205403

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	4,205.40	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$4,205.40

\$4,230.72	PAST DUE AFTER
AMOUNT DUE	04/29/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 21 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jun 03	-	May 14				
	7281	-	7269	=	12 x 0.9290	=	11
					Cycle 07		

CHARGES

COST

Delivery Charge	11 Therms X	0.390620	=	4.30
Gas Cost				
Gas Cost	11 Therms X	0.158770		
Gas Cost BTER 05/14 - 05/31	9 Therms X	0.641620		
Gas Cost BTER 06/01 - 06/03	2 Therms X	0.641620		
Total Gas Cost			=	8.80
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.18
Local Taxes				1.20
Universal Energy Charge				0.04
Current Bill				\$25.32
Balance Forward				\$4,205.40
Amount Due				\$4,230.72

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

FALLON, NV

\$4,251.99 PAST DUE AFTER
AMOUNT DUE 05/05/2026

ACCOUNT 9 5

Billing From 03/17/2026 - 04/14/2026

Date Mailed 04/16/2026

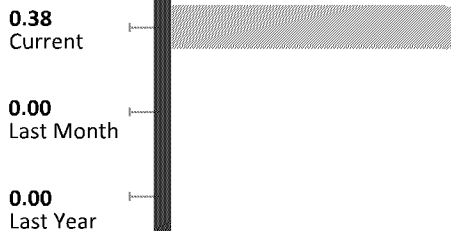
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis 877-860-6020

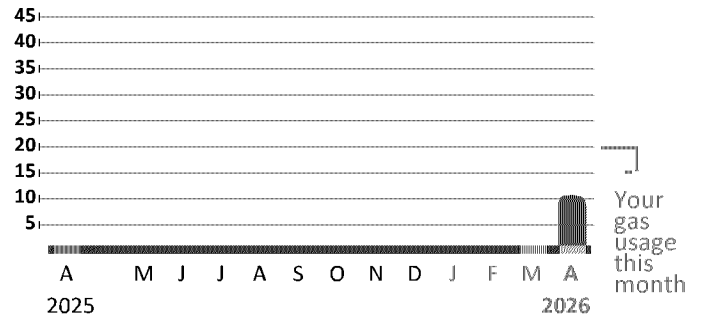
Hearing Impaired: 711

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

DID YOU KNOW?

On average, households using natural gas for heating, cooking, and clothes drying can save up to \$1,030 per year. Discover more ways to save energy at swgas.com/savemoney.

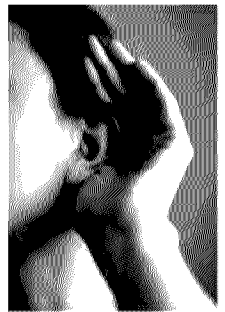
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REMIT WITH PAYMENT



HARMONY C PARTIDA

FALLON, NV

\$4,251.99 PAST DUE AFTER
AMOUNT DUE 05/05/2026

ACCOUNT 9 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



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SEE REVERSE SIDE FOR IMPORTANT DETAILS

200371267777

927.0 12/2019

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HELPING OTHERS THROUGH ENERGY SHARE

Your **monthly** donation to Energy Share provides emergency aid to neighbors in need. Select an amount and your local Energy Share assistance agency will do the rest.

Sign up for Paperless Billing at
swgas.com



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☐ If address changed, please check the box and provide new address below.



ENERGY SHARE™

Customer Giving
Powered by Southwest Gas

☐ \$1

☐ \$5

☐ \$10

WAYS TO PAY**ONLINE**

swgas.com

MOBILE APP

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	4,230.72	
Payment(s) Since Last Bill - Thank You	0.00	
Balance Forward		\$4,230.72

\$4,251.99	PAST DUE AFTER
AMOUNT DUE	05/05/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Apr 14	-	Mar 17				
	7293	-	7281	=	12 x 0.9131	=	11
Next meter read date is: May 13, 2026					Cycle 07		

CHARGES

COST

Delivery Charge	11 Therms X 0.451570	=	4.97
Gas Cost			
Gas Cost	11 Therms X 0.013870		
Gas Cost BTER 03/17 - 03/31	5 Therms X 0.669780		
Gas Cost BTER 04/01 - 04/14	6 Therms X 0.702820		
DEAA 03/17 - 03/31	5 Therms X 0.300000 CR		
DEAA 04/01 - 04/14	6 Therms X 0.325000 CR		
Total Gas Cost		=	4.27
Basic Service Charge			10.80
IE Rate	Total Therms X 0.016530	=	0.18
Local Taxes			1.01
Universal Energy Charge			0.04
Current Bill			\$21.27
Balance Forward			\$4,230.72
Amount Due			\$4,251.99

STAY ALERT. UTILITY WORK
ZONE AHEAD

Distracted driving is a leading cause of crashes. Texting, scrolling, or talking on the phone can take your attention away from the road and put others at risk.

Southwest Gas crews work near roadways to maintain the natural gas system. When you see work zones, stay alert, slow down, and keep your focus on the road to help protect workers and everyone around you.



MANTÉNGASE ALERTA.
ZONA DE OBRAS DE SERVICIOS
PÚBLICOS MÁS ADELANTE.

Conducir distraído es una de las principales causas de accidentes. Enviar mensajes de texto, navegar por la web o hablar por teléfono puede distraer su atención de la carretera y poner en riesgo a otras personas.

El personal de Southwest Gas trabaja cerca de las carreteras para mantener el sistema de gas natural. Cuando vea zonas de obras, manténgase alerta, reduzca la velocidad y concéntrese en la carretera para proteger a los trabajadores y a quienes lo rodean.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260403.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260401.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260402.pdf>

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DUPLICATE



SOUTHWEST GAS

swgas.com



HARMONY C PARTIDA

FALLON, NV

\$4,362.00 PAST DUE AFTER
AMOUNT DUE **06/03/2026**

ACCOUNT 9 5

Billing From 04/15/2026 - 05/13/2026

Date Mailed 05/15/2026

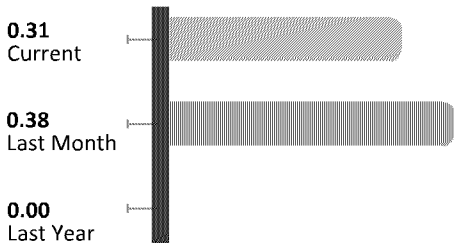
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

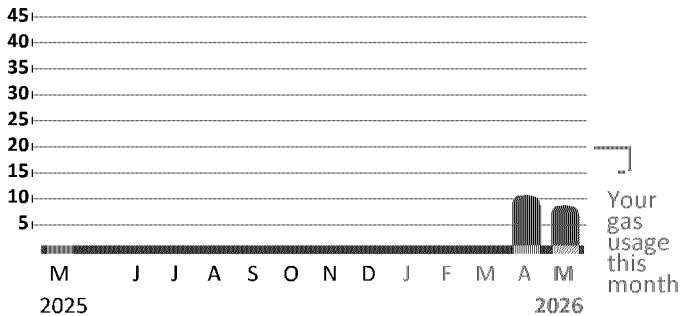
Hearing Impaired: **711**

Service Address: , Fallon, NV

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

A Friendly Reminder

Your last balance of \$4,342.50 is still outstanding.

Including your current bill of \$19.50, a total of \$4,362.00 is now due.

To protect your credit, please remit your payment by the due date. Thank you for your prompt attention to this matter.

SAVE TIME ONLINE

Convenience is just a click away at **swgas.com**. Visit our site to schedule service, pay bills and more. Download our mobile app from the App Store and Google Play for even greater flexibility.



SAFE DIGGING IN 3...2...1!

Dial **THREE** numbers — **8-1-1** — at least **TWO** working days before starting any digging project. Make this **ONE** call to have underground utility-owned lines marked for free.



Know what's below. Call 811 before you dig.

REMIT WITH PAYMENT



SOUTHWEST GAS

PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

FALLON, NV

\$4,362.00 PAST DUE AFTER
AMOUNT DUE **06/03/2026**

ACCOUNT 9 5

SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 540004362000004251995

SEE REVERSE SIDE FOR IMPORTANT DETAILS

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Renewable Energy Program (REP) Rate - The REP Rate recovers the cost of SWG's participation in the Solar Thermal Demonstration Program. For more information visit www.swgas.com/nvsolar.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540004362000004251995

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP****PHONE**

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com
paystation

PREVIOUS BILL:

Previous Balance	4,251.99	
Payment(s) Since Last Bill - Thank You	0.00	
Late Payment Charge	90.51	
Balance Forward		\$4,342.50

\$4,362.00	PAST DUE AFTER
AMOUNT DUE	06/03/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	May 13	-	Apr 15				
	7303	-	7293	=	10 x 0.9325	=	9
	Next meter read date is: June 12, 2026				Cycle 07		

CHARGES

COST

Delivery Charge	9 Therms X	0.451570	=	4.06
Gas Cost	Total Therms X	0.391690	=	3.53
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.15
Local Taxes				0.93
Universal Energy Charge				0.03
Current Bill				\$19.50
Balance Forward				\$4,342.50
Amount Due				\$4,362.00

SUMMER SAFETY
STARTS AT HOME

As temperatures rise and outdoor fun begins, Southwest Gas reminds you to stay safe while enjoying the season.

- Inspect gas grills and firepits for leaks or damage before use.
- Only use outdoor appliances outside.
- Keep fireworks away from natural gas meters.

If you smell gas, **leave the area** and call **911** and Southwest Gas at **877-860-6020**.

Find more safety tips at swgas.com/safety.



LA SEGURIDAD EN VERANO
COMIENZA EN CASA

Con el aumento de las temperaturas y el inicio de la diversión al aire libre, Southwest Gas les recuerda que debe mantenerse seguro mientras disfruta de la temporada.

- Inspeccione las parrillas y fogatas de gas para detectar fugas o daños antes de usarlas.
- Utilice los aparatos para exteriores únicamente en exteriores.
- Mantenga los fuegos artificiales alejados de los medidores de gas natural.

Si percibe olor a gas, **abandone el área** y llame al **911** y a Southwest Gas al **877-860-6020**.

Encuentre más consejos de seguridad en swgas.com/safety.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260501.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260505.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260407.pdf>

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DUPLICATE

Page 1 of 4



HARMONY C PARTIDA

[REDACTED]

FALLON, NV [REDACTED]

\$4,475.12 PAST DUE AFTER
AMOUNT DUE **07/06/2026**

ACCOUNT 9 [REDACTED] 5

Billing From 05/14/2026 - 06/11/2026

Date Mailed 06/16/2026

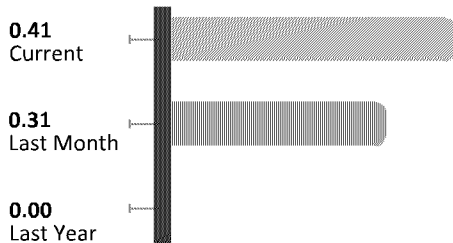
Customer Solutions/Soluciones al Cliente

Toll Free/Llamada Gratis **877-860-6020**

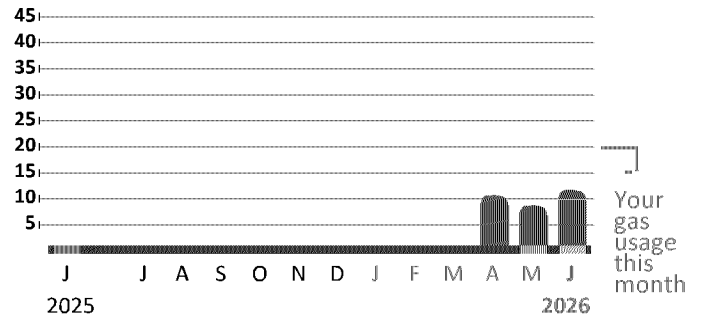
Hearing Impaired: **711**

Service Address: [REDACTED], Fallon, NV [REDACTED]

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Payment Notice

Your total amount due is \$4,475.12.

A minimum payment of \$4,362.00 must be received and processed by Southwest Gas on or before 07/06/26 for service at 700 N Maine St, Fallon, NV 89406.

Please allow delivery time if mailing payment.

You can also make your payment online at swgas.com, via our mobile app or by phone at 877-860-6020.

CONTRACTOR REFERRALS

Let Southwest Gas help you find licensed contractors in your area. From heating technicians to plumbing experts, we're here to connect you with contractors that can help.

Get started at swgas.com/referrals.



GAS LINES CAN BE BURIED ANYWHERE

Out of sight shouldn't mean out of mind. Natural gas lines can be buried anywhere. If you ever suspect a gas leak, **immediately leave the area** and call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT



PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA

[REDACTED]

FALLON, NV [REDACTED]

\$4,475.12 PAST DUE AFTER
AMOUNT DUE **07/06/2026**

ACCOUNT 9 [REDACTED] 5

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 [REDACTED] 540004475120004362008

SEE REVERSE SIDE FOR IMPORTANT DETAILS

200531382041

927.0 12/2019

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

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Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

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Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

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Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540004475120004362008

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	4,362.00
Payment(s) Since Last Bill - Thank You	0.00
Late Payment Charge	90.90
Balance Forward	\$4,452.90

\$4,475.12	PAST DUE AFTER
AMOUNT DUE	07/06/2026

ACCOUNT 9 5

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 29 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jun 11	-	May 14				
	7316	-	7303	=	13 x 0.9299	=	12
	Next meter read date is: July 14, 2026				Cycle 07		

CHARGES

COST

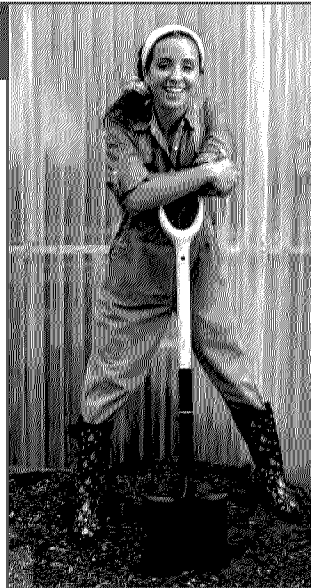
Delivery Charge	12 Therms X	0.451570	=	5.42
Gas Cost	Total Therms X	0.391690	=	4.70
Basic Service Charge				10.80
IE Rate	Total Therms X	0.016530	=	0.20
Local Taxes				1.06
Universal Energy Charge				0.04
Current Bill				\$22.22
Balance Forward				\$4,452.90
Amount Due				\$4,475.12

JUNE IS NATIONAL SAFETY MONTH

At Southwest Gas, safety is more than a priority—it's a core part of our commitment to you and the communities we serve. From maintaining safe systems to helping you stay informed, we provide the tools and information you need.

This month, take a moment to review simple steps you can take—like calling 811 before you dig to prevent hitting underground gas lines. It's free, easy, and could prevent a serious accident.

Find more tips and resources at swgas.com/safety.



JUNIO ES EL MES NACIONAL DE LA SEGURIDAD

En Southwest Gas, la seguridad es más que una prioridad: es una parte fundamental de nuestro compromiso con usted y las comunidades a las que servimos. Desde el mantenimiento de sistemas seguros hasta la asistencia para que se mantenga informado, nos ofrecemos las herramientas y la información que necesita.

Este mes, tómese un momento para revisar medidas sencillas que puede tomar, como llamar al 811 antes de excavar para evitar tocar tuberías de gas subterráneas. Es gratis, fácil y podría prevenir un accidente grave.

Encuentre más consejos y recursos en swgas.com/safety.



<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260602.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260601.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260604.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260506.pdf>

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DUPLICATE



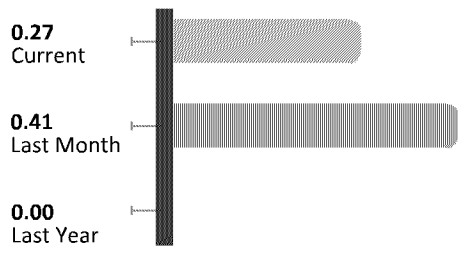
HARMONY C PARTIDA
[REDACTED]
FALLON, NV [REDACTED]

\$4,192.54 PAST DUE AFTER
AMOUNT DUE **08/04/2026**

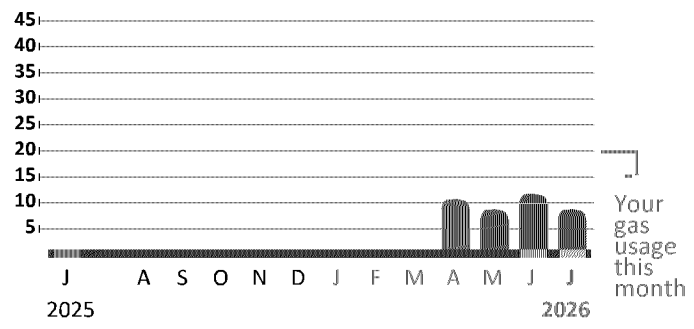
ACCOUNT 9 [REDACTED] 5
Billing From 06/12/2026 - 07/14/2026
Date Mailed 07/16/2026
Customer Solutions/Soluciones al Cliente
Toll Free/Llamada Gratis **877-860-6020**
Hearing Impaired: **711**

Service Address: [REDACTED], Fallon, NV [REDACTED]

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



IMPORTANT MESSAGES

Payment Notice

Your total amount due is \$4,192.54.

A minimum payment of \$4,192.54 must be received and processed by Southwest Gas on or before 08/04/26 for service at 700 N Maine St, Fallon, NV 89406. Please allow delivery time if mailing payment. You can also make your payment online at swgas.com, via our mobile app or by phone at 877-860-6020.

GET NOTIFIED

Make sure your account is set up to receive notifications in the event of an outage. **Log into MyAccount** to review and update your mobile phone, text and email settings today.



WHAT'S THAT SMELL?

Natural gas smells bad for a reason — it's for your safety. If you suspect a leak, **leave the area immediately**, then call **911** and Southwest Gas at **877-860-6020**.



REMIT WITH PAYMENT



PO Box 98890
Las Vegas, Nevada 89193-8890
(NOT FOR PAYMENTS)

HARMONY C PARTIDA
[REDACTED]
FALLON, NV [REDACTED]

\$4,192.54 PAST DUE AFTER
AMOUNT DUE **08/04/2026**

ACCOUNT 9 [REDACTED] 5

SEND PAYMENTS TO:
SOUTHWEST GAS
PO Box 24531
Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



9 [REDACTED] 540004192540004475128

SEE REVERSE SIDE FOR IMPORTANT DETAILS

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS

CUSTOMER QUESTIONS OR ASSISTANCE NEEDED? Visit www.swgas.com and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

Basic Service Charge and Delivery - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Infrastructure Expansion (IE) Rate - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

Notice to Employers - Request a Safety Data Sheet (SDS) for odorized natural gas by calling Energy Services at 1-800-654-2765 or visiting www.swgas.com/safety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at www.swgas.com. The address and telephone number of the office that serves you are printed on the front of this bill (top).

Renewable Energy Program (REP) Rate - The REP Rate recovers the cost of SWG's participation in the Solar Thermal Demonstration Program. For more information visit www.swgas.com/nvsolar.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

Universal Energy Charge - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency.

y22, m10, v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----

Sign up for Paperless Billing at
swgas.com



9 540004192540004475128

☐ If address changed, please check the box
and provide new address below.

WAYS TO PAY**ONLINE****MOBILE APP**

Download
Application

PHONE

PRESS 2

MAIL

PO Box 24531
Oakland, CA 94623-1531

OVERNIGHT/ EXPRESS SHIP

FIS
attn: Southwest Gas Lockbox
501 Canal Blvd. Suite E
Richmond, CA 94804

PAY LOCATIONS

myaccount.swgas.com/
paystation

PREVIOUS BILL:

Previous Balance	4,475.12
Payment(s) Since Last Bill - Thank You	121.00CR
Reversed Late Payment Charge	181.41CR
Balance Forward	\$4,172.71

\$4,192.54
 AMOUNT DUE

PAST DUE AFTER
08/04/2026

ACCOUNT 9 XXXXXXXXXX **5**

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

CURRENT BILLING: 33 DAYS

	Current		Previous		Billing Factor		Total Therms
METER READING	Jul 14	-	Jun 12				
	7326	-	7316	=	10 x 0.9361	=	9
Next meter read date is: August 12, 2026					Cycle 07		

CHARGES

COST

Delivery Charge

Delivery Charge	9 Therms X	0.436180
GRA 06/12 - 06/30	5 Therms X	0.010960
GRA 07/01 - 07/14	4 Therms X	0.121590
CEE 06/12 - 06/30	5 Therms X	0.004430
CEE 07/01 - 07/14	4 Therms X	0.008750

Total Delivery Charge = **4.53**

Gas Cost

Gas Cost BTER 06/12 - 06/30	5 Therms X	0.702820
Gas Cost BTER 07/01 - 07/14	4 Therms X	0.694420
Unrecovered Gas Cost 06/12 - 06/30	5 Therms X	0.013870
Unrecovered Gas Cost 07/01 - 07/14	4 Therms X	0.011710
DEAA 06/12 - 06/30	5 Therms X	0.325000 CR
DEAA 07/01 - 07/14	4 Therms X	0.350000 CR

Total Gas Cost = **3.38**

Basic Service Charge

IE Rate	Total Therms X	0.016530	=	0.15
Local Taxes				0.94
Universal Energy Charge				0.03

Current Bill **\$19.83**

Balance Forward **\$4,172.71**

Amount Due **\$4,192.54**

PREVIOUS BILL:

Previous Balance	4,475.12	
Payment(s) Since Last Bill - Thank You	121.00CR	
Reversed Late Payment Charge	181.41CR	
Balance Forward		\$4,172.71

\$4,192.54	PAST DUE AFTER
AMOUNT DUE	08/04/2026

ACCOUNT 9 XXXXXXXXXX **5**

RATE SCHEDULE:
NG-RS RESIDENTIAL GAS SERVICE

WHAT DO THEY MEAN?

Ever wonder what yellow paint, flags and whisksers mean on roads, sidewalks or in yards mean? They mark the approximate locations of buried natural gas pipelines, with gas lines possibly located up to two feet on either side of the marks. Always call 811 at least two working days before digging—it's free and it helps prevent injuries, costly repairs, and service outages.

Stay safe and avoid guesswork!
Learn more at swgas.com/markers.



¿QUÉ SIGNIFICAN?

¿Alguna vez se ha preguntado qué significan la pintura amarilla, las banderas y los marcadores en las carreteras, las aceras o los jardines? Estos marcan la ubicación aproximada de las tuberías subterráneas de gas natural; las líneas de gas podrían encontrarse hasta a dos pies a cada lado de dichas marcas. Llame siempre al 811 con al menos dos días hábiles de antelación antes de excavar: es un servicio gratuito que ayuda a prevenir lesiones, reparaciones costosas e interrupciones del servicio.

¡Manténgase seguro y evite las conjeturas! Obtenga más información en swgas.com/markers.

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260702.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20260701.pdf>

To: Senior Compliance Investigator Kellie Nichols,
I am writing to formally supplement my open file with critical legal authorities regarding Southwest Gas's claim that I waived my consumer rights during a recorded telephone conversation in February.

Southwest Gas management is attempting to enforce a vague verbal statement where I said "I agree to pay past usage" to justify billing me for an unlawful 38-month period. I request that the following Nevada legal doctrines and statutory codes be submitted into the official record for the Commissioners' final determination:

1. **Doctrine of Administrative Duress:** Contractual or verbal consent is legally void when obtained under duress. Southwest Gas explicitly informed me on that recorded line that they **refused to activate my natural gas line or restore my hot water service** unless I verbally agreed to the unknown uncalculated past usage. An unknown amount that could only be revealed to me after establishing service with them, sometime within the second or third billing cycle. An agreement compelled by a regulated monopoly. Withholding an essential life utility is unconscionable and legally unenforceable.
2. **Performance Under Protest (NRS § 104.1308):** Under Nevada Revised Statutes, a consumer who assents to performance demanded by another party to avoid immediate harm does not prejudice their underlying rights. My compliance was to preserve service and does not nullify my right to challenge the legality of the lookback duration.
3. **Statutory Superiority over Verbal Statements (NAC § 704.344):** A private telephone conversation between a utility and a consumer cannot contract away state administrative boundaries. **NAC § 704.344** strictly caps residential under-charge billing adjustments for utility omissions to a maximum of **3 to 6 months**. A utility cannot use a phone script to collect a prohibited 38-month balance. Agreeing to pay "past usage" strictly implies paying the *legally permissible* balance under Nevada law.

I request that this statement be added to the formal evidentiary packet presented to the Commissioners.

Thank you for your time and thorough investigation.

Sincerely,

/s/ Harmony Partida

Fallon, NV. [REDACTED]

File: 55- 2635- KN

Sent from AOL on Android